INTEGRATED MANAGEMENT **DASHBOARDS**



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carly self-discharge

A data-driven approach to inform service implementation

Homelessness provides the perfect test bed (complexity, coordinated working, real risk of harm and death of the population).

But the same approach can be transferable to all users/patients/client groups in social care and health.

£10,055 £4,748 % people that felt Outcomes treated with dignit % Back to rough sleeping

Care Quality Evaluation

Introducing Our Revolutionary **Management Tool**

Gathering, analysing presenting data to inform planning, commissioning, delivering and evaluating effective and costeffective services.

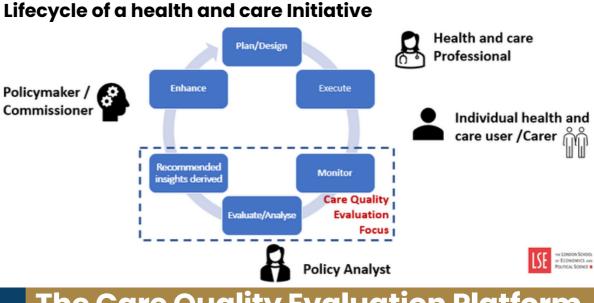
If you are:

a service provider, a commissioner in an ICB, a local authority, an NHS trust, or a representative from a national charity, government depts, or arm-length body, eg NHSE,

INTERESTED IN MOVING THE **NEEDLE IN SERVICE PROVISION AND EVALUATION**



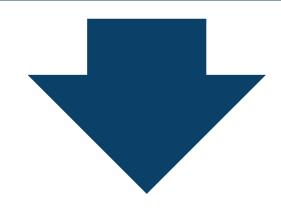
Join our partnership CPEC.IMD@LSE.AC.UK ACCESS THE DASHBOARDS (CLICK HERE) Join the dots: improving people outcomes with data base decision making



The Care Quality Evaluation Platform

is designed to be a dynamic and responsive system that supports continuous data collection, monitoring, and evaluation to drive insights for enhancements and quality improvements.

What does this data approach mean for you now?



You receive:

- Continuous data collection, analysis, and reporting
- Numbers and case stories
- Essential metrics
- Consistent and standardised data collection
- Data comparability
 benchmark and trend analysis
- External evaluator
- Transferability of the approach

If you commit to:

- Providing data
- Using the dashboards
- Paying for maintenance fees



THE AIM AND OBJECTIVES OF THE DASHBOARDS:

The integrated management dashboards are designed to serve as a management tool for both local and national stakeholders.

Their primary objectives include:

Performance Monitoring

Quality Assessment Resource Allocation

Trend Analysis

Risk Identification

Benchmarking

Reporting and Transparency Continuous Improvement

HOW THEY WORK:

- Visual data presentation and interactive charts
- Filtering and customised data views
- Comparative Analysis
- •Benchmarking and trend analysis

National Average

Regional or Location Averages

Type of Service Provision Benchmarking with Similar Organisations

WHAT THEY PROVIDE:

The dashboards provide actionable insights for programme stakeholders, including service providers, local and national commissioners, policymakers, and third-sector organisations.

By utilising the data, we inform decision-making, optimise resource allocation, and enhance effectiveness of out of hospital care for people who are homeless.

WHO CAN ACCESS THEM AND WHY:

Who: Local commissioners, service providers, and national stakeholders engaged with the OOHCM programme. ALSO: guest users can access samples of relevant visualisations.

Why: This enables learning about the framework to consider its transferability to other services/populations / environments.

Roadmap

LSE is ready to support the development of the automated version, but this is contingent on stakeholders' commitment to:

- Provide the data
- Use the dashboards
- Pay for running costs.

This roadmap envisions a holistic evolution in managing homelessness, transitioning from a manual, descriptive/prescriptive approach to an automated, comprehensive system that embraces diagnostic, predictive, and advanced prescriptive functionalities.

Prescriptive Predictive Defines future actions, What do you need What is next? Based on current **Diagnostic** likely to data analytics, **Descriptive** Automated happen? predefined future goals **Root Cause** Based on and objectives · Based on live Analysis. Why historical data data. What is are things happening in happening? real time? Access to more data Automated process and user training **Manual process Application to other services** /populations/environments Where we are now

Access the dashboards: Contac

www.lse.ac.uk/cpec/research/OOHCM/ integrated-management-dashboards showcase the full potential of the dashboards and discuss the roadmap to adoption. If you are interested in participating

Workshops are planned by

the evaluation team to

Contact the team: CPEC.imd@lse.ac.uk