### AMITAV CHAKRAVARTI

Professor of Marketing, Department of Management London School of Economics and Political Science

Phone: +44 (0)20 7106 1179

Email: a.chakravarti@lse.ac.uk

NAB 5.13, LSE, Houghton Street London, WC2A 2AE (U.K.)

# **EDUCATION**

Ph.D., Marketing University of Florida, 2002

M.B.A

Indian Institute of Foreign Trade (IIFT), New Delhi, India, 1997

M.A. (Part-I), Economics Department of Economics, University of Bombay, India, 1995

B.A. (Hons.), Economics Elphinstone College, University of Bombay, India, 1994

### **ACADEMIC POSITIONS**

2014-15	Visiting Associate Professor, Samuel Curtis Johnson Graduate School of Management, Cornell University
2014-15	Associate Professor, School of Business Administration, University of California, Riverside
2013-14	Visiting Professor, Sloan School of Management, Massachusetts Institute of Technology
2011 (Oct-)	Professor of Marketing, Department of Management, LSE (London School of Economics and Political Science)
2011 (Jun-Sep)	Reader (equivalent to Associate Professor with tenure) in Marketing, Department of Management, LSE (London School of Economics and Political Science)
2008-2011	Associate Professor of Marketing, Stern School of Business, New York University
2002-2008	Assistant Professor of Marketing, Stern School of Business, New York University

# HONORS, GRANTS, AND AWARDS

2007	Marketing Science Institute (MSI), Young Scholars Program (MSI identifies faculty members who are "likely leaders of the next generation of marketing academics")
2009	\$50,000 Google-WPP Marketing Research Award (unrestricted research grant)
2012-2013	€279,720 European Commission grant (tobacco/cigarette packaging research)
2012	€279,400 European Commission grant (hybrid car eco-labeling research)
2011-2012	£35,000 Seed Fund, London School of Economics and Political Science (grant for research on change detection, multi-stage decision making, and categorization)
2012-13	List of Top Ten Management Instructors, London School of Economics
2011-present	Editorial Review Board, Journal of Consumer Research
2008	Winner, Best Paper Award, American Marketing Association's ART (Advanced Research Techniques) Forum Conference
2010	Co-Chair, Society for Consumer Psychology (SCP) Conference (Las Vegas, 2012)
2001	AMA-Sheth Doctoral Consortium Candidate
1998-2001	Grinter Fellowship, University of Florida
1999-2001	Certificate of Academic Excellence, University of Florida (4.0 GPA)
1996	Academic Assistantship to the Dean (Research), IIFT
1995	University Department Merit Scholarship (M.A. Part-I)
1994	Government of India Daxina Fellowship, for the highest marks in Economics at College (Third Year Bachelor of Arts degree examination)
1992-93	College Open Merit Scholarship (First Year, B.A., and Second Year, B.A.)

# **RESEARCH INTERESTS**

Categorization and decision making, Pre-choice screening and consideration sets, Multi-stage decisions, Consumer decision making journey, Generic advertising, Similarity and cognition, Global vs. local modes of processing, Consumer behavior in high-uncertainty markets, Corporate Social Responsibility, Graphic warnings on cigarette packs, and Effects of physical environments on behavior.

# BOOK(S)

Chakravarti, Amitav and Manoj Thomas, "Why People (Don't) Buy: The GO and STOP Signals," *Palgrave-Macmillan* (published May 2015).

### **PUBLICATIONS**

Chakravarti, Amitav, Guha, Abhijit, and Rajesh Bhargave (2015), "Two-Stage Decisions Increase Preference for Hedonic Options," *Organizational Behavior and Human Decision Processes*, 130 (September), 123-135.

Bogliacino, Francesco, Codagnone, Cristiano, Veltri, Giuseppe, Chakravarti, Amitav, Ortoleva, Pietro, Gaskell, George, Ivchenko, Andriy, Lupiañez-Villanueva, Francisco, Mureddu, Francesco, and Caroline Rudisill (2015), "Pathos & Ethos: Emotions and Willingness to Pay for Tobacco Products," *PLOS ONE* (forthcoming).

Chakravarti, Amitav, Hoffman, Arvid O. I. and Jaakko Aspara (2015), "Focal versus Background Goals in the Choice of Investment Products: Trading off Financial Returns for Self Expression?" European Journal of Marketing, 49 (7/8), 1114-1138.

Aspara, Jaakko and Amitav Chakravarti (2015), "Investors' Reactions to Company Advertisements: The Persuasive Effects of Product-Featuring Ads," *European Journal of Marketing*, 49 (5/6), 943-967.

Chakravarti, Amitav, Ülkümen, Gülden, Morwitz, Vicki, Tang, Jane, and Andrew Grenville (2013), "Malleable Conjoint Partworths: How the Breadth of Response Scales Alters Price Sensitivity," *Journal of Consumer Psychology*, 23 (October), 515-525.

Chakravarti, Amitav, Fang, Christina, and Zur Shapira (2011), "Detecting and Reacting to Change: The Effect of Exposure to Narrow Categorizations," *Journal of Experimental Psychology: Learning, Memory, and Cognition*, 37 (November), 1563-1570.

Mehta, Ravi, JoAndrea Hoegg, and Amitav Chakravarti (2011), "Knowing Too Much: Expertise Induced False Recall Effects in Product Comparison," *Journal of Consumer Research*, 38 (October), 535-554.

Raghubir, Priya, Morwitz, Vicki, and Amitav Chakravarti (2011), "Spatial categorization and time perception: Why does it take less time to get home?" *Journal of Consumer Psychology*, 21 (April), 192-198. (equal authorship)

Ülkümen, Gülden, Chakravarti, Amitav, and Vicki Morwitz (2010), "Categories Create Mind-Sets: The Effect of Exposure to Broad Versus Narrow Categorizations on Subsequent, Unrelated Decisions," *Journal of Marketing Research*, 47 (August), 659-671. (equal authorship)

• Winner, Best Paper Award, American Marketing Association's ART (Advanced Research Techniques) Forum Conference, 2008.

Tang, Jane, Grenville, Andrew, Morwitz, Vicki G., Chakravarti, Amitav, and Gülden Ülkümen (2009), "Influencing Feature Price Tradeoff Decisions in CBC Experiments," 2009 Sawtooth Software Conference Proceedings, 247-262. (equal authorship)

Chakravarti, Amitav, Janiszewski, Chris, and Gülden Ülkümen (2006), "The Neglect of Prescreening Information," *Journal of Marketing Research*, 43 (November), 642-653.

• Winner, Google-WPP Marketing Research Award, 2009 (unrestricted grant of \$50,000 for investigating offline and online media interactions).

Chakravarti, Amitav and Jinhong Xie (2006), "The Impact of Standards Competition on Consumers: Effectiveness of Product Information and Advertising Formats," *Journal of Marketing Research*, 43 (May), 224-236.

Chakravarti, Amitav and Chris Janiszewski (2004), "The Influence of Generic Advertising on Brand Preferences," *Journal of Consumer Research*, 30 (March), 487-502.

Chakravarti, Amitav and Chris Janiszewski (2003), "The Influence of Macro-Level Motives on Consideration Set Composition in Novel Purchase Situations," *Journal of Consumer Research*, 30 (September), 244-258.

#### PAPERS UNDER REVIEW

Chakravarti, Amitav, Förster, Jens, and Suzanne Altobello, "Activating Global Processing Reduces the Dominance of Alignable Attributes," *under review* at *Journal of Experimental Social Psychology* (Manuscript available on request).

Bogliacino, Francesco, Codagnone, Cristiano, Veltri, Giuseppe, Chakravarti, Amitav, Ortoleva, Pietro, Gaskell, George, Ivchenko, Andriy, Lupiañez-Villanueva, Francisco, Mureddu, Francesco, and Caroline Rudisill, "Tobacco Warning Labels: An Evidence Base for Policy Making," *under review* (1st round) at Science (Manuscript available on request).

#### **WORKING PAPERS**

Raghubir, Priya, Chakravarti, Amitav, and Tom Meyvis, "The Water Conjecture: Does the Presence of Water Increase the Blue Vote?" (Working paper available on request) target: *Psychological Science*.

Bennett, Aronte and Amitav Chakravarti, "Self and Social Signaling Explanations for Consumption of CSR-Oriented Products," (Working paper available on request), target: *Journal of Consumer Psychology*.

Chakravarti, Amitav, da Cunha, Jr., Marcus V.M., and Barton Weitz, "Internet Search Behavior: Antecedents, Experiences and Outcomes," (Working paper available on request), target: *Journal of Marketing*.

#### **WORKS IN PROGRESS**

Chakravarti, Amitav, "The Ironic Effects of Two-Stage Decisions: Implications for Hiring, Beauty Pageant, and Olympic Venue Selection Decisions."

Chakravarti, Amitav and Geeta Menon, "Does it Help or Hurt to Categorize Emotions?"

Bertini, Marco and Amitav Chakravarti, "Price Categorization and the Resulting Spillover Effects: Effects of Value by Category Association."

Desai, Kalpesh. K, Trivedi, Minakshi, and Amitav Chakravarti, "The Ironic Effects of an Economic Downturn on Consumption Behavior."

Chakravarti, Amitav, "Impact of Anticipated Regret on the Importance of Shared (Alignable) versus Unique (Nonalignable) Features."

Chakravarti, Amitav, Ülkümen, Gülden, and Vicki Morwitz, "The Effect of Category Exposure on Affective Forecasting Errors."

Chakravarti, Amitav and Swati Bhargava, "Empowered Consumers= Benevolent Consumers? The Effects of Priming Power on the Appeal of Socially Responsible Products."

Chakravarti, Amitav, Gülden Ülkümen, and Chris Janiszewski, "Task and Goal Progress as a Determinant of the Screening Effect."

Chakravarti, Amitav, Morwitz, Vicki, and Eesha Sharma, "Multi-Stage Decision Making and the Effectiveness of Partitioned Prices."

Chakravarti, Amitav and Anne-Laure Sellier, "The Effect of Mere Categorization on Goal Pursuit and Achievement."

Chakravarti, Amitav and Anne-Laure Sellier, "The Effect of Asking Political Affiliation Questions on Subsequent Charitable Acts."

Chakravarti, Amitav and Henry Assael, "Affective and Cognitive Predictors of TV Viewing."

Chakravarti, Amitav, "Elemental and Configural Cognitive Structures as an Explanation of Suppression and Salience based Advertising Effects."

Chakravarti, Amitav and Suzanne A. Nasco, "The Role of the Type of Non Alignable Difference on the Relative Impact of Alignable and Non Alignable Information."

Aribag, Anocha, Zhang, Natasha F., and Amitav Chakravarti, "Nonalignability in Consumer Consideration versus Choice."

Chakravarti, Amitav and Gülden Ülkümen, "Optimal Variety Seeking in Consideration Sets."

### PEER-REVIEWED CONFERENCE & INVITED PRESENTATIONS

- 2013 "Screen and Indulge: How Two-Stage Decisions Lead to a Preference for Hedonic Options," special session presentation at the ACR (Association for Consumer Research) Conference, Chicago, IL, October 3-6.
- 2013 "Screen and Indulge: How Two-Stage Decisions Lead to a Preference for Hedonic Options," invited presentation at Winter Marketing Educators' Conference, February 17.
- 2013 "Categorization-Related Effects in Consumer Information Processing, Survey Research, and Change Detection," invited presentation at University of South Florida, January 24.
- 2012 "Screen and Indulge: How Two-Stage Decisions Lead to a Preference for Hedonic Options," presentation at the BDRM (Behavioral Decision Research in Management) Biennial Conference, Boulder, June 28-29.
- 2012 "Categories & Consequences: How Exposure to Broad vs. Narrow Categorizations affect Subsequent, Unrelated Choices," invited presentation at the Behavioural Economics Seminar, London School of Economics, June 27.
- 2012 "Focal versus Background Goals in the Choice of Investment Products: Trading Off Financial Returns for Self Expression?" presentation at EMAC (European Marketing Academy) Annual Conference, Lisbon, May 22-25.
- 2012 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing, Survey Research, and Change Detection," invited presentation at University of Florida, April 20.
- 2012 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing, Survey Research, and Change Detection," invited presentation at Iowa State University, April 16.
- 2012 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing, Survey Research, and Change Detection," invited presentation at Cass Business School, City University of London, February 02.
- 2012 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing, Survey Research, and Change Detection," invited presentation at University of Texas, San Antonio, January 27.
- 2012 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing, Survey Research, and Change Detection," invited presentation at NUS (National University of Singapore) Business School, January 11.
- 2011 "Prior Exposure to Unrelated Categorizations Affects Decision Making & Reactions to Change," invited presentation at the Darden School, University of Virginia, June 14.

- 2011 "Prior Exposure to Unrelated Categorizations Affects Decision Making & Reactions to Change," invited presentation at Dartmouth College, February 04.
- 2010 "When Seeing Many Types of Wine Makes You More Sensitive to Technological Change: Unrelated, Prior Categorizations & Reactions to Change," invited presentation at Arizona State University, October 22.
- 2010 "Self and Social Signaling Explanations for Consumption of CSR-Associated Products," with Aronte Bennett, special session presentation at the Association for Consumer Research, Jacksonville, October 09.
- 2010 "When Seeing Many Types of Wine Makes You More Sensitive to Technological Change: Unrelated, Prior Categorizations & Reactions to Change," competitive session presentation at the Association for Consumer Research, Jacksonville, October 09.
- 2010 "When Seeing Many Types of Wine Makes You More Sensitive to Technological Change: Unrelated, Prior Categorizations & Reactions to Change," invited presentation at Boston University, September 17.
- 2010 "When Seeing Many Types of Wine Makes You More Sensitive to Technological Change: Unrelated, Prior Categorizations & Reactions to Change," invited presentation at Texas A&M University, May 11.
- 2010 "When Seeing Many Types of Wine Makes You More Sensitive to Technological Change: Unrelated, Prior Categorizations & Reactions to Change," invited presentation at University of Miami, March 05.
- 2010 "Knowing Too Much: False Recall Effects in Product Comparisons and Choice," with Ravi Mehta and JoAndrea Hoegg, invited presentation at the SCP (Society for Consumer Psychology) Conference, St. Petersburg, FL, February 25-27.
- 2010 "Licensing Effects in Green Consumption: How Token Green Acts Licenses Incongruent Green-Behaviors," with Aronte Bennett and Karen Becker-Olson, special session presentation at the SCP (Society for Consumer Psychology) Conference, St. Petersburg, FL, February 25-27.
- 2010 "Self and Social Signaling Explanations for Consumption of CSR-Associated Products," with Aronte Bennett and Karen Becker-Olson, special session presentation at the SCP (Society for Consumer Psychology) Conference, St. Petersburg, FL, February 25-27.
- 2010 "When Seeing Many Types of Wine Makes You More Sensitive to Technological Change: Unrelated, Prior Categorizations & Reactions to Change," invited presentation at Washington University, St. Louis, February 12.
- 2009 "How Prior Exposure to Unrelated Categorizations Affects Consumer Decision Making & Reactions to Change," invited presentation at HKUST (Hong Kong University of Science & Technology), December 04.

- 2009 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing," invited presentation at LSE (London School of Economics), December 01.
- 2009 "When Seeing Many Types of Wine Makes You More Sensitive to Technological Threats: Unrelated, Prior Categorizations and Reactions to Change," invited presentation at the SJDM (Society for Judgment and Decision Making) Annual Conference, Boston, November 21-23.
- 2009 "When Unique (Nonalignable) Features Acquire Greater Importance than Shared (Alignable) Ones: The Role of Non-Comparative Mindsets & Global Processing Orientation," competitive session presentation at the Association for Consumer Research Conference, Pittsburgh, October 23-25.
- 2009 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing," invited presentation at Johns Hopkins University, August 17.
- 2009 "Categories and Consequences: The Effect of Exposure to Narrow versus Broad Categorizations on Subsequent and Unrelated Decisions," invited presentation at London Business School, Summer Camp, July 5-7.
- 2009 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing," invited presentation at Indiana University, March 27.
- 2009 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing," invited presentation at University of California San Diego, March 09.
- 2009 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing," invited presentation at University of Southern California, March 06.
- 2008 "Self and Social Signaling Explanations for Consumption of CSR-Associated Products," with Aronte Bennett, special session presentation at the Association for Consumer Research, San Francisco, October 22-25.
- 2008 "What Motivates Consumers to Buy CSR-Associated Products?" invited presentation at Google Faculty Conference, Mountain View, July 28-29.
- 2008 "The Effect of Exposure to Narrow versus Broad Categorizations on Subsequent Decision Making and Information Processing," invited presentation at Conference on Collaborative & Multidisciplinary Research, Center for Customer Insights, Yale University, May 9-10.
- 2008 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing," invited presentation at University of Michigan, Ann Arbor, March 14.
- 2007 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing," invited presentation at Koç University, Istanbul, December 26.
- 2007 "The Effect of Exposure to Narrow versus Broad Categorizations on Subsequent Decision Making and Information Processing," with Gülden Ülkümen and Vicki Morwitz, Society for Judgment and Decision Making, Long Beach, November 17-19.

- 2007 "Self and Social Signaling Explanations for Consumption of CSR-Associated Products," with Aronte Bennett, Association for Consumer Research, Memphis, October 26-28.
- 2007 "The Effect of Exposure to Narrow versus Broad Categorizations on Subsequent Decision Making and Information Processing," with Gülden Ülkümen and Vicki Morwitz, Association for Consumer Research, Memphis, October 26-28.
- 2007 "The Neglect of Prescreening Information in Two-Stage Decision Tasks," with Chris Janiszweski and Gülden Ülkümen, invited presentation at Erasmus University Rotterdam, Spring Seminar Series, March 12.
- 2007 "The Licensing Effect of Two-Stage Decisions on Choices Between Virtues and Vices," with Gülden Ülkümen, Chris Janiszewski, and Ayelet Fishbach, Society for Consumer Psychology, Las Vegas, February 22-24.
- 2007 "Categories and Consequences: Categorization-Related Effects in Consumer Information Processing," Marketing Science Young Scholars Program, Park City, January 4-6.
- 2006 "Flexibility of Categorization: Situational Determinants of Category Width," with Gülden Ülkümen and Vicki Morwitz, Small Group Meeting in Consumer Psychology, University of Twente, Enschede (Netherlands), November 13-14.
- 2006 "Categorization Effects in Consumer Decision Making," invited guest lecture at the PhD Seminar in Consumer Behavior by Prof. Deborah Small, Wharton School, University of Pennsylvania, October 30.
- 2006 "Flexibility of Categorization: Situational Determinants of Category Width," with Gülden Ülkümen and Vicki Morwitz, Society for Consumer Psychology, Miami, February 8-14.
- 2005 "The Neglect of Prescreening Information in Two-Stage Decision Tasks," with Chris Janiszweski and Gülden Ülkümen, invited presentation at the Advertising Research Foundation (ARF), Marketing Modelers Group's meeting, November 10.
- 2005 "Preference Reversals Induced by Screening: Biasing Effects of a Two-Stage Decision Task," with Chris Janiszewski and Gülden Ülkümen, invited presentation at London Business School, Spring Seminar Series, June 24.
- 2005 "Preference Reversals Induced by Screening: Biasing Effects of a Two-Stage Decision Task," with Chris Janiszewski and Gülden Ülkümen, Four-School Seminar Series 2005 hosted by Yale University, April 22.
- 2005 "Preference Reversals Induced by Screening: Biasing Effects of a Two-Stage Decision Task," with Chris Janiszewski and Gülden Ülkümen, invited presentation at University of Chicago, Spring Seminar Series 2005, April 4.
- 2004 "Preference Reversals Induced by Screening: Biasing Effects of a Two-Stage Decision Task," with Chris Janiszewski and Gülden Ülkümen, special session presentation at the Association for Consumer Research, Portland, October 7-10.

- 2004 "When Non-Alignable Differences Acquire Greater Importance: The Role of Non-Comparison Based Choice Processes," with Suzanne A. Nasco, Association for Consumer Research, Portland, October 7-10.
- 2001 "Factors Determining Consideration Set Composition in Novel Purchase Situations," invited presentations at New York University, Northwestern University, University of Maryland, INSEAD, HKUST (Hong Kong University of Science and Technology), University of Toronto, Indiana University, University of Colorado, Rutgers University, University of Miami, and SMU (Singapore Management University), September 26-November 28.
- 2000 "Efficacy of Advertising Formats: The Moderating Role of Network Externalities," with Jinhong Xie, Marketing Science Conference, June 22-25.

### **TEACHING INTERESTS**

<u>Topics:</u> Marketing Core, Consumer Behavior, Advertising, Marketing Research, International Marketing, Pricing, and Marketing Strategy.

<u>Audiences:</u> Full-time MBA, Part-time MBA, Executive Education, Masters in Management, Global Masters in Management, and B.A. in Management.

#### TEACHING EXPERIENCE & SAMPLE EVALUATIONS

#### **Executive Education**

- Marketing Management (Core), Summer Executive Education, London School of Economics and Political Science (**Note:** Evaluation Scale: 1 = Excellent, 5 = Poor)
  - 0 Mean Evaluations (2014) = 1.04/5.0; 100% respondents marked Excellent (=1) or Very Good (=2); N = 23
  - o Mean Evaluations (2013) = 1.20/5.0; 93% respondents marked Excellent (=1) or Very Good (=2); N = 45
- Marketing Management (Core), Executive-MBA Program, Johnson Graduate School of Management (Note: Evaluation Scale: 5 = Excellent, 1 = Poor)
  - o Mean Evaluations (2014) = 4.27/5.0; N = 75

# MBA

- o Marketing Management (Core), Masters in Management, London School of Economics and Political Science (**Note:** Evaluation Scale: 1 = Excellent, 5 = Poor)
  - o Mean Evaluations (2011-12): 1.22/5.0, 1.46/5.0; N = 84 per class
- o Marketing Management (Core), MBA (Full-time) Core Course, Stern School of Business (NYU) (Note: Evaluation Scale: 7 = Excellent, 1 = Poor)
  - O Mean Evaluations: 6.0/7.0 & 6.0/7.0 (Spring 2007), 6.3/7.0 & 6.0/7.0 (Spring 2010)
- O International Marketing, MBA Elective, Fall 2000, University of Florida (**Note:** Evaluation Scale: 5 = Excellent, 1 = Poor)
  - O Evaluations: Mean = 4.6/5.0 (College Mean = 4.2; Department Mean = 4.1).

#### <u>Undergraduate</u>

- Marketing Management, Undergraduate Core Course, Sloan School of Management (MIT)
  (Note: Evaluation Scale: 7 = Excellent, 1 = Poor)
  - o Mean Evaluations: 6.4/7.0 (Fall 2014)
- Marketing Management, Undergraduate Core Course, Stern School of Business (NYU) (Note: Evaluation Scale: 7 = Excellent, 1 = Poor)
  - o Mean Evaluations: 6.3/7.0, 6.3/7.0, & 6.2/7.0 (Fall 2005)
- Invited to speak at the CITL (Center for Interactive Teaching and Learning) organized workshop on "Facilitating Interactive Learning in Classrooms," Nov 01.
- MarkStrat Module Administrator, MBA Strategy Elective, University of Florida.

#### PROFESSIONAL SERVICE

- -Editorial Review Board
  - Journal of Consumer Research

# -Ad-hoc Reviewer:

- Journal of Marketing Research
- Journal of Marketing
- *Journal of Consumer Psychology*
- Marketing Science
- Psychological Science
- Cognitive Science
- British Medical Journal/Journal of Epidemiology & Community Health
- Marketing Letters
- Journal of Academy of Marketing Science
- Journal of Interactive Marketing
- Association for Consumer Research (ACR), Society for Consumer Psychology (SCP), American Marketing Association (AMA), European Marketing Academy (EMAC)
- -Co-Chair, Society for Consumer Psychology (SCP) Conference (2012, Las Vegas).
- -Program Committee, Association for Consumer Research Conference, Vancouver, 2012.
- -Program Committee, Association for Consumer Research Conference, St. Louis, 2011.
- -Program Committee, Society for Consumer Psychology Conference, St. Petersburg, Florida, 2010.
- -Program Committee, Association for Consumer Research Conference, Portland, 2004.
- -AE (Action Editor) for Association for Consumer Research Conference, Jacksonville, 2010.

### -PhD Dissertation Committee Member:

- Laura Zimmerman (LSE, Department of Management)
- Ellie Kyung (NYU Stern, Marketing)
- Jeff Galak (NYU Stern, Marketing)

- Aronte Bennett (NYU Stern, Marketing)
- Manoj Thomas (NYU Stern, Marketing)
- Marlone Henderson (NYU Psychology)
- Gülden Ülkümen (NYU Stern, Marketing)
- Cenk Bülbül (NYU Stern, Marketing)
- -NYU Marketing Department, Core Course Coordinator for Full-Time MBA Program (2008)
- -NYU Marketing Department, Subject Pool Coordinator and Behavioral Lab Manager (2003-2007)
- -NYU Speaker Series, Summer Camp, and 4-School Conference Coordinator (2006-07, 2008-09)
- -LSE BRL (Behavioral Research Lab) Steering Committee (2011-till date)
- -LSE Research Excellence Framework (REF) Coordinator for the New Academic Group (NAG)
- -LSE BRL (Behavioral Research Lab), Head of Lab (2012-13)

#### **PROFESSIONAL AFFILIATIONS**

Member: American Marketing Association (AMA), Association for Consumer Research (ACR), American Psychological Association (APA), American Psychonomic Society (APS), and Society for Consumer Psychology (SCP).

### **WORK EXPERIENCE**

Management Trainee, J Walter Thompson (JWT), India. (1997-1998) Assigned to the marketing research and consultancy division (Indian Market Research Bureau). Principal clients and projects handled:

- BAT (British American Tobacco): Building and testing models of customer satisfaction.
- ConAgra: Brand equity evaluation of potential FMCG (fast moving consumer goods) rivals to facilitate mergers and acquisitions.
- ConAgra & Millward Brown Inc.: Advertising tracking project set up to evaluate the efficacy of ads as per standard Millward Brown Inc.'s AI (Advertising Impact) performance metrics.
- ConAgra: Setting up a price-monitoring panel to build a price-sales forecasting model.
- ConAgra: Market mapping and strategy formulation for market entry into the Indian food-processing sector.

Summer Management Trainee, Unilever (India) Ltd. (1996) The primary work involved designing a Critical Path Monitoring (CPM) system for Unilever's footwear division in India.