

Out-of-Hospital Care Models Programme for People Experiencing Homelessness

**Audit Tables for D2A Pathway 1 Specialist Homeless Services
Quarterly Monitoring Data Year 2 (2021/22) and Year 3 (2022/23)**

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Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation.

Positive Practice is Highlighted Using the Symbol = 

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2. Average Case Load
3. Number of face-to-face contacts per patient
4. Average length of time P2 Service Supports Patient.
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More information on specialist homeless out-of-hospital care services can be found at:
<https://www.local.gov.uk/sites/default/files/documents/68.7%20HICM%20HomelessnessAA.pdf>

Table 1: Specialist Homeless D2A Pathway 1 Services – Number of Patients Referred/Accepted.


Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation.

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS 3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	115 (188) 61.2%	NA	14 (19) 73.7%	NA	23 (23) 100%	8 (66) 12.1%	35 (45) 77.8%	8 (8) 100%	NA	10 (10) 100%	17 (17) 100%	NA	NA
2022/23	280 (286) 97.9%	NA	26 (29) 89.7%	NA	128 (128) 100%	27 (30) 90.0%	11 (11) 100%	3 (3) 100%	NA	40 (40) 100%	45 (45) 100%	NA	NA
Total	395 (474)	NA	40 (48)	NA	151 (151)	35 (96)	46 (56)	11 (11)	NA	50 (50)	62 (62)	NA	NA
% Acceptance Rate			83.3%		100.0%	36.5%	82.1%	100%		100%	100%		
London Test Sites	All London Test Sites	TS13*	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A HC	TS17B CL	TS17C HL			
2021/22	226 (247) 91.5%	152 (172) 88.4%	NA	74 (75) 98.7%	NA	NA	NA	NA	NA	NA			
2022/23	743 (749) 99.2%	439 (444) 98.9%	NA	304 (305) 99.7%	NA	NA	NA	NA	NA	NA			
% Acceptance Rate	92.3%	95.9%		99.5%									

P1 *TS13 This service covers 5 boroughs and encompasses a move on coordinator role – some workers offer a mix of P1 support and in-reach, some concentrate only on in-reach. There is also system coordination figures counted here which may include some double counting of referrals/acceptances,

Table 2: Specialist Homeless D2A Pathway 1 Services – Average Caseload

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation. Working in trauma informed ways represents ‘positive practice’ and is facilitated through lower caseloads (relational working).


 = Lower caseloads

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	45/7 6.4	NA	10	NA	6	3	6	4	NA	10	6	NA	NA
2022/23	88/7 12.6	NA	15	NA	8	11	6	4	NA	10	34	NA	NA
Average Case Load	9.5	NA	12.5	NA	7	7	6	4	NA	10	20	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	21/2 10.5	11	NA	10	NA	NA	NA	NA	NA	NA
2022/23	46/2 23	39	NA	7	NA	NA	NA	NA	NA	NA
Average Case Load	16.75	25	NA	8.5	NA	NA	NA	NA	NA	NA

Table 3: Specialist Homeless D2A Pathway 1 Services – Number of Face to Face Contacts per Patient

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation. Working in trauma informed ways represents ‘positive practice’ and is facilitated through lower caseloads and face to face working (relational working).


 = Higher Numbers of face-to-face contacts

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	4080	NA	265	NA	345	5	1482	206	NA	NR	1777	NA	NA
2022/23	3842	NA	634	NA	1560	14	212	90	NA	NR	1332	NA	NA
No. per patient	7922/395 20.1	NA	899/40 22.5	NA	1905/ 151 12.6	19/35 54.3	1694/4 6 36.8	296/ 11 26.9	NA	NA	3109 /62 50.1	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	248	41	NA	207	NA	NA	NA	NA	NA	NA
2022/23	99	64	NA	35	NA	NA	NA	NA	NA	NA
No. per patient	347/969 0.36	105 /591 0.18	NA	242 /378 0.64	NA	NA	NA	NA	NA	NA

Table 4: Specialist Homeless D2A Pathway 1 Services – Average Length of Stay in P1 Service

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation Working in trauma informed ways represents ‘positive practice’ and is facilitated through lower case loads. Support should not exceed 6 weeks (42 days).


 = Shorter lengths of stay

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	638/7 91.1	NA	101	NA	39	49	99	270	NA	35	45	NA	NA
2022/23	1326/7 189.4	NA	128	NA	56	40	812	168	NA	23	99	NA	NA
Average Length of Stay	140.3	NA	114.5	NA	47.5	44.5	455.5	219	NA	29	72	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	175/2 87.5	140	NA	35	NA	NA	NA	NA	NA	NA
2022/23	47/2 23.5	22	NA	25	NA	NA	NA	NA	NA	NA
Average Length of Stay	111	81	NA	30	NA	NA	NA	NA	NA	NA

Table 5: Specialist Homeless D2A Pathway 1 Services – Number of Patients Staying Longer than 6 Weeks


Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation Working in trauma informed ways represents ‘positive practice’ and is facilitated through lower case loads. Support should not exceed 6 weeks (42 days).

 = Lower numbers of patients staying longer than 6 weeks

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	69	NA	19	NA	19	7	NR	16	NA	6	2	NA	NA
2022/23	267	NA	41	NA	143	0	21	8	NA	8	46	NA	NA
Total (% staying longer)	336/395 85.1%	NA	60/40 150%	NA	162/151 107.3%	7/35 20%	21/46 45.7%	24/11 218.2%	NA	14/50 28%	48/62 77.4%	NA	NA
London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL			
2021/22	40	22	NA	18	NA	NA	NA	NA	NA	NA			
2022/23	159	96	NA	63	NA	NA	NA	NA	NA	NA			
Total (% staying longer than 6 weeks)	199/969 20.5%	118/591 20.0%	NA	81/378 21.4%	NA	NA	NA	NA	NA	NA			

Table 6: Specialist Homeless D2A Pathway 1 Services - Number of Health/Therapy Assessments per Patient

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation Support should be multidisciplinary and ensure access to comprehensive health and social care assessment in the community after patients have had time for recovery and breathing space to make decisions about their longer-term care and support.

 = Higher number of assessments

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	161	NA	4	NA	41	0	11	27	NA	4	74	NA	NA
2022/23	577	NA	4	NA	17	27	2	5	NA	20	502	NA	NA
Total per patient	738/395 1.87	NA	8/40 0.2	NA	58/151 38.4	27/35 0.8	13/46 0.3	32/11 2.9	NA	24/50 0.48	576/6 9.3	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	2	2	NA	NR	NA	NA	NA	NA	NA	NA
2022/23	336	336	NA	NR	NA	NA	NA	NA	NA	NA
Total per patient	338/591 0.6	/591	NA	/378	NA	NA	NA	NA	NA	NA

Table 7:- Specialist Homeless D2A Pathway 1 Services – Percentage of Patients Receiving a Care Act Assessment

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation Support should be multidisciplinary and ensure access to comprehensive health and social care assessment in the community after patients have had time for recovery and breathing space to make decisions about their longer-term care and support.

 = Higher % of assessments receiving a Care Act, 2014 Assessment

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS 3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	34	NA	13	NA	7	0	14	NR	NA	NR	NR	NA	NA
2022/23	78	NA	14	NA	40	8	5	3	NA	0	8	NA	NA
% of patients	112/395 28.4%	NA	27/40 67.5%	NA	47/151 31.1%	8/35 22.9%	19/46 41.3%	3/11 27.3%	NA	/50 0%	8/62 12.9%	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	10	10	NA	NR	NA	NA	NA	NA	NA	NA
2022/23	6	6	NA	NR	NA	NA	NA	NA	NA	NA
Total (% of patients)	16/591 2.7%	/591	NA	/378	NA	NA	NA	NA	NA	NA

Table 8: Specialist Homeless D2A Pathway 1 Services Number of Patients Taking Early Self-discharge from P1 Service

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation



= Support should promote engagement with services (with low numbers of people self-discharging from the service) and should reduce the incidence of rough sleeping

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	12	NA	0	NA	2	5	4	0	NA	1	0	NA	NA
2022/23	9	NA	1	NA	0	0	3	0	NA	5	0	NA	NA
Total (% of patients)	21/395 5.3%	NA	1/40 2.5%	NA	2/151 1.3%	5/35 14.3%	7/46 15.2%	0/11 0%	NA	6/50 12.0%	0/62 0%	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	8	0	NA	8	NA	NA	NA	NA	NA	NA
2022/23	11	3	NA	8	NA	NA	NA	NA	NA	NA
Total (% of patients)	19/969 2.0%	3/591 0.5%	NA	16/378 4.2%	NA	NA	NA	NA	NA	NA

Table 9: Specialist Homeless D2A Pathway 1 Services – Percentage of P1 Patients Having an Elective Admission to Hospital While Staying in Step-down

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation


 = Increased access to elective (planned) health care and low use of emergency and urgent care.

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	5	NA	0	NA	0	1	3	0	NA	1	0	NA	NA
2022/23	30	NA	3	NA	20	1	6	0	NA	0	0	NA	NA
Total (% of patients)	35/395 8.9%	NA	3/40 7.5%	NA	20/151 13.2%	2/35 5.7%	9/46 19.6%	0/11 0%	NA	1/50 2%	0/62 0%	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	7	6	NA	1	NA	NA	NA	NA	NA	NA
2022/23	4	4	NA	0	NA	NA	NA	NA	NA	NA
Total (% of patients)	11/969 1.1%	10/591 1.7%	NA	1/378 2.6%	NA	NA	NA	NA	NA	NA

Table 10: Specialist Homeless D2A Pathway 1 Services – Percentage of P1 Patients Having a Non-Elective Admission to Hospital While Staying in Step-down

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation. P1 services should improve access to planned health care and reduce non-elective (unplanned) admissions to hospital.

 = Low numbers of patients having an unplanned/non-elective admission to hospital

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	27	NA	0	NA	9	2	10	2	NA	1	3	NA	NA
2022/23	30	NA	5	NA	2	2	11	0	NA	0	10	NA	NA
Total (% of patients)	57/395 14.4%	NA	5/40 12.5 %	NA	11/151 7.3%	4/35 11.4%	21/46 45.7%	2/11 18.2%	NA	1/50 2%	13/62 21.0%	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	4	3	NA	1	NA	NA	NA	NA	NA	NA
2022/23	24	6	NA	18	NA	NA	NA	NA	NA	NA
Total (% of patients)	28/969 2.9%	9/591 1.5%	NA	19/378 5.0%	NA	NA	NA	NA	NA	NA

Table 11: Specialist Homeless D2A Pathway 1 Services – Percentage of P1 Patients Having One or More A&E Visits While Staying in Step-down

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation P1 services should improve access to planned health care and reduce the use of urgent and emergency care.



= Increased access to elective (planned) health care and low use of emergency and urgent care.

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	36	NA	3	NA	16	1	7	7	NA	2	0	NA	NA
2022/23	57	NA	3	NA	21	6	18	0	NA	4	5	NA	NA
Total (% of patients)	93/395 23.6%	NA	6/40 15%	NA	37/151 24.5%	7/35 20%	25/46 54.3%	7/11 63.6%	NA	6/50 12%	5/62 8.1%	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	7	5	NA	2	NA	NA	NA	NA	NA	NA
2022/23	56	4	NA	52	NA	NA	NA	NA	NA	NA
Total (% of patients)	63/969 6.5%	9/591 1.5%	NA	54/378 14.3%	NA	NA	NA	NA	NA	NA

Table 12: Specialist Homeless D2A Pathway 1 Services - Number of Patients Admitted to Step-down that were Sleeping Rough on Admission to Hospital

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation. The expectation is that P2 services funded through the OOHCM will work with people sleeping rough or at risk of rough sleeping.

Out-of-London Test Sites	All Test Sites OoL	TS 1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	67	NA	14	NA	21	5	13	4	NA	10	0	NA	NA
2022/23	70	NA	7	NA	45	8	2	0	NA	8		NA	NA
Total % sleeping rough	137/395 34.7%	NA	21/40 52.5%	NA	66/151 43.7	13/35 37.1%	15/46 32.6%	4/11 36.4%	NA	18/50 36.0%	0/62 0%	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	43	6	NA	37	NA	NA	NA	NA	NA	NA
2022/23	140	43	NA	97	NA	NA	NA	NA	NA	NA
Total % sleeping rough	183/969 18.9%	49/591 8.3%	NA	134/378 35.4%	NA	NA	NA	NA	NA	NA

Table 13: Specialist Homeless D2A Pathway 1 Services - Number of Patients Sleeping Rough on Discharge from P1 Service

Specialist D2A Pathway 1 (P1) services include peripatetic support (“settle in” and reablement/resettlement) provided to patients discharged to hotels and other temporary or permanent accommodation



= Support should promote engagement with services (with low numbers of people self-discharging from the service) and should reduce the incidence of rough sleeping.

Out-of-London Test Sites	All Test Sites OoL	TS1 CL	TS2 CL	TS3 CL	TS4 CL	TS5 HL	TS6 HL	TS7 HL	TS8 CL	TS9 CL	TS10 CL	TS11 HL	TS12 HL
2021/22	13	NA	2	NA	6	0	4	0	NA	1	0	NA	NA
2022/23	8	NA	2	NA	2	1	1	0	NA	1	1	NA	NA
Total (% of patients)	21/395 5.3%	NA	4/40 10%	NA	8/151 5.3%	1/35 2.9%	5/46 10.9%	0/11 0%	NA	2/50 4%	1/62 1.6%	NA	NA

London Test Sites	All London Test Sites	TS13	TS14 CL	TS15A CL	TS15B CL	TS16A CL	TS16B HL	TS17 A CL	TS17B CL	TS17C HL
2021/22	7	1	NA	6	NA	NA	NA	NA	NA	NA
2022/23	9	2	NA	7	NA	NA	NA	NA	NA	NA
Total (% of patients)	16/969 1.7%	3/591 0.5%	NA	13/378 3.4%	NA	NA	NA	NA	NA	NA