

Out-of-Hospital Care Models Programme for People Experiencing Homelessness

**Audit Tables for D2A Pathway 2 Specialist Homeless Services
Quarterly Monitoring Data Year 2 (2021/22) and Year 3 (2022/23)**

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Specialist D2A Pathway 2 (P2) Services: include residential (bedded) step-down facilities with on site support. This encompasses a wider range of provision including medical respite; independent living units; stepdown houses and health beds in homeless hostels. All the services reported here are 'housing-led' and most have some form of 'clinical in-reach.'

Positive Practice is Highlighted Using the Symbol = 

1. Number of Homeless Patients Referred/Accepted (% acceptance rate).
2. Average Case Load
3. Average length of time P2 Service Supports Patient.
4. Number of Patients Supported Longer than 6 weeks.
5. Number of Health/Therapy Assessments Completed
6. Percentage of Patients Receiving a Care Act, 2014 assessment.
7. Number of Patients Self Discharging from P2 Service
8. Number of People (re)Admitted to Hospital (elective planned admission)
9. Number of People (re)Admitted to Hospital (non-elective emergency admission)
10. Number of Patients Having One or More Visits to A&E
11. Sleeping Rough at Point of Admission to Hospital
12. Numbers Sleeping Rough After Discharge from ICT support

More information on specialist homeless out-of-hospital care services can be found at:

<https://www.local.gov.uk/sites/default/files/documents/68.7%20HICM%20HomelessnessAA.pdf>

Table 1: Specialist Homeless D2A Pathway 2 Services – Number of Patients Referred/Accepted.

Specialist D2A Pathway 2 (P2) Services: include residential (bedded) step-down facilities with on site support. This encompasses a wider range of provision including medical respite; independent living units; stepdown houses and health beds in homeless hostels. All the services reported here are ‘housing-led’ and most have some form of ‘clinical in-reach.’


Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS 8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	180 (300) 60.0%	47 (88) 53.4%	NA	21 (26) 80.8%	NA	NA	21 (72) 29.2%	NA	NR	39 (53) 54.7%	NA	NR	52 (61) 85.2%
2022/23	300 (669) 44.8%	135 (387) 34.9%	NA	11 (15) 73.3%	NA	NA	36 (83) 43.4%	NA	NR	4 (26) 15.4%	NA	40 (50) 80.0%	74 (108) 68.5%
Total	480 (969) 49.5%	182 (475) 38.3%	NA	32 (41) 78.0%	NA	NA	57 (155) 36.8%	NA	NR	43 (79) 54.4%	NA	40 (50) 80%	126 (169) 74.6%
% Acceptance Rate													

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17A HL	TS17B CL	TS17C HL
2021/22	15 (16) 93.8%	7 (8) 87.6%	NR	NR	NR	NR	NR	8 (8) 100%	NR	NR
2022/23	92 (104) 88.5%	NR	NR	NR	NR	NR	NR	32 (35) 91.4%	60 (69) 87.0%	NR
Total	107 (120)	7 (8)	NR	NR	NR	NR	NR	40 (43)	60 (69)	NR
% Acceptance Rate	89.2	87.6%						93.0%	87.0%	

P2: Note all London sites have access to a pan London P2 Medical Respite service hence NR (Not Reported)

Table 2: Specialist Homeless D2A Pathway 2 Services – Average Caseload

Specialist D2A Pathway 2 (P2) Services: include residential step-down facilities. Working in trauma informed ways represents ‘positive practice’ and is facilitated through lower caseloads (relational working).


 = Lower caseloads

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	6.0	8	NA	4	NA	NA	8	NA	NR	9	NA	NR	2
2022/23	6.5	11	NA	5	NA	NA	8	NA	NR	11	NA	2	3
Average Case Load	6.0	9.5	NA	4.5	NA	NA	8	NA	NR	10	NA	2	2.5

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A HL	TS17B CL	TS17C HL
2021/22	6	NR	NR	NR	NR	NR	NR	6	NR	NR
2022/23	4.5	NR	NR	NR	NR	NR	NR	6	3	NR
Average Case Load	4.5	NR	NR	NR	NR	NR	NR	6	3	NR

Table 3: Specialist Homeless D2A Pathway 2 Services – Average Length of Stay in P2 Service

Specialist D2A Pathway 2 (P2) Services: include residential step-down facilities with on site support. All the services reported here are 'housing-led.' Working in trauma informed ways represents 'positive practice' and is facilitated through lower case loads. Support should not exceed 6 weeks (42 days).


 = Shorter lengths of stay

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	82.6	40	NA	69	NA	NA	178	NA	NR	97	NA	NR	29
2022/23	94.5	43	NA	56	NA	NA	147	NA	NR	133	NA	159	29
Average LoS	89.1	41.5		62.5			162.5			115		159	29

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A HL	TS17B CL	TS17C HL
2021/22	46	NR	NR	NR	NR	NR	NR	46	NR	NR
2022/23	52	NR	NR	NR	NR	NR	NR	59	45	NR
Average LoS	50	NR	NR	NR	NR	NR	NR	52.5	45	NR

Table 4: Specialist Homeless D2A Pathway 2 Services – Numbers of Patients Staying Longer than 6 Weeks

Specialist D2A Pathway 2 (P2) Services: include residential step-down facilities with on site support. All the services reported here are ‘housing-led.’ Working in trauma informed ways represents ‘positive practice’ and is facilitated through lower case loads. Support should not exceed 6 weeks (42 days).


 Lower numbers of patients staying longer than 6 weeks

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	130	40	NA	7	NA	NA	24	NA	NR	49	NA	NR	10
2022/23	166	43	NA	17	NA	NA	41	NA	NR	36	NA	19	10
Total (% staying longer than 6 weeks)	299/485 61.6%	83/182 45.6%	NA	24 /37 64.9%	NA	NA	65/57 ?100%	NA	NR	85/43 ?100%	NA	19/40 47.5%	20/126 15.9%

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16 A CL	TS16B HL	TS17 A HL	TS17 B CL	TS17C HL
2021/22	4	NR	NR	NR	NR	NR	NR	4	NR	NR
2022/23	27	NR	NR	NR	NR	NR	NR	9	18	NR
Total (% staying longer than 6 weeks)	31/100 31%	NR	NR	NR	NR	NR	NR	13/40 32.5%	18/60 30.0%	NR

Table 5:- Specialist Homeless D2A Pathway 2 Services - Number of Health/Therapy Assessments per Patient

Specialist D2A Pathway 2 (P2) Services: include residential step-down facilities with on site support. Support should be multidisciplinary and ensure access to comprehensive health and social care assessment in the community after patients have had time for recovery and breathing space to make decisions about their longer-term care and support.

 = Higher number of assessments

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	40	NR	NA	7	NA	NA	2	NA	NR	27	NA	NR	4
2022/23	90	NR	NA	7	NA	NA	10	NA	NR	30	NA	40	3
Assessments per patients	130/303 42.9%	NR	NA	14/37 37.8	NA	NA	12/57 21.1%?	NA	NA	57/43 100%?	NA	40/40 100%	7/126 5.6%
London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17A HL	TS17B CL	TS17C HL			
2021/22		NR	NR	NR	NR	NR	NR	NR	NR	NR			
2022/23	6	NR	NR	NR	NR	NR	NR	NR	6	NR			
Assessments per patients	6/60 10.0%	NR	NR	NR	NR	NR	NR	NR	6/60 10.0%	NR			

Table 6:– Specialist Homeless D2A Pathway 2 Services – Percentage of Patients Receiving a Care Act Assessment


Specialist D2A Pathway 2 (P2) Services: include residential step-down facilities with on site support. Support should be multidisciplinary and ensure access to comprehensive health and social care assessment in the community after patients have had time for recovery and breathing space to make decisions about their longer-term care and support.

 = Higher % of assessments receiving a Care Act, 2014 Assessment

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	43	22	NA	0	NA	NA	9	NA	NR	6	NA	NR	6
2022/23	125	63	NA	1	NA	NA	17	NA	NR	8	NA	0	36
% of Patients Receiving a Care Act assessment	168/485 34.6%	85/182 46.7%	NA	1/37 2.7%	NA	NA	26/57 45.6%	NA	NR	14/43 32.6%	NA	0/40 0%	42/126 33.3%
London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17A HL	TS17B CL	TS17C HL			
2021/22		NR	NR	NR	NR	NR	NR	NR	NR	NR			
2022/23	1	NR	NR	NR	NR	NR	NR	NR	1	NR			
% of Patients Receiving a Care Act assessment	1/60 1.7%	NR	NR	NR	NR	NR	NR	NR	1/60	NR			

Table 7: Specialist Homeless D2A Pathway 2 Services Number of Patients Taking Early Self-discharge from P2 Service

Specialist D2A Pathway 2 (P2) Services include residential step-down facilities with on site support. All the services reported here are 'housing-led'

 = Support should promote engagement with services (with low numbers of people self-discharging from the service) and should reduce the incidence of rough sleeping.

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS 10 CL	TS11 HL	TS12 HL
2021/22	6	0	NA	1	NA	NA	1	NA	NR	0	NA	NR	4
2022/23	18	3	NA	2	NA	NA	0	NA	NR	0	NA	9	4
Total (% of patients)	24/485 4.9%	3/182 1.6%	NA	3/37 8.1%	NA	NA	1/57 1.8%	NA	NR	0/43 0%	NA	9/40 22.5%	8/126 6.3%

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A HL	TS17B CL	TS17C HL
2021/22		NR	NR	NR	NR	NR	NR	NR	NR	NR
2022/23	7	NR	NR	NR	NR	NR	NR	3	4	NR
Total (% of patients)	7/100 7.0%	NR	NR	NR	NR	NR	NR	3/40 7.5%	4/60 6.7%	NR

Table 8: Specialist Homeless D2A Pathway 2 Services – Percentage of P2 Patients Having an Elective Admission to Hospital While Staying in Step-down

Specialist D2A Pathway 2 (P2) Services: include residential step-down facilities with on site support.* P2 services should improve access to planned health care and reduce the use of urgent and emergency care.


 = Higher numbers indicating increased access to elective (planned) health care.

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	8	0	NA	4	NA	NA	3	NA	NR	0	NA	NR	1
2022/23	16	0	NA	1	NA	NA	7	NA	NR	2	NA	6	0
Total (% of patients)	24/485 4.9%	0/182 0%	NA	5/37 13.5%	NA	NA	10/57 17.6%	NA	NR	2/43 4.7%	NA	6/40 15%	1/126 0.8%

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A HL	TS17B CL	TS17C HL
2021/22		NR	NR	NR	NR	NR	NR	NR	NR	NR
2022/23	15	NR	NR	NR	NR	NR	NR	1	14	NR
Total (% of patients)	15/100 15.0%	7?	NR	NR	NR	NR	NR	1/40 2.5%	14/60 23.3%	NR

Table 9: Specialist Homeless D2A Pathway 2 Services – Percentage of P2 Patients Having a Non-Elective Admission to Hospital While Staying in Step-down

.Specialist D2A Pathway 2 (P2) Services: include residential step-down facilities with on site support. P2 services should improve access to planned health care and reduce non-elective (unplanned) admissions to hospital.

 = Low numbers of patients having an unplanned/non-elective admission to hospital

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	26	10	NA	2	NA	NA	9	NA	NR	2	NA	NR	3
2022/23	100	61	NA	3	NA	NA	10	NA	NR	3	NA	21	2
Total (% of patients)	126/485 26.0%	71/182 39.0%	NA	5/37 13.5%	NA	NA	19/57 33.3%	NA	NR	5/43 11.6%	NA	21/40 52.5%	5/126 4.0%

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17A HL	TS17B CL	TS17C HL
2021/22		NR	NR	NR	NR	NR	NR	1	NR	NR
2022/23		NR	NR	NR	NR	NR	NR	6	6	NR
Total (% of patients)	13/100 13.0%	7	NR	NR	NR	NR	NR	7/40 17.5%	6/60 10.0%	NR

Table 10: Specialist Homeless D2A Pathway 2 Services – Percentage of P2 Patients Having One or More A&E Visits While Staying in Step-down

Specialist D2A Pathway 2 (P2) Services: include residential step-down facilities with on site support.* P2 services should improve access to planned health care and reduce the use of urgent and emergency care.

 = Increased access to elective (planned) health care and low use of emergency and urgent care.

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	25	10	NA	4	NA	NA	4	NA	NR	2	NA	NR	5
2022/23	90	15	NA	6	NA	NA	21	NA	NR	6	NA	21	2
Total (% of patients)	115/485 23.7%	25/182 13.7%	NA	10/37 27.0%	NA	NA	25/57 43.9%	NA	NR	8/43 18.6%	NA	21/40 52.5%	7/126 5.6%

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17A HL	TS17B CL	TS17C HL
2021/22		NR	NR	NR	NR	NR	NR	0	NR	NR
2022/23		NR	NR	NR	NR	NR	NR	6	0	NR
Total (% of patients)	6/100 6.0%	7	NR	NR	NR	NR	NR	6/40	0/60	NR

Table 11:- Specialist Homeless D2A Pathway 2 Services - Number of Patients Admitted to P2 Step-down that were Sleeping Rough on Admission to Hospital

Specialist D2A Pathway 2 (P2) Services include residential step-down facilities with on site support. All the services reported here are 'housing-led' The expectation is that P2 services funded through the OOHCM will work with people sleeping rough or at risk of rough sleeping.

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL57	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	37	NR	NA	12	NA	NA	6	NA	NR	11	NA	NR	8
2022/23	57	NR	NA	5	NA	NA	6	NA	NR	4	NA	40	2
Total % sleeping rough	94/303 31.0%	NR	NA	17/37 45.9%	NA	NA	12/57 21.1%	NA	NR	15/43 34.9%	NA	40/40 100%	10/126 7.9%

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A HL	TS17B CL	TS17C HL
2021/22	1	NR	NR	NR	NR	NR	NR	1	NR	NR
2022/23	48	NR	NR	NR	NR	NR	NR	13	35	NR
Total % sleeping rough	49/100 49.0%	/7	NR	NR	NR	NR	NR	14/40 35.0%	35/60 58.3%	NR

Table 12: Specialist Homeless D2A Pathway 2 Services - Number of Patients Sleeping Rough on Discharge from P2 Service

Specialist D2A Pathway 2 (P2) Services include residential step-down facilities with on site support. All the services reported here are 'housing-led'



= Support should promote engagement with services (with low numbers of people self-discharging from the service) and should reduce the incidence of rough sleeping.

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	5	1	NA	0	NA	NA	2	NA	NR	1	NA	NR	1
2022/23	13	1	NA	2	NA	NA	0	NA	NR	0	NA	8	2
Total (% of patients)	18/485 3.7%	2/182 1.1%	NA	2/37 5.4%	NA	NA	2/57 3.5%	NA	NR	1/43 2.3%	NA	8/40 20.0%	3/126 2.4%

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A HL	TS17B CL	TS17C HL
2021/22	0	NR	NR	NR	NR	NR	NR	0	NR	NR
2022/23	2	NR	NR	NR	NR	NR	NR	0	2	NR
Total (% of patients)	2/100 2.0%	/7	NR	NR	NR	NR	NR	0/40 0%	2/60 3.3%	NR