



Student Charter

Introduction

This Charter was written by students and staff of LSE. Its aim is to help you understand the vision and ethos of LSE and provide a guide to our services, structures and expectations. It is not a contract but aims to establish principles of the School and signpost key information. It will be reviewed on a regular basis to ensure that it continues to reflect our intentions.

Our vision

- to deliver challenging, stimulating research-led degree programmes in an environment that supports learning and develops independent thinking among our students;
- to ensure that our research and teaching remain at the forefront of the social sciences, addressing the evolving challenges of society;
- to be among the most internationally-oriented centres of social science excellence in the world and
- to extend our engagement with society across our full academic portfolio and key regions of the world.

[The Strategic Plan](#)

Our students and graduates

LSE is a unique institution devoted to the social sciences and aims to develop graduates who will make significant contributions in many areas of life. LSE embraces diversity and encourages debate through lectures, seminars and public events and freedom of speech within the law.

LSE is one of the most international universities in the world, drawing students from many social, educational and cultural backgrounds and aims to provide an inclusive and accessible environment for our students. The School is committed to increasing access to higher education and widening participation for those from under represented groups.

Commitment to equality and diversity

LSE will promote equality of opportunity for students and staff from all social, cultural and economic backgrounds. The School will uphold an environment free from discrimination on the basis of race, disability, gender, age, religion, belief, sexual orientation, gender reassignment and pregnancy and maternity.

[Equality and Diversity information:](#)

Teaching, learning and assessment

As a student at LSE you will receive research-led teaching from an internationally renowned academic staff. At the heart of this is intellectual challenge, combined with real world engagement, and LSE encourages you to take advantage of the opportunities to hear about the latest developments in the social sciences through our programme of public lectures.

Academic Advisers and supervisors provide individual and group support within the context of professional staff-student relationships.

LSE supports teaching and research by providing:

- a world class library with associated on-line facilities and IT services to support teaching, learning and research;
- Office Hours for students to discuss their work with named academic staff;

- feedback on coursework.

Feedback is an essential part of the teaching and learning experience at the School and students should receive feedback on both formative coursework i.e. that contributes to the learning process, and summative coursework i.e. that contributes to degree assessment.

The School is committed to high standards and all assessment is rigorous. Undergraduate assessment is normally by end of year examinations, while graduate assessment relies on a combination of methods.

LSE makes information about academic study and support services accessible to students via websites, documentation, LSE for You and Moodle, our virtual learning environment. These support teaching and supervision by staff and are reinforced by programme and course regulations and timely guidance.

Personal Development and Employability

Your time at LSE gives you an unrivalled opportunity to meet people from all over the world in London, a vibrant world city. The School wants you to make the best of your time here and will provide you with services to support your personal and professional development and employability. These include:

- orientation information and activities to help you adapt to the LSE and your studies;
- a student mentor for all Undergraduate students;
- access to study skills advisers in the Teaching and Learning Centre and language teaching by the Language Centre;
- volunteering opportunities to engage with the LSE and the wider community;
- the opportunity to participate in student societies;
- access to a specialist Disability and Well-Being Service for students who experience permanent, long term or temporary disability during their studies;
- pastoral support, including within our Halls of Residence;
- a professional Counselling Service for students with personal difficulties;
- information about fees, payment methods and financial support;
- access to a professional Careers Service.

[Information for current students:](#)

Student responsibilities

LSE aims to help you maximise your potential. To do this there is an expectation that you will:

- attend orientation activities, meet attendance requirements and notify your Department of essential absence;
- attend and participate in classes, seminars, lectures and other group learning opportunities;
- submit course work by stated deadlines and actively seek and respond to feedback;
- attend meetings with academic advisers and/or supervisors taking the opportunity to raise concerns and discuss progress;
- take responsibility for managing your own learning: actively engaging in your programme and ensuring that you spend sufficient regular time in private study;
- familiarise yourself with guidance on good scholarly practice and assessment regulations, particularly those relating to plagiarism;
- conduct yourself with respect for the diversity of cultures, opinions and backgrounds of LSE's students, staff and visitors;
- respect the physical environment of the institution, including halls of residence
- behave respectfully towards the communities within which you live and study;
- conduct yourself in an appropriate and responsible manner;
- make prompt payment of tuition fees, halls fees and other charges.

[Calendar of Regulations and Codes](#)



Student representation and the Students' Union

The Students' Union

LSE Students' Union is an independent student-led, democratic organisation, which you will join automatically on becoming a student at LSE, and is focused on improving the lives of students, through representing and voicing their views. The SU helps, develops and supports you in a variety of ways:

- assists with academic, social and welfare problems, through holistic and comprehensive support and guidance;
- represents your interests at a local and national level
- provides support for student representatives;
- engages students in wider issues, by campaigning at a local, national and international level;
- supports active student/community engagement, especially with regards to good campus relations;
- provides a range of sports clubs, societies and social activities, aiming to enhance personal and professional development;
- offers various facilities, services and training.

[The Students' Union website:](#)

Feedback and student opinion

LSE values your opinion and therefore provides opportunities for you to contribute to course and programme development and encourages you to provide feedback on academic programmes and support services.

LSE will ask for your opinion on teaching and other specific issues via internal surveys and hopes that you will respond to these and also to national surveys, such as the National Student Survey. These give us important information about how the School can improve programmes and courses and our services for students.

Representation

Student participation and representation on committees helps to ensure that your voice is heard across the School and in your Department. The School expects that you will support course representatives and encourages you to participate in Staff Student Liaison Committees and Student Fora.

Standards of academic conduct

The purpose of LSE can only be achieved if students can work and conduct their business peacefully in conditions that permit freedom of thought and expression within a framework of respect of the rights of others. In any disciplinary case, complaint or other dispute LSE encourages those involved to seek informal resolution wherever possible. However, there are regulations to protect students and LSE as a whole. These include:

Appeals - Students who are unhappy with the decision of the Board of Examiners with respect to their results may use the [Appeals Procedure](#).

There are separate [appeals procedures for Research Students](#)

Complaints - Students or staff who have a complaint about the School which is not covered by the Academic Appeals Procedure may use the [Complaints Procedure](#). Issues relating to use of IT equipment are covered separately.

Discipline - Disciplinary matters are considered under the [Disciplinary Regulations for Students](#).

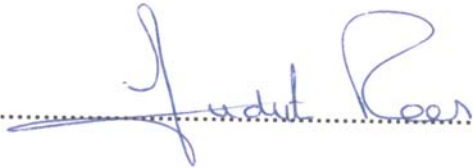


LSE and your future

This Charter aims to give you an insight into the ethos of LSE and provide a short guide to help you make the most of the opportunities the School offers and hopes your relationship with LSE will be enjoyable and fruitful and that it will continue long after you have graduated and joined the unique worldwide network of our Alumni Association.

Link to [Alumni information](#):

Date last reviewed

Director 

General Secretary, Students' Union 

Further Information
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