

# Dr Carsten Sørensen

Curriculum Vitae – Updated November 18<sup>th</sup> 2016



Dr Carsten Sørensen  
Reader (Associate Professor) in  
Digital Innovation  
Department of Management  
Information Systems and  
Innovation Group  
Houghton Street  
London WC2A 2AE  
New Academic Building 3.11

tel: +44 (0)20 7955 6102  
fax: +44 (0)20 7955 7385  
c.sorensen@lse.ac.uk  
carstensorensen.com  
digitalinfrastructures.org  
enterprisemobilitybook.com  
mobility.lse.ac.uk

Dr Carsten Sørensen is Reader (Associate Professor) in Information Systems and Innovation within Department of Management at The London School of Economics and Political Science, United Kingdom (<http://www.carstensorensen.com/>). September 11<sup>th</sup> 2001 Dr Sørensen initiated the [mobility@lse](http://mobility.lse.ac.uk/) research network (<http://mobility.lse.ac.uk/>), which aims at drawing together academics with an interest in the profound changes to society, organisations and individuals from radical mobilisation of work and interaction through mobile-, pervasive- and ubiquitous- information technology. This work has in 2011 resulted in the monograph “Enterprise Mobility: Tiny Technology with Global Impact on Work” (<http://enterprisemobilitybook.com>). His research is published widely, for example in MIS Quarterly, ISR, ISJ, JIT, Information & Organization, The Information Society, CSCW Journal, Scandinavian Journal of Information Systems. In 2008 he established a separate research unit studying digital infrastructure and –platform innovation (<http://digitalinfrastructures.org>). Dr Sørensen holds a BSc. in mathematics, an MSc in computer science and a Ph.D. in information systems from Aalborg University, Denmark. Dr. Sørensen has the past 30 years been affiliated with a number of Danish, Swedish and British institutions as both lecturer and researcher. Dr Sørensen has extensive EU research project experience from 1992 and international project experience from 1990. He has since 1997 been Research Director of Laboratorium for Interaction Technology at University West, Sweden, which is actively engaged in large regional development projects funded by the European Union, Swedish funding agencies and local industries and public organisations with a combined research portfolio of over £4 million 1997-2006. Dr Sørensen also played an essential role in the founding of the Viktoria Institute, Gothenburg, Sweden in the Mid-90s ([viktoria.se](http://viktoria.se)), where he was a co-founder of The Internet Project (1995-2000) resulting in the book *Planet Internet*. He is Senior Editor of the Information Systems Journal, Associate Editor for Journal of the AIS and the e-Service Journal. Dr Sørensen is on the editorial board for Information and Organization and a member of the Advisory Board for the Journal of Strategic Information Systems and the Scandinavian Journal of Information Systems. He has served as organiser, chair, associate editor, track chair, track co-coordinator etc for a number of international conferences. Dr Sørensen is a member of the EPSRC Peer Review College, is a member of the Board of Directors of LSE Enterprise ([www.lse.ac.uk/enterprise](http://www.lse.ac.uk/enterprise)), is a Non-Executive Co-Founder and Board Advisor for RedGiraffe.com, and a special advisor to the Customer Contact Association. He also in the past served as a member of the Advisory Board for the iSociety project at The Work Foundation and Academic Advisor for The Institute for Innovation & Information Productivity. Dr Sørensen has since the late 80s been actively engaged as consultant and executive educator with a range of organisations, for example; AXA, Carphone Warehouse, China Telecom, ClickSoftware, Corporate Research Forum, CSC, Customer Contact Association, Danish Ministry of Science, EDS, Gartner, GEMS, Google, Henkel, Huawei, Intel, International Monetary Fund, KMD, LloydsGroup, LSE Enterprise, Mahindra Satyam, MAPFRE, Mastercard, Microsoft, National School of Government UK, Orange, PA Consulting, Polycom, Prudential, RedGiraffe, Skype, Steria, SurveyMonkey, Telenor, UBS, and Vodafone.

**DEGREES:** BSc (Mathematics 01/1985), BSc (Computer Science 08/1986), MSc (Computer Science 01/1989), and PhD (Information Systems 02/1993) Aalborg University, Denmark.

**LANGUAGES:** Fluent in spoken and written Danish and English. Fluent in spoken Swedish. Some knowledge of spoken German and French.

**REFERENCES:** Available upon request.

## **POSITIONS**

1. **Aalborg University, Institute for Computer Science. Aalborg, Denmark:** 1989-1990 Teaching Fellow and 1990-1992 Research Fellow. <http://www.cs.auc.dk/>.
2. **Risø National Laboratory, Department of Systems Analysis. Roskilde, Denmark:** 1992-1993 Researcher, 1994-1995 Tenured Researcher, and 1995-1996 Senior Scientist. <http://www.risoe.dk/>.
3. **Gothenburg University, Department of Informatics. Gothenburg, Sweden:** 1996-1997 Senior Lecturer in Information Systems. <http://www.informatics.gu.se/> <http://www.viktoria.se/>.
4. **Warwick University Business School, Coventry, United Kingdom:** 1996-1997 Visiting Fellow in Information Systems. <http://www.wbs.warwick.ac.uk/>.
5. **Aston University, Department of Computer Science. Birmingham, United Kingdom:** 1997-1999 Lecturer in Computer Science. <http://www.cs.aston.ac.uk/>.
6. **Trollhättan Uddevalla University, Department of Informatics and Economics, Uddevalla, Sweden:** 1997-2006 Research Director, Laboratorium for Interaction Technology.
7. **London School of Economics, Department of Information Systems (Department of Management from August 2008). London, United Kingdom:** 1999-2001 Lecturer, 2001-2003 Tenured Lecturer, 2003-2012 Senior Lecturer, and 2012 onwards Reader in Information Systems and Innovation. Warden at LSE Butler's Wharf Residence 2006-2011. <http://is.lse.ac.uk/> <http://mobility.lse.ac.uk/>
8. **University of Hawai'i, Shidler College of Business.** October 2011-May 2012. Visiting Scholar. **Umeå University, Department of Informatics, Umeå, Sweden.** 2011-2013. Visiting Professor.

## **DETAILED CURRICULUM VITAE (APPROX. 45 PAGES).**

### **HONOURS/PRIZES**

September 2015 awarded the Otto Mønsted Visiting Professorship at Copenhagen Business School for 2015-2016 (<http://www.omfonden.dk>).

January 2012 awarded best track paper at HICSS with David Tilson and Kalle Lyytinen

August 1990 awarded £65,000 Ph.D. stipend in Information Systems from Aarhus University, working at Department of Mathematics and Computer Science, Aalborg University. The stipend was effectively full salary at lecturer level for 2 1/2 years, plus pension contribution, as well as all travel and equipment expenses paid.

Appointed SIM Doctoral Fellow at the European and North American Doctoral Consortium in conjunction with the 1990 International Conference of Information Systems (ICIS), Copenhagen.

### **LANGUAGES**

Danish 3 Broadcast spoken, 3 written.

English 3 Broadcast spoken, 3 written.

Swedish 3 Broadcast spoken, 2 written.

## **FULL-TIME EMPLOYMENT**

March 2013: Promoted to Reader October 2012, and to Associate Professor (Reader) under a new US-style academic carer structure reducing Lecturer, Senior Lecturer, Reader and Professor to Assistant-, Associate- and Full Professor. Existing Readers use the title Associate Professor (Reader). Department of Management, The London School of Economics and Political Science. London, United Kingdom.

February 2003: Promoted to Senior Lecturer (equivalent to Associate Professor), Department of Information Systems (Department of Management from August 2006), The London School of Economics and Political Science. London, United Kingdom.

February 2001: Awarded tenure through passing Major Review (equivalent to tenure), Department of Information Systems, The London School of Economics and Political Science. London, United Kingdom.

May 1999-: Lecturer at Department of Information Systems, The London School of Economics and Political Science. London, United Kingdom.

April 1997-April 1999: Lecturer at Computer Science Department, Aston University, Birmingham, United Kingdom.

June 1996-June 1997: Senior lecturer at Department of Informatics, Gothenburg University, Sweden and Visiting Fellow at Warwick Business School, United Kingdom.

September 1995- May 1996: Promoted to senior scientist at the Systems Analysis Department, Risø National Laboratory, Roskilde, Denmark. One of Europe's larger research organisations employing more than 500 full-time scientists.

January 1994– August 1995: Tenured Researcher. Awarded tenure as researcher at the Systems Analysis Department, Risø National Laboratory, Roskilde, Denmark.

September 1992– December 1993: Researcher at the Systems Analysis Department, Risø National Laboratory, Roskilde, Denmark.

February 1990– August 1992: Research Fellow studying for a PhD Computer Science Department, Aalborg University, Denmark.

January 1989-January 1990: Teaching Fellow, Computer Science Department, Aalborg University.

## **VISITING, PART-TIME AND COMMITTEE APPOINTMENTS**

2015-2016: Otto Mønsted Visiting Professorship at Copenhagen Business School.

2015-: Member of the LSE Enterprise Board of Directors ([www.lse.ac.uk/enterprise](http://www.lse.ac.uk/enterprise)).

2015-: Non-Executive Co-Founder and Board Advisor for RedGiraffe.com

2014-: Joint visiting professor with Halmstad University and University West, Sweden.

2013: Co-founder of quantified-self startup.

2011-2012: Visiting Scholar at Shidler College of Business, University of Hawai'i, USA. October 2011 to February 2012

2011-2013: Visiting Professor at Department of Informatics, Umeå University, Sweden.

2011: Member of international committee consisting of 25 subject groups evaluating research quality at Uppsala University, KOF-2011.

2011: Member of an international committee reviewing Information Systems programmes across Swedish universities.

2010-: Advisory Board Member for The Central ([www.centralworking.com](http://www.centralworking.com)).

2010-: Member of the Future Foundation Global Network of Experts – nVision

2010-: Invited as member of the peer review panel of the Danish Council for Strategic Research.

2010-: Invited as member of the Engineering and Physical Sciences Research Council (EPSRC) Peer Review College, UK.

2007-2010: Appointed External Examiner for two MSc degree programmes at Brunel University

2006-2011: Appointed Warden at LSE's Butlers Wharf Halls of Residence, London.

2005-2008: Invited on a long-term research steering committee to consult Department of Informatics at Umeå University in improving research outcome and profile.

2002-2004: Member of the Advisory Board for iSociety at The Work Foundation, sponsored by Microsoft and Price-Waterhouse Coopers.

2002-2006: Member of the Advisory Board for the high-tech company Visanti, Denmark, developing Professional Services Automation Software.

2001-2006: Member of the Executive Steering Committee for the Centre for Digital Business ([www.cfda.org](http://www.cfda.org)), Umeå University.

2001-2005: Member of the BESO ICT Strategy Committee (British Executive Services Overseas) led by Ralph Land, OBE, reporting to the Board of Directors. BESO ([www.beso.org](http://www.beso.org)) is a voluntary organisation facilitating projects in developing countries and draws upon the expertise of several thousand registered members. The organisation wishes to adopt ICT enabling virtual working and increased community building amongst its staff and members.

1997-2006: Research Director at Department of Economics and Informatics. The Department was restructured and from Autumn 2001 was Department for Informatics & Mathematics. Trollhättan Uddevalla University, Sweden. Director, Laboratorium for Interaction Technology. An action research centre established by EU Area 2 Funding as well as various national grants.

1997-1999: Project Leader: The CyberGeo activity within the Internet Project, <http://internet.informatik.gu.se>.

1996-1997: Senior Lecturer: Department of Mathematics and Computer Science, Aalborg University.

1996-1996: Senior Lecturer: Department of Informatics, Copenhagen Business School.

1996-1996: Senior Lecturer: Department of Mathematics and Computer Science, Aalborg University.

1995-1996: Teaching Assistant: Department of Mathematics and Computer Science, Aalborg University.

1995-1995: Visiting Senior Lecturer: Department of Informatics, Gothenburg University, Sweden.

1994-1995: Teaching Assistant: Department of Mathematics and Computer Science, Aalborg University.

1994-1995: Lecturer: Department of Informatics, Copenhagen Business School.

1986- 1987: End-user support consultant for Aalborg University Computing Center.

1984-1989: Teaching Assistant at Department of Mathematics and Computer Science, Aalborg University. Class teacher in mathematics (analysis, differential equations, statistics) and computer science (information systems, object-oriented analysis and design).

## **PUBLISHED WORK**

### **CITATIONS**

According to Google Scholar, then my h-index is 32 and i10 index 64 with 3237 citations as of June 2016 (<http://scholar.carstensorensen.com>). This is a reasonably high h-index within Information Systems with only a very few achieving beyond 50.

### **PAPER PIPELINE**

1. Åkesson, M., C. Sørensen, & C. Ihlström Eriksson (forthcoming): The Ambidexterity of Digital News Distribution: A Tale of Two Decades of Strategizing at a Swedish Newspaper". Paper accepted with revisions for international journal.
2. Klein, M., C. Sørensen, A. Freitas, C. D. Pedron, & S. Elaluf-Calderwood, (Forthcoming): Emergence and Controversy in Digital Innovation: The Google Glass Case. Submitted to International Journal for review.
3. Kazan, E., C.-W. Tan, E. T. K. Lim, C. Sørensen, & J. Damsgaard (Forthcoming): Digital Platform Competition: The Case of UK Mobile Payment Platforms. Submission under review for special issue on Financial IS, Underlying Technologies, and the FinTech Revolution with International Journal.
4. Hedman, J., C. Sørensen, & K. Lindskow (Forthcoming): Automated Digital Infrastructures: The case of resource flows in digital news networks. Working paper in progress
5. Junges, F., M. Klein, & C. Sørensen (Forthcoming): The Consequences of Mobile Technology for Organizational Decision-Making. Working paper in progress.

### **INTERNATIONAL JOURNAL ARTICLES.**

1. Sørensen, C. (Forthcoming): The Curse of the Smart Machine? Digitalisation and the Children of the Mainframe. Accepted for Scandinavian Journal of Information Systems.
2. de Reuver, M., C. Sørensen, & R. Basole (Forthcoming): The Digital Platform: A Research Agenda. Accepted for Journal of Information Technology.
3. Hallingby, H.-S., G. Hartviksen, S. Elaluf-Calderwood, & C. Sørensen (2016): Convergence in Action: A case study of the Norwegian Internet. Telematics and Informatics, vol. 33, no. 2, pp. 641-649.
4. Sørensen, C, M de Reuver, & R. Basole (2015): Mobile Platforms and Ecosystems. Special issue introduction for Journal of Information Technology special issue on mobile platforms and –ecosystems, vol. 30, no 5, pp:195-197, September 2015.
5. Sørensen, C. & J. Landau (2015): Academic Agility in Digital Innovation Research: The Case of Mobile ICT Publications within Information Systems 2000-2014. Journal of Strategic Information Systems, vol. 24, no. 3. September 2015.
6. Ben Eaton, Silvia Elaluf-Calderwood, Carsten Sørensen, and Youngjin Yoo (2015): Distributed Tuning of Boundary Resources: The Case of Apple's iOS Service System. MIS Quarterly, vol:39, no:1, pp: 217-243. Special Issue on Service Innovation in a Digital Age. Authors in alphabetical order only
7. David Tilson, Kalle Lyytinen, and Carsten Sørensen (2010): Digital Infrastructures: The Missing IS Research Agenda. Information Systems Research. vol:21. no:5. pp:748–759.
8. Carsten Sørensen (2010): Cultivating Interaction Ubiquity at Work. The Information Society. vol:26. no:4. pp:276-287
9. Kevin Desouza, Mark Nissen, and Carsten Sørensen (2008): Guest Editorial: Managing Knowledge Transfer in Distributed Contexts. Information Systems Journal, vol:18, no:6. (Authors in alphabetical order only).

10. Carsten Sørensen, Adel Al-Taitoon, Jan Kietzmann, Daniele Pica, Gamel Wiredu, Silvia Elaluf-Calderwood, Kofi Boateng, Masao Kakihara, and David Gibson (2008): Enterprise Mobility: Lessons from the Field. *Information Knowledge Systems Management Journal*. vol:7. no:1 - Special Issue on Enterprise Mobility. pp:243-271.
11. Carsten Sørensen and Adel Al-Taitoon (2008): Organisational Usability of Mobile Computing: Volatility and Control in Mobile Foreign Exchange Trading. *International Journal of Human-Computer Studies*. vol:66. no:12. pp:916-929.
12. Lars Mathiassen and Carsten Sørensen (2008): Towards A Theory of Organizational Information Services. *Journal of Information technology*. vol:23. no:4. pp:313-329. (Authors in alphabetical order only)
13. Gamel Wiredu and Carsten Sørensen (2006): The Dynamics of Control and Use of Mobile Technology in Distributed Activities. *European Journal of Information Systems*. vol:15. no:3. pp:307-319
14. Eduardo Ribas Fontana and Carsten Sørensen (2005): From Idea to Blah! Understanding Mobile Services Development as Interactive Innovation. *Journal of Information Systems and Technology Management*. vol:2. no:2. Sao Paulo, Brasil. <http://www.tecsi.fea.usp.br/Revistatecsi/default.asp>.
15. Carsten Sørensen and Daniele Pica (2005): Tales from the Police: Mobile Technologies and Contexts of Work. *Information and Organization*. vol:15. no:3. pp:125-149
16. Daniele Pica and Carsten Sørensen (2004): On Mobile Technology in Context: Exploring Police Work. *Journal of Computing and Information Technology*. vol:12. no:4. pp:287-295. <http://cit.srce.hr/>.
17. Adel Al-Taitoon and Carsten Sørensen (2004): Supporting Mobile Professionals in Global Banking: The Role of Global ICT-Support Call-Centres. *Journal of Computing and Information Technology*. vol:12. no:4. pp:297-308. <http://cit.srce.hr/>.
18. Kalle J. Lyytinen, Youngjin Yoo, Upkar Varshney, Mark Ackerman, Gordon Davis, Michel Avital, Daniel Robey, Steve Sawyer, and Carsten Sørensen (2004): Surfing the Next Wave: Design and Implementation Challenges of Ubiquitous Computing. *Communications of the AIS*. vol:13 Article 40. pp:697-716. <http://cais.aisnet.org/>
19. Carsten Sørensen and David Gibson (2004): Ubiquitous Visions and Opaque Realities: Professionals Talking About Mobile Technologies. *INFO: The Journal of Policy, Regulation and Strategy for Telecommunication, Information and Media*. vol:6. no:3. pp:188-196.
20. Masao Kakihara and Carsten Sørensen (2004): Practicing Mobile Professional Work: Tales of Locational, Operational, and Interactional Mobility. *INFO: The Journal of Policy, Regulation and Strategy for Telecommunication, Information and Media*. vol:6. no:3. pp:180-187.
21. Masao Kakihara and Carsten Sørensen (2002): Exploring Knowledge Emergence: From Chaos to Organizational Knowledge. *Journal of Global Information Technology Management*. vol:5. no:3. pp:48-66. USA.
22. Masao Kakihara and Carsten Sørensen (2001): Expanding the 'mobility' concept. *ACM SIGGROUP Bulletin*. vol:22. no:3. pp:33-37.
23. Maxine Robertson, Carsten Sørensen, and Jacky Swan (2001): Survival of the Leanest: Intensive Knowledge Work and Groupware Adaptation. *Information technology & People*. vol:14. no:4. pp:334-353.
24. Carsten Sørensen and Ulrika Snis (2001): Innovation Through Knowledge Codification. *Journal of Information technology*. vol:16. no:2. pp:83-97

25. Carsten Sørensen, Daniel Macklin, and Tony Beaumont (2001): Navigating the World Wide Web: Bookmark Maintenance Architectures. *Interacting with Computers*. vol:13. no:3. pp:375-400. Elsevier Science
26. Henrik Fagrell and Carsten Sørensen (1999): Surveying the World Wide Web. *Scandinavian Journal of Information Systems*. vol:11. no:1. pp:25-50
27. Kristin Braa and Carsten Sørensen (1998): The Internet Factor. *Scandinavian Journal of Information Systems*. vol:10. no:1+2.
28. Peter Carstensen and Carsten Sørensen (1996): From the Social to the Systematic: Mechanisms Supporting Coordination in Design. *Journal of Computer Supported Cooperative Work*. vol:5. no:4, December. pp:387-413.
29. Lars Mathiassen and Carsten Sørensen (1996): The Capability Maturity Model and CASE. *Information Systems Journal*. vol:6. no:3. pp:195-208. (Authors in alphabetical order only)
30. Peter Carstensen, Carsten Sørensen, and Tuomo Tuikka (1995): Let's Talk About Bugs! *Scandinavian Journal of Information Systems*. vol:7. no:1. pp:33–54. (Authors in alphabetical order only)
31. Carsten Sørensen (1993): What Influences Regular CASE Use In Organizations? — An Empirically Based Model. *Scandinavian Journal of Information Systems*. vol:5. no:1. pp:25–50.
32. Ivan Aaen and Carsten Sørensen (1991): A CASE of Great Expectations. *Scandinavian Journal of Information Systems*. vol:3. no:1. pp:3-23. (Authors in alphabetical order only)

#### **BOOKS & CONFERENCE PROCEEDINGS.**

1. Carsten Sørensen (2011): *Enterprise Mobility: Tiny Technology with Global Impact on Work*. Palgrave. <http://enterprisemobilitybook.com>
2. Carsten Sørensen (2006): *Remembering Claudio*. pp:41 pages. Department of Information Systems, LSE. Limited edition book. Collection of photos and tributes for the SSIT'06 Conference celebrating the life and work of professor Claudio Ciborra, including a CD-ROM with 5 multimedia presentations. London. <http://www.carstensorensen.com/download/RememberingClaudio.pdf>
3. Carsten Sørensen, Youngjin Yoo, Kalle Lyytinen, and Janice I. DeGross (2005): *Designing Ubiquitous Information Environments: Socio-technical Issues and Challenges*. pp:370. Springer. New York.
4. Kristin Braa, Carsten Sørensen, and Bo Dahlbom (2000): *Planet Internet*. Studentlitteratur. Lund, Sweden
5. Lars Svensson, Ulrika Snis, Carsten Sørensen, Hannah Fägerlind, Tomas Lindroth, Maria Magnusson, and Christian Östlund (2000): *Doing IT Together: Proceedings of the 23th Information systems Research seminar In Scandinavia (IRIS 23)*. Laboratorium. Trollhättan Uddevalla University. Uddevalla, Sweden
6. Bo Dahlbom, Fredrik Ljungberg, Urban Nuldèn, Jan Stage, Kai Simon, and Carsten Sørensen (1996): *The Future: Proceedings of the 19th Information systems Research seminar In Scandinavia, Göteborg, Sweden, August 10–13*. Department of Informatics, Gothenburg University. Gothenburg, Sweden.
7. Carsten Sørensen (1996): *CSCW, Groupware, Workflow og Fremtidens arbejdsplads {CSCW, Groupware, Workflow and the Workplace of the Future}*. C. Sørensen(ed). vol:2 (ISBN 87-593-5650-0). pp:207. Samfundslitteratur. Copenhagen, Denmark.
8. Bo Dahlbom, Frederik Kämmerer, Fredrik Ljungberg, Jan Stage, and Carsten Sørensen (1995): *Design in Context: Proceedings of the 18th Information systems Research seminar*

In Scandinavia, Gjern, Denmark, August 11–13. Institute for Informatics, Gothenburg University. Gothenburg, Sweden.

9. Carsten Sørensen (1994): Introducing CASE Tools into Software Organizations. Topics in Cognitive Science and HCI 2. pp:174 pages. Centre for Cognitive Informatics.
10. Carsten Sørensen (1993): Introducing CASE Tools into Software Organizations. pp:174 pages. Department of Mathematics and Computer Science, Aalborg University. Fredrik Bajers Vej 7, Building E. DK-9220 Aalborg Ø, Denmark.
11. Carsten Sørensen (1989): Standardsystemer i organisationer - valg, modificering, indpasning og ibrugtagning (Standard Application Packages in Organizations). Aalborg University - Institute of Electronic Systems. Department of Mathematics and Computer Science, Frederik Bajers Vej 7, DK-9220 Aalborg Ø, Denmark.

#### **PEER REVIEWED CONFERENCE ARTICLES.**

1. Islind, A. S., T. Lindroth, U. L. Snis, & C. Sørensen (2016): Co-Creation and Fine-tuning of Boundary Resources in Small-scale Platformization. In IFIP 8.6, Sweden:
2. Sørensen, C. & Landau, J. (2014) We've Got 99 Problems, but a Phone Ain't One: Mobile ICT and Academic Agility in Information Systems Research. In ECIS 2014. Tel Aviv. **Best paper award nomination.**
3. Hanne-Stine Hallingby, Silvia Elaluf-Calderwood, Germund Hartviksen and Carsten Sørensen (2013): Regulatory Policies in Relation to Metrics and Data Collection for Measuring the Emergent Internet. In TPRC41: The Research Conference on Communication, Information and Internet Policy, Washington DC:
4. Hanne-Stine Hallingby, Silvia Elaluf-Calderwood, Germund Hartviksen and Carsten Sørensen (2013): Measuring the Internet Convergence: A Comparative study for Thailand and Norway. In 24th European Regional Conference of the International Telecommunication Society, Florence, Italy
5. David Tilson, Carsten Sørensen, and Kalle Lyytinen (2013): Platform Complexity: Lessons from the Music Industry. 46th Hawaii International Conference on System Science (HICSS 46). Maui, HI
6. Sørensen, C. & Landau, J. (2013) We've Got 99 Problems, but a Phone Ain't One: Mobile IT and Feedback in Information Systems Research. In IFIP WG 8.2 OASIS Workshop, ed. Eseryel, Y. Milan
7. Sørensen, C. & Arandi, A. (2013) MIDI Modularity: Innovating Digital Material Practices in Contemporary Music Production In IFIP WG 8.2 OASIS Workshop, ed. Eseryel, Y. Milan
8. David Tilson, Kalle Lyytinen, and Carsten Sørensen (2012): Platform Complexity: Learning from Mobile Wireless. The 11th International Conference on Mobile Business. Delft, The Netherlands.
9. David Tilson, Carsten Sørensen, and Kalle Lyytinen (2012): Change and Control Paradoxes in Mobile Infrastructure Innovation: The Android and iOS Mobile Operating Systems Cases. 45th Hawaii International Conference on System Science (HICSS 45). Maui, HI. **Best paper award** in the Decision Technology, Mobile Technologies and Service Science Track.
10. Gamel Wiredu, Carsten Sørensen, and Adel Al-Taitoon (2011): Double-Distributed Coordination: Mobile Challenges to Coordination Perspectives. The Academy of Management. San Antonio, Texas
11. Silvia Elaluf-Calderwood, Carsten Sørensen, Ben Eaton, and Jan Herzhoff (2011): Mobile Digital Infrastructure Innovation: Towards a Tussle and Control Framework. European Conference of Information Systems - ECIS 2011. Helsinki, Finland



12. Silvia Elaluf-Calderwood, Ben Eaton, and Carsten Sørensen (2011): Control as a Strategy for the Development of Generativity in Business Models for Mobile Platforms. Business Models for Mobile Platforms (BMMP 2011). Berlin
13. David Tilson, Carsten Sørensen, and Kalle Lyytinen (2011): The Paradoxes of Change and Control in Digital Infrastructures: The Mobile Operating Systems Case. The 10th International Conference on Mobile Business. Como, Italy
14. Ben Eaton, Silvia Elaluf-Calderwood, Carsten Sørensen, and Youngjin Yoo (2011): Structural Narrative Analysis as a means to unfold the Paradox of Control and Generativity that lie within Mobile Platforms. The 10th International Conference on Mobile Business. Como, Italy
15. Ben Eaton, Silvia Elaluf-Calderwood, and Carsten Sørensen (2010): A Methodology for Analysing Business Model Dynamics for Mobile Services using Control Points and Triggers. Business Models for Mobile Platforms (BMMP 2010). Berlin.
16. Jan Herzhoff, Silvia Elaluf-Calderwood, and Carsten Sørensen (2010): Convergence, Conflicts, and Control Points: A Systems-Theoretical Analysis of Mobile VoIP in the UK. Proceedings of joint 9th International Conference on Mobile Business (ICMB 2010) and 9th Global Mobility Roundtable (GMR 2010). Athens.
17. Ben Eaton, Silvia Elaluf-Calderwood, and Carsten Sørensen (2010): The Role of Control Points in Determining Business Models for Future Mobile Generative Systems. Proceedings of joint 9th International Conference on Mobile Business (ICMB 2010) and 9th Global Mobility Roundtable (GMR 2010). Athens.
18. David Tilson, Kalle Lyytinen, and Carsten Sørensen (2010): Desperately seeking the Infrastructure in IS Research: Conceptualization of “Digital Convergence” as the co-evolution of social and technical infrastructures. 43rd Hawaii International Conference on System Science (HICSS 43). Kauai, HI. Nominated best track paper
19. Katarina Voutsina, Jannis Kallinikos, and Carsten Sørensen (2007): Codification and Transferability of IT Knowledge. 15th European Conference on Information Systems (ECIS). R. Winter and H. Österle(ed). St. Gallen.
20. Silvia Elaluf-Calderwood and Carsten Sørensen (2005): The Knowledge and The System: Support for London Black Cab Work. IFIP 8.2 MOBIS. J. Krogstie and K. Kautz(ed). Leeds.
21. Eduardo Ribas Fontana and Carsten Sørensen (2005): From Idea to Blah! Understanding Mobile Services Development as Interactive Innovation. 2nd CONTECSI: International Conference on Information Systems and Technology Management. E. L. Riccio and M. T. L. Fleury(ed). Sao Paulo, Brasil. <http://mobility.lse.ac.uk/> (Awarded Best Paper of Conference among 150 papers). *Awarded Best Paper of Conference*.
22. Carsten Sørensen (2004): Research Issues in Mobile Informatics: Classical Concerns, Pragmatic Issues and Emerging Discourses. The Life of Mobile Data: Technology, Mobility and Data Subjectivity. N. Green and S. Smith(ed). University of Surrey.
23. Silvia Elaluf-Calderwood and Carsten Sørensen (2004): Mobile Work – Mobile Life. The Fifth Wireless World Conference. N. Green(ed). University of Surrey.
24. Lars Svensson, Carsten Sørensen, and Christian Östlund (2003): User Preferences and Learning Effects of Video-based Learning. E-Learn. Phoenix, Arizona.
25. Daniele Pica, Carsten Sørensen, and David Allen (2004): On Mobility and Context of Work: Exploring Mobile Police Work. Thirty-Seventh Hawaii International Conference on System Sciences (HICSS-37). R. Sprague Jr.(ed). IEEE. Big Island Hawaii. [www.hicss.org](http://www.hicss.org).

26. Adel Al-Taitoon and Carsten Sørensen (2004): Supporting Mobile Professionals in Global Banking: The Role of Global ICT-Support Call-Centres. Thirty-Seventh Hawaii International Conference on System Sciences (HICSS-37). R. Sprague Jr.(ed). IEEE. Big Island Hawaii.
27. Adel Al-Taitoon and Carsten Sørensen (2003): ICT-Enabled Mobile Executives in Global Banking. Information Systems Research Seminar in Scandinavia (IRIS'26). T. Saarinen, V. K. Tuunainen, and M. Rossi(ed). Helsinki School of Economics. Haikko Manor, Finland.
28. Lars Svensson, Carsten Sørensen, and Christian Östlund (2003): Integration of Multimedia Technology and Educational Practices: Field Trials With Streamed Media in Video Lectures. Information Systems Research Seminar in Scandinavia (IRIS'26). T. Saarinen, V. K. Tuunainen, and M. Rossi(ed). Helsinki School of Economics. Haikko Manor, Finland.
29. Roger Kneebone, Heather Fry, Carsten Sørensen, Gamel Wiredu, and Jacky Younger (2003): Using handheld computers for mobile experiential learning. Poster at AMEE. Bern, Switzerland.
30. David Gibson and Carsten Sørensen (2003): Ubiquitous Visions and Opaque Realities: Professionals Talking About Mobile Technologies. 2nd Global Mobility Roundtable. B. Thorngren(ed). Stockholm.
31. Masao Kakihara and Carsten Sørensen (2003): Mobile Urban Professionals in Tokyo: Tales of Locational, Interactional and Operational Mobility. 2nd Mobility Roundtable. B. Thorngren(ed). Stockholm.
32. Rajen Madan, Carsten Sørensen, and Susan Scott (2003): Strategy Sort Of Died Around April Last Year For A Lot Of Us: CIO perceptions on ICT Value and Strategy in the UK Financial Sector. ECIS 2003. Naples, Italy. <http://is.lse.ac.uk/wp/pdf/WP123.PDF>.
33. Adel Al-Taitoon, Carsten Sørensen, and David Gibson (2003): Modern Professionals and Their Tools: ICT Supporting Organisational Flexibility and Control. Proceedings of European Conference of Information Systems. Naples
34. Kerstin Grundén, Tomas Lindroth, Ulrika Lundh-Snis, Stefan Nilsson, Pia Stahl-Falck, Lars Svensson, Carsten Sørensen, and Christian Östlund (2002): Exploring Tools and Methods for Work-Integrated Learning. Proceedings of E-Learn 2002. Montreal, Canada.
35. Lars Mathiassen and Carsten Sørensen (2002): A Task-Based Theory of Information Services. Information Systems Research Seminar in Scandinavia (IRIS'25). Copenhagen Business School. Denmark.
36. Masao Kakihara and Carsten Sørensen (2002): 'Post-Modern' Professionals' Work and Mobile Technology. Information Systems Research Seminar in Scandinavia (IRIS'25). Copenhagen Business School. Denmark.
37. Masao Kakihara, Carsten Sørensen, and Mikael Wiberg (2002): Fluid mobile work. 1st Global Mobile Roundtable. Takeishi(ed). Institute of Innovation Research (IIR), Hitotsubashi University. Tokyo, Japan.
38. Carsten Sørensen, Masao Kakihara, and Lars Mathiassen (2002): Mobile Services: Functional Diversity and Overload. Mobile Computing in the 21st Century. K. Nyiri(ed). Budapest, Hungary. <http://mobility.is.lse.ac.uk/>
39. Lars Svensson and Carsten Sørensen (2002): Designing Community Atmosphere Barometers. 10th European Conference of Information Systems - ECIS 2002. S. Wrycza(ed). Gdansk, Poland.

40. Carsten Sørensen and Masao Kakihara (2002): Knowledge Discourses and Interaction Technology. Thirty-Fifth Hawaii International Conference on System Sciences (HICSS-35). R. Sprague Jr.(ed). IEEE. Big Island Hawaii. [www.hicss.org](http://www.hicss.org)
41. Masao Kakihara and Carsten Sørensen (2002): Mobility: An Extended Perspective. Thirty-Fifth Hawaii International Conference on System Sciences (HICSS-35). R. Sprague Jr.(ed). IEEE. Big Island Hawaii. <http://www.hicss.org/>
42. Carsten Sørensen and Masao Kakihara (2001): Exploring Knowledge Technologies. IRIS'24. A. Mørch and A. L. Oppdahl(ed). University of Bergen. Ulvik, Norway.
43. Masao Kakihara and Carsten Sørensen (2001): Mobility Reconsidered: Topological Aspects of Interaction. IRIS'24. A. Mørch and A. L. Oppdahl(ed). University of Bergen. Ulvik, Norway.
44. Carsten Sørensen, Edgar A. Whitley, Shirin Madon, Dasha Klyachko, Gus Hosein, and Justine Johnstone (2001): Cultivating recalcitrance in information systems research. Realigning Research and Practice in IS Development: The Social and Organisational Perspective, Proceedings of IFIP 8.2. B. Fitzgerald and N. Russo(ed). Kluwers. Boise Idaho.
45. Masao Kakihara and Carsten Sørensen (2001): Organisational Knowledge in Mobile Workplaces: A Theoretical Investigation. Mobilize. K. McSorley, K. Moore, B. Fentiman, A. Taylor, and D. Tzavara(ed). Digital World Research Centre, University of Surrey.
46. Carsten Sørensen and Masao Kakihara (2001): Knowledge Discourses & Interaction Technology. Managing Knowledge: Controversies and Critiques. International Conference, 10-11 April. C. Carter, H. Scarbrough, and J. Swan(ed). Leicester University, UK
47. Masao Kakihara and Carsten Sørensen (2001): Exploring Knowledge Emergence. Managing Knowledge: Controversies and Critiques. International Conference, 10-11 April. C. Carter, H. Scarbrough, and J. Swan(ed). Leicester University, UK
48. Lars Svensson and Carsten Sørensen (2000): Informal Feedback in Distance Education. NordCHI. Stockholm.
49. Lars Svensson, Carsten Sørensen, Hanna Fägerlind, and Tomas Lindroth (2000): Communities of Conflict or Conversation? - Online Discourses in a Web-Gallery. NordCHI. Stockholm.
50. Maria Magnusson, Pia Stahl-Falck, Lars Svensson, and Carsten Sørensen (2000): Know-how when No Time: Forming a Distributed Community of Practice. Knowledge Management Conference, February 21-22, 2000. H. Scarbrough and J. Swan(ed). Business Process Resource Centre at Warwick Manufacturing Group. Warwick University.
51. Carsten Sørensen and Ulrika Snis (2000): Codify or Collaborate? From Expert Systems to Systems of Experts for Knowledge Creation in Manufacturing. Knowledge Management Conference, February 21-22, 2000. H. Scarbrough and J. Swan(ed). Business Process Resource Centre at Warwick Manufacturing Group. Warwick University.
52. Maxine Robertson, Carsten Sørensen, and Jacky Swan (2000): Managing Knowledge With Groupware: A Case Study of a Knowledge-Intensive Firm. Thirty-Third Hawaii International Conference on System Sciences (HICSS-33). R. Sprague Jr.(ed). Maui, Hawaii.
53. Carsten Sørensen, Daniel Macklin, and Tony Beaumont (1999): Web Navigation Architectures: Browser, Application, Server or Embedded? Enterprise Architectures for Virtual Organizations: Proceedings of the 22nd Information systems Research In Scandinavia (IRIS 22) Conference. T. Käkölä(ed). vol:3. pp:219-236. Department of

Computer Science and Information Systems. Jyväskylä University, Finland. Keuruu, Finland.

54. Carsten Sørensen, Daniel Macklin, and Tony Beaumont (1999): Web Navigation Architectures: Browser, Application, Server or Embedded? Enterprise Architectures for Virtual Organizations: Proceedings of the 22nd Information systems Research In Scandinavia (IRIS 22) Conference. T. Käkölä(ed). vol:3. pp:219-236. Department of Computer Science and Information Systems. Jyväskylä University, Finland. Keuruu, Finland
55. Maxine Robertson, Carsten Sørensen, and Jacky Swan (1998b): Knowledge Management With Groupware: A Case Study of a Knowledge-Intensive Firm. 21st Information systems Research seminar In Scandinavian at Sæby Søbad, Denmark, August 8-11. N. J. Buch, J. Damsgaard, L. B. Eriksen, J. H. Iversen, and P.-A. Nielsen(ed). Aalborg University.
56. Carsten Sørensen (1998): Where Have You Been Today? Investigating Web Navigation Support. 21st Information systems Research seminar In Scandinavian at Sæby Søbad, Denmark, August 8-11. N. J. Buch, J. Damsgaard, L. B. Eriksen, J. H. Iversen, and P.-A. Nielsen(ed). Aalborg University.
57. Maxine Robertson, Carsten Sørensen, and Jacky Swan (1998): Using Groupware To Support Knowledge Management In A Knowledge-Intensive Firm. European Conference on Information Systems, ECIS 1998. W. R. J. Bates(ed). Aix-en-Provence.
58. Fredrik Ljungberg and Carsten Sørensen (1998): Are You "Pulling the Plug" or "Pushing Up the Daisies"? Thirty-First Hawaii International Conference on System Sciences (HICSS-31): Collaboration Technology - Theory & Methodology Minitrack. J. F. Nunamaker, M. Turoff, and A. Rana(ed). IEEE. Big Island Hawaii.
59. Henrik Fagrell and Carsten Sørensen (1997b): It's Life Jim, But Not As We Know It! 20th Information systems Research seminar In Scandinavia (IRIS 20). K. Braa, O. Hanseth, and T. Sandahl(ed). vol:2. Oslo University. Hankø, Norway.
60. Henrik Fagrell and Carsten Sørensen (1997): It's Life Jim, But Not As We Know It! WebNet 97: World Conference of the WWW, Internet and Intranet. October 31-November 5. S. Lobodzinski and I. Tomek(ed). pp:213-227. AACE. Toronto, Canada.
61. Lars Mathiassen and Carsten Sørensen (1997): A Guide to Manage New Software Engineering Tools. 2nd IFIP WG8.6 Working Conference: Diffusion, Transfer and Implementation of Information Technology. T. McMaster, E. Mumford, E. B. Swanson, B. Warboys, and D. Wastell(ed). pp:257-272. Chapman & Hall. 25th - 27th June 1997: Low Wood Hotel, Ambleside, Lake Windermere, United Kingdom.
62. Peter Carstensen, Birgitte Krogh, and Carsten Sørensen (1996): Object-Oriented Modeling of Coordination Mechanisms. COOP'96. Proceedings of the International Workshop on the Design of Cooperative Systems, June 12-14. INRIA, Sophia Antipolis. Antibes-Juan-les-Pins, France.
63. Fredrik Ljungberg and Carsten Sørensen (1996): Communication Deficiency and Switching Mechanisms. ECIS 1996. H. Krcmar(ed). vol:II. pp:1113-1117. Lisbon, Portugal.
64. Fredrik Ljungberg and Carsten Sørensen (1996): The Push & Pull Profession—Practitioner Perspectives on Lotus Notes Initiation. Proceedings of the 7th International Conference on Information Resource Management Association, May 19-22. M. Khosrowpour(ed). pp:223-232. IDEA Group Publishing. Washington D.C..
65. Lars Mathiassen and Carsten Sørensen (1995): The Why, What, Who, Where, and How of CASE Management. Proceedings of the 18th Information systems Research seminar In Scandinavia. B. Dahlbom, F. Kämerer, F. Ljungberg, J. Stage, and C. Sørensen(ed).

- pp:479–492. Institute for Informatics, Gothenburg University, Gothenburg, Sweden. Gjern, Denmark, August 11–13.
66. Peter Carstensen, Birgitte Krogh, and Carsten Sørensen (1995): Object-Oriented Modeling of Coordination Mechanisms. Proceedings of the 18th Information systems Research seminar In Scandinavia. B. Dahlbom, F. Kämerer, F. Ljungberg, J. Stage, and C. Sørensen(ed). pp:113–130. Institute for Informatics, Gothenburg University, Gothenburg, Sweden. Gjern, Denmark, August 11–13.
  67. Peter Carstensen, Carsten Sørensen, and Henrik Borstrøm (1995): Two is Fine, Four is a Mess — Reducing Complexity of Articulation Work in Manufacturing. COOP'95. Proceedings of the International Workshop on the Design of Cooperative Systems, January 25-27. pp:314-333. INRIA, Sophia Antipolis. Antibes-Juan-les-Pins, France.
  68. Carsten Sørensen, Peter Carstensen, and Henrik Borstrøm (1994): We Can't Go On Meeting Like This! Artifacts Making it Easier to Work Together in Manufacturing. Harmony Through Working Together, OZCHI 1994. S. Howard and Y. K. Leung(ed). pp:181–186. CHISIG. Melbourne, Australia.
  69. Henrik Borstrøm and Carsten Sørensen (1994): The More The Merrier — Reducing Complexity of Articulation Work in Design For Production. Issues of Integration in Manufacturing. Proceedings of the ninth IPS Research Seminar. J. O. Riis(ed). pp:157—172. Institute for Production at Aalborg University, Denmark. Fuglsø, Denmark, April 18–20, 1994.
  70. Carsten Sørensen (1994): This is Not an Article — Just Some Thoughts on How to Write One. 17th Information systems Research seminar In Scandinavian at Syöte Conference Centre, Finland, August 6–9. P. Kerola, A. Juustila, and J. Järvinen(ed). vol:I. pp:46-59. Oulu University. Syöte, Finland.
  71. Peter Carstensen, Tuomo Tuikka, and Carsten Sørensen (1994): Are We Done Now? Towards Requirements for Computer Supported Cooperative Software Testing. 17th Information systems Research seminar In Scandinavian at Syöte Conference Centre, Finland, August 6–9. P. Kerola, A. Juustila, and J. Järvinen(ed). pp:424–439. Oulu University. Syöte, Finland.
  72. Henrik Borstrøm and Carsten Sørensen (1994): CAD Models are not Mechanisms of Interaction — Cooperative Aspects of Design For Manufacture. Advances in Agile Manufacturing. Integrating Technology, Organization and People. — Fourth International Conference on Human Aspects of Advanced Manufacturing and Hybrid Automation, Manchester, England, July 6–8, 1994. P. Kidd and W. Karwowski(ed). pp:113-117. IOS Press. Amsterdam.
  73. Lars Mathiassen and Carsten Sørensen (1994): Managing CASE Introduction — Beyond Software Process Maturity. Proceedings of the 1994 ACM SIGCPR Conference. J. W. Ross(ed). pp:242–251. ACM. Old Town Alexandria, Virginia, USA.
  74. Ivan Aaen, Aila Siltanen, Carsten Sørensen, and Veli-Pekka Tahvanainen (1992): A Tale of Two Countries — CASE Experience and Expectations. Proceedings from IFIP WG 8.2. Working Conference: The Impact of Computer Technologies on Information Systems Development. K. E. Kendall, K. Lyytinen, and J. DeGross(ed). pp:61-94. North-Holland, Amsterdam. Minneapolis.
  75. Lars Bækgaard and Carsten Sørensen (1989): Qualitative Interviewing — A Valuable Approach to System Development Research. Proceedings of the International IFIP-HUB Conference. K. Fuchs-Kittowski and C. Hartmann(ed). vol:5. pp:1–12. Humboldt University. Berlin, GDR

## BOOK CHAPTERS.

1. Lyytinen, K., C. Sørensen & D. Tilson (Forthcoming): Digital Infrastructure and Generativity: A Research Note. Chapter accepted for Handbook on IS Companion Book, ed. R. D. Galliers and M.-K. Stein. Routledge. Authors in alphabetical order only.
2. Sørensen, C. (Forthcoming): Mobile IT. Chapter accepted for Handbook on IS Companion Book, ed. R. D. Galliers and M.-K. Stein. Routledge.
3. Carsten Sørensen (2013): Digital Platform and -Infrastructure Innovation. Mobile Strategy Challenges (In Japanese). H. Higashikuni (ed). Nikkan Kogyo Shimbun Ltd. Tokyo.
4. Carsten Sørensen (2014) Enterprise Mobility. Chapter 60 in The Computing Handbook Set – Information Systems and Information Technology, ed. Topi, H., vol. 2: CRC Press.
5. Carsten Sørensen (2012): Cultivating Interaction Ubiquity at Work. Understanding Creative Users of ICTs: Users as Social Actors. D. K. Herold, H. Sawhney, and L. Fortunati(ed). Routledge. London.
6. Carsten Sørensen (2011): Mobile IT. The Oxford Handbook of Management Information Systems: Critical Perspectives and New Directions. B. Galliers and W. Currie(ed). Oxford University Press. Oxford
7. Silvia Elaluf-Calderwood, Ben Eaton, Jan D. Herzhoff, and Carsten Sørensen (2011): Mobile Platforms as Convergent Systems: Analysing Control Points and Tussles with Emergent Socio-Technical Discourses. Recent Developments in Mobile Communications - A Multidisciplinary Approach. J. P. Maícas(ed). pp:97-112. Intech - Open Access Publisher <http://www.intechopen.com/books/recent-developments-in-mobile-communications-a-multidisciplinary-approach/mobile-platforms-as-convergent-systems-analysing-control-points-and-tussles-with-emergent-socio-tech>
8. Daniele Pica and Carsten Sørensen (2008): Context Matters: Un-ubiquitous Use of Mobile Technologies by the Police. Mobility and Technology in the Workplace. D. Hislop(ed). Routledge. London
9. Silvia Elaluf-Calderwood and Carsten Sørensen (2008): 420 Years of Mobility: ICT Enabled Mobile Interdependencies in London Hackney Cab Work. Mobility and Technology in the Workplace. D. Hislop(ed). Routledge. London
10. Carsten Sørensen and David Gibson (2008): The Professional's Everyday Struggle to Ubiquitize Computers. Computerization Movements and Technology Diffusion: From Mainframes to Ubiquitous Computing. M. Elliott and K. L. Kraemer(ed). Information Today Inc. Medford, NJ. Book celebrating the research of Rob Kling.
11. Silvia Elaluf-Calderwood and Carsten Sørensen (2007): Organizational Agility with Mobile ICT? The Case of London Black Cab Work. Agile Information Systems: Conceptualization, Construction, and Management. K. C. Desouza(ed). Butterworth-Heinemann.
12. Carsten Sørensen (2004): Supporting the Mobile Organisation. People and Productivity in the Information Age. J. Russell(ed). pp:24-27. Caspian Publishing & Microsoft Ltd. London. <http://mobility.lse.ac.uk/download/MicrosoftBook.pdf>.
13. Carsten Sørensen (2005): Beyond the Transaction Perspective for Knowledge Management Software Artifacts. New Frontiers in Knowledge Management. K. C. Desouza(ed). pp:117-146. Palgrave. UK. Palgrave.
14. Masao Kakihara, Carsten Sørensen, and Mikael Wiberg (2004): Negotiating the Fluidity of Mobile Work. The Interaction Society: Practice, Theories, & Supportive Technologies. M. Wiberg(ed). pp:Chapter 7. Idea Group Inc.. Idea Group.
15. Lars Mathiassen and Carsten Sørensen (2003): From Information Systems to Information Services. People and Computers: Twenty-one Ways of Looking at Information Systems:

- Festschrift Celebrating Markku Nurminen's 60th Birthday. T. Järvi and P. Reijonen(ed). vol:TUCS General Publication No 26, ISBN 952-12-1178-4. pp:41-58. Turku Centre for Computer Science, Finland. Turku, Finland.  
<http://www.tucs.fi/publications/insight.php?id=miscJaP03a&table=misc> (Authors in alphabetical order only)
16. Kristin Braa, Carsten Sørensen, and Bo Dahlbom (2000): Changes: From big calculator to global network. Planet Internet. K. Braa, C. Sørensen, and B. Dahlbom(ed). pp:13-40. Studentlitteratur. Lund, Sweden.
  17. Fredrik Ljungberg and Carsten Sørensen (2000): Overload: From transaction to interaction. Planet Internet. K. Braa, C. Sørensen, and B. Dahlbom(ed). pp:113-136. Studentlitteratur. Lund, Sweden.
  18. Carsten Sørensen, Henrik Fagrell, and Peter Ljungstrand (2000): Traces: From order to chaos. Planet Internet. K. Braa, C. Sørensen, and B. Dahlbom(ed). pp:113-136. Studentlitteratur. Lund, Sweden.
  19. Carsten Sørensen (1999): Interaction in Action: Learning from studying the use of technology. Informatics in the Next Millenium. F. Ljungberg(ed). pp:117-135. Studentlitteratur. Lund. Studentlitteratur.
  20. Carsten Sørensen (1999): Interaction in Action: Learning from studying the use of technology. Informatics in the Next Millenium. F. Ljungberg(ed). Department of Informatics, Göteborg University. Festschrift to celebrate professor Dahlbom's 50th birthday. Göteborg. Festschrift for Bo Dahlbom's 50<sup>th</sup> birthday.
  21. Peter Carstensen, Birgitte Krogh, and Carsten Sørensen (1999): Object-Oriented Modeling of Coordination Mechanisms. Object Oriented Analysis Methods for Coordination Problems. B. Krogh(ed). Aalborg University, Computer Science Department. Aalborg, Denmark.
  22. Lars Mathiassen and Carsten Sørensen (1998): The Capability Maturity Model and CASE. Reflective Systems Development. L. Mathiassen(ed). vol:II. no:3. pp:367-386, Chapter 15. Aalborg University Press (ISBN: 87-985170-2-3). Aalborg.
  23. Lars Mathiassen and Carsten Sørensen (1998): A Guide to Manage New Software Engineering Tools. Reflective Systems Development. L. Mathiassen(ed). vol:II. pp:387-406, Chapter 16. Aalborg University Press (ISBN: 87-985170-2-3). Aalborg.
  24. Fredrik Ljungberg and Carsten Sørensen (1996b): The Push & Pull Profession— Practitioner Perspectives on Lotus Notes Initiation. CSCW, Groupware, Workflow og Fremtidens arbejdsplads {CSCW, Groupware, Workflow and the Workplace of the Future}. C. Sørensen(ed). pp:185–199. Samfundslitteratur (ISBN 87-593-5650-0). Copenhagen, Denmark.
  25. Fredrik Ljungberg and Carsten Sørensen (1996b): Communication Deficiency and Switching Mechanisms. CSCW, Groupware, Workflow og Fremtidens arbejdsplads {CSCW, Groupware, Workflow and the Workplace of the Future}. C. Sørensen(ed). pp:163–168. Samfundslitteratur (ISBN 87-593-5650-0). Copenhagen, Denmark.
  26. Peter Carstensen, Carsten Sørensen, and Tuomo Tuikka (1996): Let's Talk About Bugs! CSCW, Groupware, Workflow og Fremtidens arbejdsplads {CSCW, Groupware, Workflow and the Workplace of the Future}. C. Sørensen(ed). pp:139–149. Samfundslitteratur (ISBN 87-593-5650-0). Copenhagen, Denmark.
  27. Peter Carstensen and Carsten Sørensen (1996b): From the Social to the Systematic? An analysis of Mechanisms Supporting Coordination Work in Design. CSCW, Groupware, Workflow og Fremtidens arbejdsplads {CSCW, Groupware, Workflow and the Workplace

- of the Future}. C. Sørensen(ed). pp:109–138. Samfundslitteratur (ISBN 87-593-5650-0). Copenhagen, Denmark.
33. Tuomo Tuikka and Carsten Sørensen (1995): Architectural Issues in Design of Computational Coordination Mechanisms for Software Testing. Demonstrator Prototypes of Computational Mechanisms of Interaction. L. Navarro(ed). pp:219-254, Chapter 7. Sørensen, C. & Arandi, A. (2013) MIDI Modularity: Innovating Digital Material Practices in Contemporary Music Production In IFIP WG 8.2 OASIS Workshop, ed. Eseryel, Y. Milan
  34. Sørensen, C. & Landau, J. (2013) We've Got 99 Problems, but a Phone Ain't One: Mobile IT and Feedback in Information Systems Research. In IFIP WG 8.2 OASIS Workshop, ed. Eseryel, Y. Milan
  28. Lancaster University. Lancaster, England.
  29. Peter Carstensen, Birgitte Krogh, and Carsten Sørensen (1995b): Object-Oriented Modeling of Coordination Mechanisms. Demonstrator Prototypes of Computational Mechanisms of Interaction. L. Navarro (ed). pp:165-182, Chapter 5. Lancaster, England.
  30. Peter Carstensen, Carsten Sørensen, and Tuomo Tuikka (1995b): Let's Talk About Bugs! Demonstrator Prototypes of Computational Mechanisms of Interaction. L. Navarro(ed). pp:143-164, Chapter 4. Lancaster, England.
  31. Carsten Sørensen and Peter Carstensen (1995): Cooperative Aspects of Complex Manufacturing Tasks. Systems Analysis Department: Annual Progress Report 1994. H. Larsen and K. E. Petersen(ed). Risø National Laboratory. Roskilde.
  32. Kjeld Schmidt, Hans H. Andersen, Peter Carstensen, and Carsten Sørensen (1994): Linkable Mechanisms of Interaction as a Representation of Organizational Context. A Conceptual Framework for Describing Organizations. J. Bowers(ed). pp:193-228. Esprit BRA 6225 COMIC. Lancaster, England.
  33. Peter Carstensen and Carsten Sørensen (1994): The Foss Cases. Social Mechanisms of Interaction. K. Schmidt(ed). pp:295–304. Esprit BRA 6225 COMIC. Lancaster, England.
  34. Carsten Sørensen (1994): The Augmented Bill of Materials. Social Mechanisms of Interaction. K. Schmidt(ed). pp:221–236. Esprit BRA 6225 COMIC. Lancaster, England.
  35. Carsten Sørensen (1994): The Product Classification Scheme. Social Mechanisms of Interaction. K. Schmidt(ed). pp:247–256. Esprit BRA 6225 COMIC. Lancaster, England.
  36. Carsten Sørensen (1994): The CEDAC Board. Social Mechanisms of Interaction. K. Schmidt(ed). pp:237–246. Esprit BRA 6225 COMIC. Lancaster, England.
  37. Peter Carstensen and Carsten Sørensen (1994): Requirements for a Computational Mechanism of Interaction: An Example. A Notation for Computational Mechanisms of Interaction. K. Schmidt and C. Simone(ed). pp:33–80. Esprit BRA 6225 COMIC. Lancaster, England.
  38. Ivan Aaen and Carsten Sørensen (1994): A CASE of Great Expectations. Quality Software — Concepts and Tools. J. Stage, K. Nørmark, and K. G. Larsen(ed). pp:69–90. The Software Engineering Programme, Institute for Electronic Systems, Aalborg University. Aalborg.
  39. C Sørensen (1994): CASE Introduction — Matching Technological and Organizational Characteristics. Quality Software — Concepts and Tools. J. Stage, K. Nørmark, and K. G. Larsen(ed). pp:91–118. Aalborg University. Aalborg.
  40. Kjeld Schmidt, Carla Simone, Peter Carstensen, Betty Hewitt, and Carsten Sørensen (1993): Computational Mechanisms of Interaction: Notations and Facilities. Computational Mechanisms of Interaction for CSCW. C. Simone and K. Schmidt(ed). pp:109-164. Esprit BRA 6225 COMIC. Lancaster, England.



41. Hans Andersen, Peter Carstensen, Betty Hewitt, and Carsten Sørensen (1993): Aspects, Collage, Active Memory, OVAL. Computational Mechanisms of Interaction for CSCW. C. Simone and K. Schmidt(ed). pp:217-238. Risø National Laboratory. Roskilde, Denmark.
42. Carsten Sørensen and Henrik Borstrøm (1993): Small is Easy — The Intricate Problems of Manufacturing an Ashtray. Issues of Supporting Organizational Context in CSCW Systems. L. Bannon and K. Schmidt(ed). pp:161–180. Lancaster University. Lancaster.

#### **WORKSHOP ARTICLES.**

1. Lyytinen, K., D. Tilson, & C. Sørensen (2016): Digital Platform Complexity. In The Academy of Management, ed. R. Gustafsson, K. Karhu, and A. Gawer. Anaheim, California:
2. Eaton, B., S. Henningson, & C. Sørensen (2016): Exposing Apples Strategy for Building Boundary Resources. In The Academy of Management, ed. R. Gustafsson, K. Karhu, and A. Gawer. Anaheim, California:
3. Sørensen, C. & Arandi, A. (2013) MIDI Modularity: Innovating Digital Material Practices in Contemporary Music Production In IFIP WG 8.2 OASIS Workshop, ed. Eseryel, Y. Milan
4. Sørensen, C. & Landau, J. (2013) We've Got 99 Problems, but a Phone Ain't One: Mobile IT and Feedback in Information Systems Research. In IFIP WG 8.2 OASIS Workshop, ed. Eseryel, Y. Milan
5. Carsten Sørensen (2010): Mobilities & Mobile Technologies: Conceptual Clearings in Search of Clarity? 2nd International Seminar on Methodologies for Mobilities Research: Challenges and Innovations. A. D'Andrea(ed). University of Limerick. Limerick, Ireland
6. Klaus Moessner, Carsten Sørensen, James Irvine, Kin Leung, and Ning Wang (2009): Femtocell Research in Mobile VCE Enabling Flexible Networks. Femtocell Forum
7. Carsten Sørensen (2008): Unpacking Ubiquity: Interaction Symmetry and Asymmetry at Work. The Role of New Technologies in Global Societies. The Hong Kong Polytechnic University
8. Carsten Sørensen (2007): Enterprise Mobility with Ubiquitous Information Services. International Workshop: Working on the Move and the Urban Economy. F. de Coninck(ed). Institut Pour La Ville en Mouvement, Paris, France.
9. Carsten Sørensen (2003): Research Issues in Mobile Informatics: Classical Concerns, Pragmatic Issues and Emerging Discourses. Workshop on Ubiquitous Working Environment. K. Lyytinen and Y. Yoo(ed). Weatherhead School of Management, Case Western Reserve University, Cleveland, USA.  
<http://www.weatherhead.cwru.edu/pervasive/>.
10. Carsten Sørensen (1995): Why CASE Tools do not Support Co-ordination. CSCW (Computer Supported Co-Operative Working) and the Software Process. M. Barret(ed). pp:4/1–4/3. IEE. Savoy Place, London.
11. Peter Carstensen and Carsten Sørensen (1994): The Foss Electric Study — Some Methodological Issues. CSCW '94 Workshop on Ethnographic Research and Design of CSCW Systems. J. Hughes and K. Schmidt(ed). Chappel Hill, North Carolina.
12. Lars Mathiassen and Carsten Sørensen (1993): CASE Introduction and Software Process Maturity. Proceedings of the 16th IRIS. J. P. Bansler, K. Bødker, F. Kensing, J. Nørbjerg, and J. Pries-Heje(ed). vol:2. pp:474–491. Department of Computer Science University of Copenhagen. Copenhagen, Denmark.
13. Carsten Sørensen (1992): Organizational Adaption of CASE Tools. Proceedings of the 15th IRIS. G. Bjerkeness, T. Bratteteig, and K. Kautz(ed). vol:1. pp:364–387. Department of Informatics, University of Oslo. Larkollen, Norway.

14. Carsten Sørensen (1992): Clustering CASE Experience - Methodological Aspects of a Questionnaire Study on Computer Aided Software Engineering in Denmark and Finland. Proceedings of Symposium on Applied Statistics. S. Boelskifte(ed). pp:159-170. Uni-C. Aarhus, Denmark.
15. Carsten Sørensen (1991): The Introduction of CASE and the 'Revised Stages of Growth' Model. Proceedings of the 14th IRIS. O. Forsgren(ed). vol:2. pp:294–316. University of Umeå. Umeå, Sweden.
16. Ivan Aaen and Carsten Sørensen (1990): A CASE of Great Expectations. Proceedings of the 13th IRIS. R. Hellman, M. Ruohonen, and P. Sørsgaard(ed). vol:1. pp:1-16. Åbo Akademi, University of Turku. Turku, Finland.
17. Lars Bækgaard and Carsten Sørensen (1989): Acquiring System Development Knowledge by means of Qualitative Interviewing. Proceedings of the 12th Information systems Research seminar In Scandinavia (IRIS). S. Bødker, P. Ehn, M. Kyng, and L. Mathiassen(ed). pp:87-100. Aarhus University. DAIMI PB—296. Skagen, Denmark.

## WHITEPAPERS

1. Carsten Sørensen and Gillian Pillans (2012): The Future of Work. The Corporate Research Forum. London. <http://www.crforum.co.uk>
2. Carsten Sørensen, Rob Gear, and David Elton (2010): Listen! Engage! Be! Open for Innovation with Information Technology. LSE - PA Consulting Group Report. <http://mobility.lse.ac.uk/whitepapers.html>. Compilation of three separate reports.
3. Carphone Warehouse (2008): Mobile Life Report 2008: The Connected World - Exploring our Relationships with Modern Technology in a Wireless World. London. <http://www.mobilelife2008.co.uk/>
4. Carsten Sørensen and Rob Gear (2007): Innovating with ICT: The Executive Challenge. LSE - PA Consulting Group Report. London. <http://mobility.lse.ac.uk/whitepapers.html>. <http://mobility.lse.ac.uk/whitepapers.html>
5. Carphone Warehouse (2007): The European Mobile Life Report 2007: Exploring How Mobile Phone Usage Reflects Our National Cultures. London. London. <http://www.mobilelife2008.co.uk/> <http://www.mobilelife2008.co.uk/mobilelife2007/>. Carsten was academic consultant on this survey and actively participated in analysing the data and commenting the results throughout
6. Carsten Sørensen (2006): Instant Mobile Connections as a Way of Teenage Life. The Mobile Life Youth Report 2006: The Impact of the Mobile Phone on the Lives of Young People. pp:34-35. Carphone Warehouse. London. <http://www.mobilelife2008.co.uk/>
7. Carsten Sørensen (2006): Mobile Phones at Work. The Mobile Life Report 2006: How Mobile Phones Change The Way We Live. pp:35-38. Carphone Warehouse. London. <http://www.mobilelife2008.co.uk/>.
8. Carsten Sørensen (2006): Continuous Conversations. The Mobile Life Report 2006: How Mobile Phones Change The Way We Live. pp:43-46. Carphone Warehouse. London. <http://www.mobilelife2008.co.uk/>.
9. Carsten Sørensen (2004): Trust and Technology in Mobile Information Work. Microsoft Ltd. London.
10. Carsten Sørensen and Daniele Pica (2004): The Future is Rock-Fluid: On Mobile Work, Trust and Flexibility. pp:10. LSE. London. [http://mobility.is.lse.ac.uk/Report for Orange UK](http://mobility.is.lse.ac.uk/Report%20for%20Orange%20UK).
11. Carsten Sørensen and Daniele Pica (2004): "Out-of-Sight shouldn't mean Out-Of-Mind": Why corporates need to get control of their wireless assets. London School of Economics. London. <http://mobility.is.lse.ac.uk/>.

## TECHNICAL REPORTS

1. Hanne-Stine Hallingby, Gjermund Hartviksen, Silvia Elaluf-Calderwood, and Carsten Sørensen (2012): Regulatory Policies in Relation to Metrics and Data Collection for Measuring the Emergent Internet LSE Enterprise - Telenor Project Document. Oslo - London
2. Silvia Elaluf-Calderwood and Carsten Sørensen (2012): Studying the Emerging Internet: Methodologies for Convergence: A proposal to the members of the Internet Innovation and Value Network Analysis Project. LSE Enterprise - Telenor Project Document. Oslo - London
3. Silvia Elaluf-Calderwood and Carsten Sørensen (2012): TIGABIT: Transition of the Internet Geography, Architecture and Business Models In the IT industry LSE Enterprise - Telenor Project Document. Oslo - London
4. Hanne-Stine Hallingby, Gjermund Hartviksen, Silvia Elaluf-Calderwood, and Carsten Sørensen (2012): Convergence in Action: A Case Study of the Norwegian Internet. LSE Enterprise - Telenor Project Document. Oslo - London
5. Hanne-Stine Hallingby, Gjermund Hartviksen, Silvia Elaluf-Calderwood, and Carsten Sørensen (2012): Internet Verticalization: The Case of Norway. ITS. Bangkok
6. Ben Eaton, Silvia Elaluf-Calderwood, and Carsten Sørensen (2011): TR-UI-0005: Future User & Business Opportunity Directions – Final delivery: Platform Opportunities. LSE - MVCE Project Document. London
7. Martin Halvey, Stephen Brewster, Eamonn O’Neill, Sri Subramanian, Carsten Sorensen, G. Wilson, Jason Alexander, J. Cauchard, J. Grimmett, M. Wright, Ben Eaton, and Silvia Elaluf-Calderwood (2010): Deliverable TR-UI-0008 User Interactions State of the Art. LSE - MVCE Project Document. London
8. Ben Eaton, Silvia Elaluf-Calderwood, and Carsten Sørensen (2010): Nomadic and Collaborative Media Story. LSE - MVCE Project Document. London
9. Ben Eaton, Silvia Elaluf-Calderwood, and Carsten Sørensen (2010): LSE Contribution to Universities’ State of the Art Document. LSE - MVCE Project Document. London
10. Ben Eaton, Silvia Elaluf-Calderwood, and Carsten Sørensen (2010): Augmented Travelling Story. LSE - MVCE Project Document. London
11. Klaus Moessner, Carsten Sørensen, James Irvine, Kin Leung, and Ning Wang (2009): Femtocell Research in Mobile VCE Enabling Flexible Networks. Femtocell Forum
12. Jan Herzhoff, Daniele Pica, Silvia Elaluf-Calderwood, and Carsten Sørensen (2009): WP1: User and Business Factors - State of the Art. LSE - MVCE Project Document. London
13. Jan Herzhoff, Daniele Pica, Silvia Elaluf-Calderwood, and Carsten Sørensen (2009): WP1: User and Business Factors - Final Report Phase 1. LSE - MVCE Project Document. London
14. Jan Herzhoff, Silvia Elaluf-Calderwood, and Carsten Sørensen (2009): The Role of Metrics Within Convergent Networks: Blocks to "Sharing Nicely" Approaches in the Context of Wireless Information Infrastructures. LSE - MVCE Project Document. London
15. Silvia Elaluf-Calderwood, Ben Eaton, and Carsten Sørensen (2009): User Interactions: Use Cases and Book of Assumptions. LSE - MVCE Project Document. London
16. Ben Eaton, Silvia Elaluf-Calderwood, and Carsten Sørensen (2009): D-UI-0004 : Future User & Business Opportunity Directions LSE - MVCE Project Document. London
17. Ben Eaton, Silvia Elaluf-Calderwood, and Carsten Sørensen (2009): D-UI-0001 : User Predispositions, Preferences & Prejudices LSE - MVCE Project Document. London

18. Rajen Madan, Carsten Sørensen, and Susan Scott (2003): Strategy Sort Of Died Around April Last Year For A Lot Of Us: CIO perceptions on ICT Value and Strategy in the UK Financial Sector. Information Systems. The London School of Economics and Political Science. London. <http://is.lse.ac.uk/wp/pdf/WP123.PDF>.
19. Masao Kakihara and Carsten Sørensen (2002): 'Post-Modern' Professionals' Work and Mobile Technology. Department of Information Systems, The London School of Economics and Political Science. London. <http://is.lse.ac.uk/>
20. Carsten Sørensen and Masao Kakihara (2002): Knowledge Discourses and Interaction Technology. Department of Information Systems, The London School of Economics and Political Science. London. <http://is.lse.ac.uk/>
21. Masao Kakihara and Carsten Sørensen (2002): Mobility: An Extended Perspective. Department of Information Systems, The London School of Economics and Political Science. London. <http://is.lse.ac.uk/>
22. Carsten Sørensen, Masao Kakihara, and Lars Mathiassen (2002): Mobile Services: Functional Diversity and Overload. Department of Information Systems, The London School of Economics and Political Science. London. <http://is.lse.ac.uk/>
23. Carsten Sørensen (2002): This is Not an Article — Just Some Food for Thoughts on How to Write One. Department of Information Systems, The London School of Economics and Political Science. London. [http://personal.lse.ac.uk/SORENSEC/this\\_is\\_not....html](http://personal.lse.ac.uk/SORENSEC/this_is_not....html).
24. Carsten Sørensen (1997): Visiting Fellowship at Warwick Business School June 1996 - July 1997. Computer Science, Aston University. Birmingham.
25. Carsten Sørensen (1996): Writing and Reviewing Scientific Papers: A Ph.D. course in Technology and Science. pp:75 pages. Lecture Notes. Aalborg University, Faculty of Science and Technology.
26. Henning Andersen, Claus Bornemann, Carsten Sørensen, Peter K. Sørensen, and Jørgen Thau (1996): Analyse af Casualty Prevention Kurser (Analysis of Casualty Prevention Courses). Danish Maritime Institute. Lyngby.
27. Lars Mathiassen and Carsten Sørensen (1995): Writing and Reviewing Scientific Papers: A Ph.D. course in Technology and Science. Lecture Notes. Aalborg University.
28. Carsten Sørensen, Sven Å. Andersson, Poul H.K. Hansen, Lars-Bo Henriksen, Kim Jansson, Anna Johansson, Charles Møller, Johan Stahre, and Jaakko Väلتtilä (1995): CORE—CO-operative RE-configuration of manufacturing systems. pp:49 pages. Risø National Laboratory. Roskilde, Denmark.
29. Kjeld Schmidt, Carla Simone, Monica Divitini, Peter Carstensen, and Carsten Sørensen (1995): A 'contrat sociale' for CSCW Systems: Supporting Interoperability of Computational Coordination Mechanisms. Centre for Cognitive Informatics. Risø National Laboratory and Roskilde University. Roskilde
30. Carsten Sørensen (1995): This is Not an Article — Just Some Food for Thoughts on How to Write One. pp:24. Risø National Laboratory.
31. Henrik Borstrøm, Peter Carstensen, and Carsten Sørensen (1995): Artifacts Coordinating Concurrent Engineering: A Study of Articulation Work in a Manufacturing Project. pp:28. Risø National Laboratory.
32. Lars Mathiassen and Carsten Sørensen (1994): Writing and Reviewing Scientific Papers: A Ph.D. course in Technology and Science. Lecture Notes. Aalborg University.
33. Henrik Borstrøm and Carsten Sørensen (1993): Cooperative Design for Manufacture— Project Description. Cognitive Systems Group, Risø National Laboratory and Institute for Production Technologies, Danish Technical University. Roskilde and Lyngby.

34. Ivan Aaen and Carsten Sørensen (1991): CASE i praktisk brug: Resultater fra CASE Monitor projektet {CASE in Use: Results from the CASE Monitor Project}. Institute for Electronic Systems, Aalborg University. Aalborg, Denmark.
35. Ivan Aaen and Carsten Sørensen (1991b): A CASE of Great Expectations. pp:16 pages. Institute for Electronic Systems, Aalborg University. Aalborg, Denmark.
36. L. Bækgaard and C. Sørensen (1990): Kvalitetssikring og -kontrol med CASE værktøjet IEF (Quality Assurance and Control using the IEF CASE Tool). Department of Mathematics and Computer Science. Aalborg, Denmark.
37. Lars Bækgaard and Carsten Sørensen (1988): VRID. Vision og realitet i design - to systemudviklingsprojekter belyst ved interview af brugere og systemudviklere (Vision and Reality In Design). Department of Mathematics and Computer Science, Aalborg University. Aalborg, Denmark.

### **MAGAZINE ARTICLES, VIDEOS, COMMENTARIES & TEXTBOOK REFERENCES**

1. A series of videos explaining pertinent research issues relevant for the understanding of digital infrastructure innovation published on <http://digitalinfrastructures.org>:
2. Andrzej Huczynski and David A. Buchanan (2010): Organizational behaviour. Financial Times/Prentice Hall. Harlow, England, p.72, 77, & 93: Three large vignettes with quotes from Carsten Sørensen (2004): Trust and Technology in Mobile Information Work. Microsoft Ltd. London, on mobile technology and mobile working in undergraduate textbook in organisational behaviour.
3. Carsten Sørensen (2005): Distance is Dead — Long Live Going Places! Why location-based services are just the first small step. Hotplate. no:3. SurfKitchen ([www.surfkitchen.com](http://www.surfkitchen.com)). London. <http://www.surfkitchen.com/hotplate.html>.
4. Carsten Sørensen (2003): Scandinavian versus UK Research: The Importance of Institutional Context. Scandinavian Journal of Information Systems. vol:14. no:1.
5. Carsten Sørensen (2002): Digital Nomads & Mobile Services. [www.receiver.vodafone.com](http://www.receiver.vodafone.com). vol:6.
6. Carsten Sørensen (2001): Don't call us, we'll call you. LSE Magazine. vol:13. no:1. pp:10-11.
7. Carsten Sørensen (1996): IRIS is What We Decide to Call it! Scandinavian Journal of Information Systems. vol:7. no:2. pp:83–86.
8. Peter Carstensen and Carsten Sørensen (1994): Jo mere vi er sammen. LOKE. vol:12. no:4. pp:6–7.
9. Carsten Sørensen (1999): Tankar om framtiden... Nyhetsbrev Laboratorium för Interaktionsteknologi. vol:1. no:1. <http://laboratorium.htu.se/>.
10. Carsten Sørensen (1999): I cyberrymden är vi alla raggare. Nyhetsbrev Laboratorium för Interaktionsteknologi. vol:1. no:2. <http://laboratorium.htu.se/HANDELSER/Kronika/Raggare/raggare.html>.
11. Carsten Sørensen (1999): Alla är inte kompisar i cyberspace. Nyhetsbrev Laboratorium för Interaktionsteknologi. vol:1. no:3. <http://laboratorium.htu.se/HANDELSER/Kronika/kronika.html>.
12. Carsten Sørensen (1999): Stäng tågdörrn, jag jobbar! Nyhetsbrev Laboratorium för Interaktionsteknologi. vol:1. no:4. <http://laboratorium.htu.se/>.
13. Carsten Sørensen (2000): Planet Internet. Nyhetsbrev Laboratorium för Interaktionsteknologi. vol:1. no:5. <http://laboratorium.htu.se/>.

## **RESEARCH GRANTS AND PROJECTS**

### *SUCCESSFUL APPLICATIONS.*

- 2017-2018: Principal Co-investigator with Dr Will Venters on the 12-month project: Huawei's Digital Innovation Platform (HUDIP). Funded by Huawei under the "HIRPO20161301: Synergetic Innovation Network: Theory and Practice" theme for part of The Huawei Innovation Research Program (HIRP).
- 2014-2016: Co-investigator on the 24-month £856,663 project Delivering Digital Drugs (D3). Funded by EPSRC grant EP/L021188/1.
- 2011-2013: Primary investigator on a 18 month £135,000 project investigating digital infrastructure innovation on the Internet. Funded exclusively by Telenor, Norway, as part of a larger research effort involving two departments at Oslo University. The Norwegian research led by respectively professor Ole Hanseth, Department of Informatics, and professor Magnus Guldbrandsen, Centre for Technology, Innovation and Culture. Telenor research led by Olai-Bendikt Erdal contributes significantly to the research as well.
- 2008-2012: Primary investigator on a grant from Mobile VCE ([www.mobilevce.com](http://www.mobilevce.com)) as part of a £3.5 million research programme jointly funded by The Engineering and Physical Sciences Research Council (EPSRC) and the Mobile VCE consortium of 20 enterprises (e.g., Vodafone, Alcatel-Lucent, BT, BBC, 3, LG, Samsung, Orange, Thales). The LSE budget will be £282,000. A one-year grant for Phase 1 of "Enabling Flexible Networks" will study factors impacting future mobile network design incorporating stakeholder tussle. The LSE team is joining partners from Electrical Engineering Departments at Imperial College, University of Surrey and University of Strathclyde in exploring the requirements for future mobile networks, design methodologies and enabling technologies. A three-year project "User Interactions for Breakthrough Services" will explore advanced user interaction modalities for personal lifestyle support services. Here, the team of LSE researchers will work with computer science and human-computer interaction researchers from University of Bath, University of Bristol and University of Glasgow. The research will in both projects be conducted in close collaboration between university- and industry partners. The Mobile VCE is a consortium of 20 large organisations with interests in mobile telecommunications and services and it has since 1996 funded basic research in this area. The Information Systems and Innovation Group has since 2000 studied the social and organisational impact of mobile technology ([mobility.lse.ac.uk](http://mobility.lse.ac.uk)).
- 2008-2010: Co-investigator of a grant from KK-Stiftelsen (Swedish national research council similar to ESRC).
- 2006-2008: Co-investigator on two EU grants at University West, Sweden (former Trollhättan-Uddevalla University).
- 2003: Principle Investigator on a £3000 grant from the Centre of Learning Technology at the LSE. The grant will develop and install a platform providing mobile support for ADMIS MSc students.
- 2002-2004: Co-Investigator on a £1.5 million action-research project proposal on ICT support for flexible and work integrated learning, 2002-2004. The proposal is funded by EU Area 2 (£ 600,00) and with the remaining funding provided by local private and public organisations and by national funding agencies. The project is a continuation of the successful Laboratorium for Interaction Technology (<http://www.laboratorium.htu.se>) with a budget of £ 660,000 from 1998 to 2000. The

project developed, based on action research with local organisations, theoretically, the foundation for ICT supported work-integrated learning.

- 2002-2004: Principal Investigator in a £1 million Swedish research projects studying ICT support for distributed and mobile work integrated learning 2002-2004. The project contained three sub-projects with a total budget of £2.9 million and was externally funded by £1.3 million from KK-Stiftelsen (Swedish national research council similar to ESRC) and from regional commercial and public organisations. Empirical studies of work-integrated and mobile learning informed theoretical development.
- 2002-2004: Associate researcher on a research project on ICT support for mobile professionals within the Finnish health sector coordinated by Professor Helena Karsten. University of Turku. The main purpose of the project was to inform the management of a new local University Hospital in Turku where electronic record and mobile ICTs were employed along with innovations in hospital work.
- 2000-2002: Co-Investigator on the EU Fifth Framework Programme project E-Tour 2000-2002 (IST-1999-20447) developing a PDA prototype for mobile system supporting tourists. Total project budget £1.7 million with a Laboratorium share of £70,500. The project resulted in the development and testing of various mobile e-Tourist technologies.
- 2000-2003: Co-Investigator for research project funding Masao Kakihara's doctoral research by a £50,000 grant from the Japan Foundation Endowment Committee for a Daiwa postgraduate research studentship (Two UK stipends are awarded each year). The main result of this project was Masao Kakihara's doctoral dissertation completed 2003.
- 1998-2000: Principal Investigator in a £660,000 EU Structural Development Fund application for establishing a "Centre for Internet Diffusion" Laboratorium (<http://www.laboratorium.htu.se>) 1998-2000. Centre at Department for Economics & Computer Science, University of Trollhättan Uddevalla. The application aimed at establishing a research and innovation diffusion centre. (August 1998). The project was highly successful primarily in terms of establishing a sustainable research tradition in Information Systems at the department as well as establish strong links through Action Research projects with local private and public organisations. The research group developed through this project very rapidly and secured in 2000 the role as host of the IRIS Conference. Dr Ulrika Snis' and Lars Svensson's doctoral dissertations are additional main results. A long list of academic publications can be attributed to this work.
- 1998-2000: Associated Investigator in a £90,000 Swedish application for the "Information Management in Mobile Computing" Project 1998-2000. Joint project between Department for Computer Science, Aston University and the Viktoria Institute, Gothenburg. The project was part of a £3,000,000 application for a Centre for Mobile Computing.
- 1997-1999: Principal Investigator in a £35,000 per year research grant for the Information and Interaction Research Group, Trollhättan Uddevalla and Aston University (July 1998).
- 1996-1999: Co-founder of The Internet Project, with 30 researchers from University of Gothenburg, Oslo University, Stockholm University, Sweden, Uddevalla University, Sweden, and Aalborg University, Denmark. The project was in several rounds funded by Kfb (Kommunikations-forsknings-beredningen) with a total external funding of £465,000, which mainly was used for travel and meetings. The labour

costs were covered by the participating institutions. This constituted my primary research network for a number of years, and as such much of my work between 1996 and 1999 relates to the research questions asked. The central contribution is the book Planet Internet where I am one of the editors.

- 1995-1996: Project Leader on a project investigating factors affecting safety of crew resource management. Project together with a major Danish shipping company and the Danish Maritime Institute. Statistical analysis of data of human-simulator interaction from approx. 100 ship simulator-runs. Project together with a major Danish shipping company and the Danish Maritime Institute.
- 1995-1996: Working at the CoTech Coordinating Agency, Risø National Laboratory. The Coordinating Agency has the role of coordinating the DG12 COST Action CoTech.
- 1995-1996: Member of the CoTech Working Group 1 on Virtual Reality.
- 1995-1996: Research Fellow on the COMEC (Coordination Mechanisms) project at Risø National Laboratory. The £300,000 COMEC project was funded by the Danish Natural Science Research Council.
- 1995 (April-July): Appointed research fellow for three months at Department of Informatics, Gothenburg University. The £30,000 was partly funded by Risø National Laboratory, partly by Department of Informatics, Gothenburg University.
- 1993-1996: Associated researcher on the Cooperative Technology (COOP) project. £50,000 funded by NUTEK, Sweden. Partners: Department of Information Systems, University of Gothenburg (coordinator), The Information Technology in Practice Group, Norwegian Computing Center, and The Systems Analysis Department, Risø National Laboratory.
- 1992-1997: Research Fellow on the CASE Management project. Joint research project together with professor Lars Mathiassen, Aalborg University, investigating CASE management issues.
- 1992-1995: Research Fellow on the CODEM (Cooperative Design for Manufacturability). A £350,000 joint project between the Systems Analysis Department, Risø National Laboratory, and Institute for Manufacturing Engineering, Danish Technical University. The project involved cooperation with the two Danish manufacturing companies Stelton A/S, Fårevejle, and Foss Electric A/S, Hillerød, and was partially funded by the Danish Technical Research Council, Fisker og Nielsens Fond and Ib Henriksens Fond. Field studies in two medium sized Danish manufacturing company on cooperative aspects of: Design for Manufacturability, concurrent engineering and software development. Study was based on qualitative interviews, observation, and work analysis. Together with P. Carstensen and H. Borstrøm.
- 1992-1995: Research Fellow on the £1,7 million Esprit BRA 6225 COMIC (Computer-based Mechanisms of Interaction in Cooperative Work) project. 11 partners from 9 countries participated. This was the largest basic research effort on Computer Supported Collaborative Work at the time. For three years this project defined a major forum for my research activities.
- 1990-1992: Research Fellow on the CASE Monitor project, a cooperation between the TEQ (Tools for Efficiency and Quality) project at Aalborg University, and the SYTI project at University of Jyväskylä. First ever bi-national survey of CASE usage. Questionnaire survey in 100 Danish and Finnish CASE adopting organizations on experiences in implementing CASE technology. Together with I. Aaen, Aalborg University, Denmark, and V.-P. Tahvanainen, and A. Siltanen, University of Jyväskylä, Finland.



- 1989–1992: Research Fellow on the TEQ (Tools for Efficiency and Quality) project, Department for Mathematics and Computer Science, Aalborg University. With I. Aaen.
- 1988–1992: Research Fellow on the Software Engineering Project, Aalborg University. The project was funded by the Danish Natural Science Council. Field studies in two Danish organisations — a major developer of administrative systems and a manufacturing organisation — on the quality of the systems development process. The studies were based on qualitative interviews, documentation inspection and observation. Field study in the DP department of a Danish real estate financing institute over a period of two month in quality assurance using CASE tools. Study was based on qualitative interviews. Together with L. Bækgaard.

## DOCTORAL STUDENTS

I have supervised doctoral students since 1993 and have actively participated in the supervision of a number of doctoral students:

2015: Kanchana Ambagahawita, LSE

2013: Antti Lyyra, LSE

2010: Reuel Ocho, LSE

2008: Dr Siobhan Thomas, LSE. Successfully defended doctorate November 2015.

2008-2012: Dr Ben Eaton, LSE. Successfully defended doctorate September 7 2012. **Awarded ACM SIGMIS Doctoral Dissertation Award 2014 for best PhD thesis at ICIS in Milan.**

2008-2011: Dr Jan Herzhoff, LSE. Successfully defended doctorate January 2011. Second supervisor with Professor Ian Angell

2008: Committee member for Dr David Tilson's PhD defence at Case Western Reserve University. USA.

2007-2014: Dr Ofer Engel, LSE.

2006: Dimitris Kallergis, LSE. Interrupted studies.

2006: Committee Member for Christian C. Steiner's PhD in Business Administration and Management at Università Commerciale Luigi Bocconi, Italy.

2006: Committee Member for Shenja van der Graaf, Media and Communications at LSE.

2005-2011: Dr Patrik Kärreberg. Second-supervisor w. Dr Jonathan Liebenau. Successfully defended thesis November 27<sup>th</sup> 2011.

2005-2009: Dr Arianna Bassoli, LSE. Studying the development of proximity based services. Successfully defended doctorate October 23<sup>rd</sup> 2009.

2005-2009: Dr Kofi Boateng, LSE. Supervisor from October 2005. On leave 2006-2007. Successfully defended doctorate December 4<sup>th</sup> 2009.

2005-2008: Dr Katerina Voutsina. Successfully defended doctorate October 24<sup>th</sup> 2008. Second-supervisor with Professor Jannis Kallinikos.

2003: Rajen Madan, LSE. Supervisor from October 2003. Interrupted studies in 2005.

2003: Dr Silvia Elaluf-Calderwood, LSE. Supervisor from October 2003 – Successfully defended doctorate September 23<sup>rd</sup> 2008.

2003-2006: Dr Jan Kietzmann, LSE. Started October 2002. Successfully defended PhD 7 November 2006.

2002-2004: Dr Gamel Wiredu, LSE. Started October 2002. Successfully defended PhD 7/12/2004.

2002-2005: Dr Adel Al-Taitoon, LSE. Started October 2002. Studying mobile interaction of bank executives. Successfully defended November 2005.

- 2002-2006: Dr Daniele Pica, LSE. Second Supervisor from January 2002 w. Prof. Ian Angell. Study mobile informatics and the concept of location in police work. Successfully defended September 25<sup>th</sup> 2006.
- 2000-2003: Dr Masao Kakihara, LSE: *Mobile Interaction*. Supervisor from October 1st 2000, London School of Economics. I was main instigator in obtaining a £50,000 scholarship from the Japan Foundation Endowment Committee for a Daiwa postgraduate research studentship (Two UK stipends are awarded each year). The scholarship has been successfully renewed 2001 and 2002. *Viva voce* February 21<sup>st</sup> 2003.
- 1998-2002: Dr Lars Svensson, HTU: *Communities of Distance Education*. Successfully defended his PhD December 20<sup>th</sup> 2002.
- 1997-2002: Dr Ulrika Snis, HTU: *Codifying Knowledge Work*. Completed her MPhil (Licenciate in Swedish) 1998. Successfully defended her PhD on October 11<sup>th</sup> 2002.
- 1996-2000: Dr Henrik Fagrell, Göteborg: *Mobile Knowledge*. Completed October 2000. Co-supervision the period 1996-1999 with Professor Bo Dahlbom.
- 1995-1996: Dr Nina Lundberg, Göteborg: *IT in Health Care*. Completed June 2000. Co-supervision the period 1995-1996 with Professor Bo Dahlbom.
- 1993-1997: Dr Fredrik Ljungberg, Göteborg: *Networking*. Completed November 1997. Co-supervision the period 1993-1996 with Professor Bo Dahlbom.

### **LSE ADMINISTRATIVE DUTIES**

- 2015-2017: Member of the Department of Management Research Committee (despite sabbatical during the 2015-2016 academic session).
- 2014-2015: Programme Director for the LSE MSc in Management, Information Systems and Digital Innovation (MISDI).
- 2013-2014: Member of the LSE Research Funding Panel.
- 2013-2014: Member of the Department of Management Research Committee.
- 2013-2014: Member of the Department of Management PhD Committee.
- 2013-2014: PhD Director for The Information Systems and Innovation Group, Department of Management, LSE. Member of the Department of Management Teaching Committee.
- 2009-2010 & 2012-13: Chair of the Teaching Committee within The Information Systems and Innovation Group, Department of Management, LSE. Member of the Department of Management Teaching Committee.
- 2011-: Member of the Academic Board Academic Annexe Panel
- 2006-2011: Academic Warden at the LSE Butler's Wharf hall of Residence.
- 2006: Member of the Department of Management committee reporting on the portfolio of existing degrees within the departments joining the new Department of Management.
- Correspondence member of the Graduate Studies Sub Committees since 2003.
- Member of a substantial number of LSE Assessment Misconduct Panels.
- Course Tutor for the Premium Fee ADMIS MSc Course from 2003-2004, jointly with Dr. Whitley 2001-2003.
- Admissions Tutor for the ADMIS MSc Course 2001-2004.
- Responsible for the computer and software infrastructure since my appointment April 1999 in the Information Systems Department.
- Departmental Facilitator for the 2002 TQAC Teaching Review of the Information Systems Department.

Negotiated in August 2002 a collaborative scheme with Computer Associates allowing the Department unlimited access to use CA's portfolio of 1200 software titles for research purposes.

I have, in my previous academic positions 1992-1999 had a wide range of administrative duties.

### **UNIVERSITY TEACHING**

I have since my MSc degree in 1989 taught at university level at several computer science departments and business schools in Denmark, Sweden and the UK. I have taught both at Undergraduate, Graduate and Postgraduate level. Most recently I am teaching around 160 premium-fee students at the LSE ADMIS MSc course. I have always had excellent student-feedback from the students I teach. The following provide more detailed information on my teaching experiences.

LSE TEACHING.

#### **2016 LSE.**

CodeCamp16: Planned and taught a one-week intensive smartphone coding course with Josep Casals, ST 2015

Sabbatical Lent Term 2016

Sabbatical Summer Term 2016

#### **2015 LSE.**

Sabbatical Micheltmas Term 2015

CodeCamp15: Planned and taught a one-week intensive smartphone coding course with Josep Casals , ST 2015

MG304: Lecturing. LT 2015

IS480. Responsible for lecturing and conducting seminars for course on Information Technology and Service Innovation. With Florian Allwein. Lent Term 2015.

IS581. Responsible for lecturing and conducting seminars on PhD course on Interpretation of Information with Professor Jannis Kallinikos and Dr Edgar Whitley. Lent Term 2015

#### **2014 LSE.**

IS471. Jointly responsible with Dr. W. Venters for lecturing systems development, Micheltmas Term

IS480. Responsible for lecturing and conducting seminars for course on Information Technology and Service Innovation. With Niccolo Tempini. Lent Term 2014.

IS581. Responsible for lecturing and conducting seminars on PhD course on Interpretation of Information with Professor Jannis Kallinikos and Dr Edgar Whitley. Lent Term 2014

#### **2013 LSE.**

IS471. Jointly responsible with Dr. W. Venters for lecturing systems development, Micheltmas Term 2013.

IS480. Jointly responsible with Dr. W. Venters for lecturing systems design, Lent Term Term 2013.

#### **2012 LSE.**

IS471. Sole responsible for lecturing course and conducting seminars on Innovating Organisational Information Technology, Micheltmas Term 2012.

Sabbatical Lent Term 2012

Sabbatical Summer Term 2012

#### **2011 LSE.**

Sabbatical Michelmas Term 2011

IS414. Responsible for lecturing and conducting seminars for the full stream Designing Information Services. Lent Term 2011.

MG418 – Open Innovation. Responsible for planning and teaching a 3-hour session Open innovation: Crowdsourcing, inno-mediators, leadership in on-line communities, sourcing radical innovations on line.

**2010 LSE.**

IS414. Responsible for lecturing and conducting seminars for the full stream Designing Information Services. Lent Term 2010.

MG418 – Open Innovation. Responsible for planning and teaching a 3-hour session on Open innovation: Crowdsourcing, inno-mediators, leadership in on-line communities, sourcing radical innovations on line.

IS471. Jointly responsible with Dr. W. Venters for lecturing systems development, Michelmas Term 2010.

IS493: Two-hour session for ISOR students on my research

**2009 LSE.**

IS414. Responsible for lecturing and conducting seminars for the full stream Designing Information Services. Lent Term 2009. With Dr Daniele Pica

MG418 – Open Innovation. Responsible for planning and teaching a 3-hour session with Sarah Oter on Open innovation: Crowdsourcing, inno-mediators, leadership in on-line communities, sourcing radical innovations on line.

IS471. Jointly responsible with Dr. W. Venters for lecturing systems development, Michelmas Term 2009.

IS493: Two-hour session for ISOR students on quantitative survey methods in Information Systems

IS493: Two-hour session for ISOR students on my research

**2008 LSE.**

IS414. Responsible for lecturing and conducting seminars for the full stream Designing Information Services. Lent Term 2008. With Dr Daniele Pica

IS471. Jointly responsible with Dr. W. Venters for lecturing systems development, Michelmas Term 2008.

IS493: Two-hour session for ISOR students on quantitative survey methods in Information Systems

IS493: Two-hour session for ISOR students on my research

**2007 LSE.**

IS453. Responsible for lecturing and conducting seminars for the full stream Systems Design in Context. Lent Term 2007. With Dr Daniele Pica

IS471. Jointly responsible with Dr. W. Venters for lecturing systems development, Michelmas Term 2007.

IS493: Session for ISOR students on quantitative survey methods in Information Systems

Session for ISOR students on my research

**2006 LSE.**

IS453. Responsible for lecturing and conducting seminars for the full stream Systems Design in Context. Lent Term 2006.

IS471. Jointly responsible with Dr. W. Venters for lecturing systems development, Michelmas Term 2006.

IS493: Session for ISOR students on quantitative survey methods in Information Systems  
**2005 LSE.**

IS453. Jointly responsible with Dr E. Klecun for lecturing and conducting seminars for the full stream Systems Design in Context. Lent Term 2005.

IS471. Jointly responsible with Dr. W. Venters for lecturing systems development, Michelmas Term 2005.

IS555: Session for doctoral students on quantitative survey methods in Information Systems  
**2004 LSE.**

IS453. Jointly responsible with Dr E. Klecun for lecturing and conducting seminars for the full stream Systems Design in Context. Lent Term 2004.

IS471. Jointly responsible with Dr. W. Venters for lecturing systems development, Michelmas Term 2004.

IS555: Session for doctoral students on quantitative survey methods in Information Systems  
**2003 LSE.**

IS453. Jointly responsible with Dr E. Klecun for lecturing and conducting seminars for the full stream Systems Design in Context. Lent Term 2003.

IS471. Jointly responsible with Dr. A. Cornford for lecturing systems development, Michelmas Term 2003.

Supervising 12 ADMIS MSc students in their masters dissertation work.

IS555: Session for doctoral students on quantitative survey methods in Information Systems  
**2002 LSE.**

IS471. Jointly responsible with Dr. A. Cornford for lecturing systems development, Michelmas Term 2002.

IS453. Responsible for lecturing and conducting seminars for the full stream Systems Design in Context, with Prof. Mathiassen who then was visiting Warwick Business School. Attended by 42 students. Lent Term 2002.

Supervising 12 ADMIS MSc students in their masters dissertation work.

IS490: Session on how to write MSc Dissertations

**2001 LSE.**

IS471. Jointly responsible with Dr. A. Cornford for lecturing systems development, Michelmas Term 2001.

IS453/IS463: Responsible for designing and teaching a completely new ten week course on systems design in context. The course discusses theoretical themes concerning the design of systems in the age of digital convergence, and practices in seminars the design of new technologies. Attended by 50 postgraduate students.

Supervising 13 ADMIS MSc students in their MSc dissertation work, 2001.

**2000 LSE.**

IS487. Responsible for designing and teaching a ten-week course in software engineering. The course combines theoretical understanding of software engineering with practical Java JBuilder 2 programming classes. Attended by 40 postgraduate students. Lent Term 2000.

IS474. Jointly responsible with Dr. C. Avgerou for teaching a ten-week course on the implementation and use of information systems. Attended by 40 postgraduate students. Lent Term 2000.

IS471. Co-teaching on a ten-week course in object-oriented systems development for 170 postgraduate students on the ADMIS Course. With T. Cornford. Michelmas Term 2000.

Supervising 12 ADMIS MSc students in their masters dissertation work 2000.

IS340: Teaching a two-hour session on object-oriented methods for third year undergraduates on IS340.

### **1999 LSE.**

IS471. Responsible for teaching a ten week course in object-oriented systems development for 130 postgraduate students. The course uses UML notation and the Select Enterprise CASE tool. Michelmas Term 1999.

Java: Responsible for designing and teaching a two week intensive programming course consisting of 10 lectures and 30 laboratory classes. The course combined a theoretical background in programming with practical experience in Java through JBuilder 2 for 130 postgraduate students. With S. Haynes. Summer Term 1999.

### **CURRICULUM INNOVATIONS.**

ST 2015: Lead faculty in designing and teaching a one-week intensive smartphone programming course for MISDI 80 students — CodeCamp 2015. Planned and taught jointly with Josep Casals, a highly experienced software architect and –engineer.

ST 2011: Instrumental in the planning of a ½ day workshop on Internet Business Models with Dr Niko Waesche for students across all groups within Department of Management.

LT 2006: Introduction of revised analysis project for IS471 jointly with the consultancy firm Deloitte. This two-week boot camp serves the purpose of sharpening the students' ability to engage in intense group work around a real-life case.

MT 2005: Introduced discussion web-log with associated download area for podcast of lectures and seminars in IS453.

2003: Principle Investigator on a £3000 grant from the Centre of Learning Technology at the LSE. The grant will develop and install a platform providing mobile support for ADMIS MSc students. This will facilitate further innovation of teaching and learning within the Department.

2002: Introduced a group project in IS471 emulating a realistic analysis process starting from a complex set of conflicting requirements and ending up with a proposed system in terms of rich pictures, root definitions, class diagrams, use-case diagrams, object-sequence diagrams and associated explanatory text.

MT 2002: IS471 Systems Development. The first Information Systems Department course to be supported by WebCT. I have been actively involved in this significant effort that hopefully will teach us vital lessons about the use of Internet technologies to support our premium fee ADMIS students. Already here in week 3 of the Michelmas Term 2002 we have seen the benefit of providing web support, threaded discussion groups and frequently asked questions feed-back to the students.

LT 2002 and LT 2001: IS453. The course was both years fully supported by a website I developed myself, containing links to resources, downloads, teaching materials and a frontpage with daily updated news about projects. The website in that respect served as a dynamic information portal and an important source for the students' learning experience. In particular for 2002 the design projects has been drawn from real-life design problems and been conducted in close collaboration with people from external organisations, such as a local hospital, the charity organisation BESO (British Executive Services Overseas), and the Russo-British Chamber of Commerce (RBCC). In particular the four projects working with RBCC resulted in interesting design deliberations since the prototype designs supported the assessment and management of corporate governance compliance for Russian organisation. No existing system on the

market will currently support Corporate Governance assessments, and the designs completed in the course are directly feeding into the developments of a working system undertaken by RBCC. In the case of BESO, the design projects are a vital element of BESO's strategic undertakings towards establishing a virtual organisation and in further including their 5000 registered volunteers in core BESo activities. The students have, therefore, closely explored relationships between actual design problems and theoretical design issues.

During ST 1999, MT 1999 and LT 2000 I taught three courses with the support of Dr. Steve Haynes who at that time was a PhD student in our department. He is currently Assistant Professor at Penn State University, USA. Through our collaboration, I offered substantial mentoring and teaching experience.

### **PREVIOUS UNIVERSITY TEACHING.**

*1998-2000 Warwick Business School.*

8 sessions on various MBA programmes (Modular, Executive, Arthur Andersen, and Full-Time) at Warwick Business School.

*1999 Computer Science Department, Aston University.*

Responsible for teaching a BSc. introductory information systems course to 220 students at Computer Science Department, Aston University.

Responsible for designing and teaching The Practice of Professional Computing, a new BSc. information systems course to approx. 80 final year students on theoretical aspects of practicing the systems development profession, at Computer Science Department, Aston University.

*1998 Computer Science Department, Aston University.*

Responsible for designing and teaching a new BSc. information systems course on systems analysis to approx. 150 students. The course will contain three main elements: object oriented analysis, dataflow analysis and data analysis.

Responsible for designing and teaching a new BSc. introductory information systems course to approx. 140 students.

Responsible for designing and teaching a BSc. information systems course on database development to approx. 130 students.

Responsible for supervising three MSc. and five BSc projects.

### **1997 Computer Science Department, Aston University.**

Final Year Tutor for the Information Technology for Business Programme at Computer Science Department, Aston University. The programme combines Computer Science modules with Business School modules.

Responsible for supervising five BSc. students in their final year project.

*1997 Informatics, Göteborg University.*

Responsible for supervising 16 MSc students in computer science writing dissertations on Web-based systems, intranet technology, and cyberspace.

### **1996 Informatics, Göteborg University & Copenhagen Business School.**

Responsible for designing and teaching a MSc. information systems course on electronic document technology and web publishing for 50 students at Department of Informatics, Gothenburg University. The course included two seminars each lasting two days between students from Gothenburg and students following a similar course at Oslo University, Norway.

Responsible for designing and teaching a course in CSCW for MBA students in Informatics and Economics at Copenhagen Business School. Together with J. Pries-Heje and R. Baskerville.

### **1995 Computer Science, Aalborg University.**

Responsible for designing and teaching a undergraduate BSc. course in object-oriented analysis and design, information systems, and human-computer interaction at Open University, Aalborg University, Denmark. Together with P.H. Carstensen.

Responsible for supervision of computer science BSc. students completing information system projects at Open University, Aalborg University.

*1994 Misc.*

Co-supervision of two informatics students from Niels Brock Business College, Copenhagen, Denmark.

Co-supervision of two computer science MSc. students. Together with P-A. Nielsen. Risø National Laboratory and Aalborg University, Denmark.

*1993 Copenhagen Business School.*

Responsible for designing and teaching an information systems MBA course in CASE and CSCW at Copenhagen Business School, DASY. Together with Jan Pries-Heje and Ole Monrad.

*1991-1992 Computer Science, Aalborg University.*

Responsible for teaching computer science BSc. students information systems: evaluation methods for object-oriented analysis and -design.

*1989- 1991 Computer Science, Aalborg University.*

Responsible faculty member accompanying groups of computer science students on three one-week field trips to London.

*1990- 1991 Computer Science, Aalborg University.*

Responsible for teaching computer science BSc. students programming language design and compiler implementation.

*1989- 1990 Computer Science, Aalborg University.*

Responsible for teaching computer science BSc. students introductory software engineering using the CASE tools Teamwork and Software through Pictures.

*1984- 1989 Computer Science & Mathematics, Aalborg University.*

Class Teacher on more than 20 courses in mathematics (analysis, differential equations, statistics) and computer science (information systems, object-oriented analysis and design).

### **DOCTORAL WORKSHOPS.**

2007: Jointly responsible, with Prof. Kristina Höök, for planning and teaching a two-day workshop for Finnish doctoral students within mobile informatics. Oulu University, April 2007.

2005: Jointly responsible, with Dr. J. Liebenau, for planning and teaching a one week workshop for 25 doctoral students and practitioners, on Innovation and Regulation in a Networked World. Caja Madrid Fundacion, Spain in association with Enterprise LSE. March 2005.

2004: Invited faculty member at Scandinavian doctoral workshop in Magleås, Denmark. May 2004 to lecture on Mobile Informatics and on How to Write an Article.

2002: Responsible for planning and teaching a two-day workshop on mobile interaction for doctoral students at University of Turku, Finland. November 2002.

2002: Responsible for planning and teaching a one-day workshop on how to write and review scientific articles for doctoral students at Norwegian Technical University, Trondheim. September 2002.

2002: Jointly responsible, with Dr. J. Liebenau, for planning and teaching a one week workshop for 25 doctoral students and practitioners, on Living in the Digital World. Caja Madrid Fundacion, Spain in association with Enterprise LSE. April 2002.



2000: Jointly responsible, with Dr. J. Liebenau, for planning and teaching a one week workshop for doctoral students and practitioners, on Living in the Digital Organisation. 25 students selected from 250 applicants. Caja Madrid Fundacion, Spain in association with Enterprise LSE. March 2000.

1999: Invited member of faculty at the Doctoral Consortium in conjunction with the European Conference of Information Systems, ECIS'99, Copenhagen, Denmark.

1998: Responsible for planning and teaching a seminar on how to write and review scientific articles for 12 Industrial Ph.D. students, Department for Informatics, Göteborg University. December 1998.

1998: Responsible for planning and teaching a seminar on how to write and review scientific articles for 15 Ph.D. students within the Internet Project. Hankö, Norway, June 1998.

1996: Responsible for planning and teaching a course on how to write and review scientific articles for 45 Ph.D. students within science and technology at Aalborg University. November and December 1996.

1995: Jointly responsible, with Professor L. Mathiassen, for planning and teaching a course on how to write and review scientific articles for 43 Ph.D. students within science and technology at Aalborg University. November and December 1995.

1994: Jointly responsible, with Professor L. Mathiassen, for planning and teaching a course on how to write and review scientific articles for 50 Ph.D. students within science and technology at Aalborg University. November and December 1994.

1994: Jointly responsible, with Professor P. Järvinen, for planning and conducting a workshop on how to write and publish scientific articles in the field of Information Systems. 17th IRIS Seminar. August 1994, Syöte, Finland.

## **PROFESSIONAL ACTIVITIES**

I have since 1989 contributed significantly to the academic community. This has been in terms of membership of conference organising committees, such as for one of the world's oldest Information Systems conferences IRIS (Information systems Research seminar In Scandinavia) at IRIS-18, IRIS-19 and IRIS-23, as well as programme committee memberships, such as IFIP 8.6 in Banff, 2001, in Sydney 2002, and Copenhagen 2003. At IRIS-24 I was with two others invited to be in the Executive Board to advice on the planning on the conference. At IRIS-23 I was both in the organising committee and programme chair. The conference was characterised by the chairperson of the IRIS Association Professor Stolterman from University of Umeå as one of the best organised IRIS conferences ever. At IRIS 20, 21, 22, 24, and 25, I chaired working groups. I was co-chair for IFIP 8.2 in Cleveland, Ohio. I was Track Chair for ECIS 2003, Naples, was Track Member for ECIS 2000 Vienna, and was Associate Editor for ECIS 1999 and 2002. At ECIS 1999 Copenhagen I was one of five nominees for best Associate Editor. I was also Associate Editor for ICIS, New Orleans, 2001, and am a member of the Programme Committee for UKAIS 2002.

I am a Senior Editor of the *Information Systems Journal*, and Associate Editor for both *Journal of the AIS* and the *e-Service Journal*. I am also on the editorial board for *Information and Organization*, and *The International Journal of Organizational Design and Engineering* and a member of the Advisory Board for *Scandinavian Journal of Information Systems*. I have through the years conducted extensive reviews for journals and conferences, such as: MIS Quarterly, CSCW Journal, Information Systems Journal, The Information Society, Scandinavian Journal of Information Systems, Journal of Information Technology, International Journal of Strategic Information Systems, European Journal of Information Systems, British Journal of Management, Journal of Information Technology, IFIP 8.2, IFIP 8.6, ICIS, IRIS, ECIS. I was in 2005 awarded outstanding contribution as reviewer. I am a voting member of IFIP 8.2 and IFIP 8.6. I have also

been an internal and external examiner for doctoral dissertations at Umeå University, Sweden, Aalborg University, Denmark, Oslo University, Norway, Leicester University, and Aston University. I was invited member of faculty at the Doctoral Consortium in conjunction with the European Conference of Information Systems, ECIS'99, Copenhagen, Denmark. I am a member of the EPSRC Peer Review College in the UK.

## **KEYNOTES.**

Keynote at IFIP 8.6?SCIS/IRIS in Sweden, July 2016

Keynote at 4th Innovation in Information Infrastructures (III) Workshop, Warwick, Oct. 2015

Keynote at Boussias CIO Conference, Athens, May, 2014

Keynote address at the 2011 IMF Tech Conference, Washington DC, March 2011

Keynote address at the 2010 Customer Contact Convention, Glasgow, November 2010

Keynote address at the 2009 Customer Contact Convention, Edinburgh, November 2009

Keynote at Steria's 40<sup>th</sup> Anniversary, Centre Pompidou, Paris, October, 2009

Keynote at 2nd Digital Cultures Workshop: Social Media Publics, Salford, UK, June 2009.

Keynote at Boussias CIO Conference, Athens, December, 2008.

LSE debate marking the departure from Tower 1: "Good Sociologists and Innovative Technologists or Real Amateurs: what does IS have to offer?" with Jannis Kallinikos, July, 2008

County Surveyors Society Bi-Annual Conference, Buxton, May 2008.

Keynote at 5<sup>th</sup> Telecommunications Management Conference, Athens, April, 2008.

Keynote at Gartner's American Mobility & Wireless Summit, Chicago, March 2008.

British Computer Society event on IT Innovation marking 50<sup>th</sup> Anniversary, June 2007

L'institut de la ville en mouvement, Paris, June, 2007

British American Business Inc (BABI) on innovation with IT, The Harvard Club, New York, May 2007

Guru Talk at Gartner's European Mobility & Wireless Summit, London, April 2007.

Danish Ministry of Science Conference: Mobile Future for Denmark, Copenhagen, June 2006.

The 8<sup>th</sup> Regent and IntellectUK CIO Conference, February 2006.

Mobility Conference in Aalborg, October 2005.

HOSIT Conference for medical professionals, Stockholm, October 2005.

EDGE User Group Conference, Prague, November 2005.

IRIS'27 Conference, Falkenberg, Sweden, August 2004.

Computer Associates Executive Retreat, Venice, Italy, October 2003.

FlexIT Conference, Uddevalla, Sweden, May 2003.

Mobility in 21<sup>st</sup> Century Conference, Hungarian Academy of Sciences, Budapest. May 2002.

Inaugural keynote for Centre for Digital Business, Umeå University, Sweden. December 2001.

Inaugural keynote for Laboratorium, Trollhättan Uddevalla University, Sweden. 1998.

## **ORGANISING & PROGRAMME COMMITTEES.**

### **2013.**

Conference Chair for the International Conference of Mobile Business (ICMB) at LSE, 2014.

### **2011.**

Associate Editor for the "Innovation Theory, Research and Practice in IS" track at ECIS 2011, Helsinki.

Track co-chair at the 10<sup>th</sup> International Conference of Mobile Business ([www.mbusiness2011.org](http://www.mbusiness2011.org))

**2010.**

Programme Committee Member for the First Scandinavian Conference on Information Systems, Denmark, August, 2010.

ICMB/GMR2010 Advisory Board Member for the 9th International Conference on Mobile Business (ICMB) and the 9th Global Mobility Roundtable (GMR), Greece June 2010.

Program committee member for the joint IFIP 8.2 and 8.6 conference in Perth.

**2009.**

Co-chair and organiser of the 9<sup>th</sup> Annual Social Studies of IT Conference (SSIT) on Innovation with ICT, held at London School of Economics, 2009.

<http://www.lse.ac.uk/collections/informationSystems/newsAndEvents/2009events/SSIT9.htm>

**2008.**

Appointed Senior Editor for The Information Systems Journal

Associate Editor for Panel track and for Design Theory and Research track at ECIS 2008, Paris.

Programme committee member for Mobile Business 2008 in Barcelona.

Co-organiser of EGOS 2008 track, Amsterdam, on spatial mobility and mobile technology at work - examining the dark side.

**2007.**

Programme co-chair for the 6<sup>th</sup> Global Mobility Roundtable in Los Angeles, June 1-2 2007, with F. Pereira and M. Rossi.

Member of the programme committee for the 4th International Conference on Ubiquitous Intelligence and Computing (UIC-07), Hong Kong.

Member of Advisory Board for the Gartner Wireless & Mobile Summit, London, April , 2007

Associate Editor for the Systems Development Track at ICIS 2007

**2006.**

Member of the programme committee for the 3rd International Conference on Ubiquitous Intelligence and Computing (UIC-06), China.

Track chair for M-business in mobile work and interaction at m>business2006, Copenhagen.

Member of the programme committee for IFIP WG 8.6, Galway, Ireland, 2006.

Member of the programme committee for Global Mobility Roundtable, Helsinki, 2006.

**2005.**

Appointed Associate Editor for The Information Systems Journal

Programme Committee Member for International Conference on Organizational Learning, Knowledge and Capabilities (OLKC), Warwick University, 2006.

Programme Committee member for IFIP TC8 Working Conference on Mobile Information Systems, MOBIS, Leeds, UK, 2005.

Chair and organiser of the 5<sup>th</sup> Annual Social Studies of IT Conference (SSIT) on Mobile Interaction, held at London School of Economics, 2005. <http://is.lse.ac.uk/Events/SSIT5/>.

Programme co-chair for IFIP WG8.2 on "Designing Ubiquitous Information Environments: Socio-technical Issues and Challenges", Case Western Reserve University with Y.Yoo. <http://ifip2005.cwru.edu/>.

**2004.**

Member of the programme committee for IFIP WG 8.6, Leixlip, Ireland, 2004.

Member of committee determining best theme paper, ICIS 2004.

Associate Editor for the "Innovative & Ground-Breaking Research" track at ICIS 2004.

Track Editor, Mobile Business Conference, New York, 2004.

Member of the programme committee for Global Mobility Roundtable, Austin, Texas, 2004.

Member of the programme committee for ISD 2004, Vilnius.

Member of the programme committee for IFIP 8.2, Manchester.

### **2003.**

HICSS 37 Mini-track co-chair on "Mobile Computing And Public Services In Delicate Or Emergency Situations" with E. Karsten.

Organised LSE workshop on Field studies in Mobile Informatics with 14 participants from LSE, Kings College, Essex University, Trollhättan Uddevalla University and The Work Foundation.

Panel organiser of ECIS 2003 Panel on *Mobile Interaction and Pervasive Social Technologies*.

Programme Committee member for IFIP 8.6, Copenhagen.

Track Chair for New Media & Mobility track on European Conference on Information Systems, Naples, Italy, 2003.

### **2002.**

On the Editorial Advisory Board for the book: *Educating Managers with Tomorrow's Technologies*, C. Wankel & R. DeFillippi (Editors). Volume Two of Research in Management Education and Development book series (Information Age, Inc. Publisher, Greenwich, CT).

Organised Workshop on Mobile aspects of Police work at IRIS'25, Denmark. August 13<sup>th</sup> 2002.

Doctoral workshop and invited talk at University of Turku, Finland. April 23-26.

Programme Committee for IFIP TG8.6, Sydney.

Programme Committee for UKAIS Conference.

Associate Editor for ECIS 2002, Gdansk, Poland.

Invited as inaugural member of the Scandinavian Journal of Information Systems Advisory Board, March 2002.

### **2001.**

Associate Editor for ICIS'2001 New Orleans, USA.

Programme Committee Member for ACM GROUP 2001.

Programme Committee Member of the conference: *Managing Knowledge: Conversations and Critiques*. Leicester University. April 10-11th.

Member of a three-person Executive Advisory Committee for IRIS-24, Norway.

Programme Committee Member for the IFIP Working Group 8.6 Working Conference on Diffusing Software Process and Product Innovations, to be held April 7-10, 2001 in Banff, Canada.

### **2000.**

Organiser of a Doctoral Workshop at the Viktoria Institute, Göteborg, Sweden.

Programme Chair and member of Organising Committee for for The 23th Information systems Research seminar In Scandinavia (IRIS 23).

Co-Organiser of track chaired by Professor Galliers on Information Systems Policy, Strategy, Innovation, and the Management of Knowledge at The European Conference of Information Systems, Vienna, 2000.

### **1999.**

Appointed Associate Editor for the eService Journal.

Member of the Programme Committee and Associate Editor for The European Conference of Information Systems, Copenhagen, 1999. Nominated amongst 4 out of 50 for best Associate Editor.

**1996.**

Member of the Organising and Programme Committee for The 19th Information systems Research seminar In Scandinavia (IRIS 19).

**1995.**

Member of the Organising and Programme Committee for The 18th Information systems Research seminar In Scandinavia (IRIS 18).

**1993.**

Programme Committee member of IFIP TC8 Working Conference on Technology Transfer. Pittsburgh, Pennsylvania. October 11-13, 1993.

**1989–1990.**

Organised two Ph.D. seminars on 'The Foundation of Information Systems Research' held by Professor Heinz K. Klein. Aalborg University. Danish and Norwegian Ph.D. students in the information systems field participated.

**JOURNAL EDITING.**

2012-2014 Guest Editor for Special Issue of Journal of Information Technology with Mark van Reuver and Rahul Basole

2010-2011 Associate Editor for European Journal of Information Systems Special Issue on qualitative research methods

2009- Editorial Board Member of The International Journal of Organizational Design and Engineering

2008- Senior Editor for the Journal of Information Systems (<http://disc.brunel.ac.uk/isj>).

2007- Associate Editor for the Journal of the AIS (<http://jais.aisnet.org/>).

2005-2008 Associate Editor for the Journal of Information Systems (<http://disc.brunel.ac.uk/isj>).

2005-06 Guest Editor for Special Issue of Information Systems Journal with Kevin C. Desouza and Mark E. Nissen on "Managing Knowledge Transfer in Distributed Contexts", 2005-2006.

2004- Member of Advisory Board for Scandinavian Journal of Information Systems.

2003 Member of the Editorial Board for Information and Organization (<http://www.elsevier.com/locate/infoandorg>).

1999- Associate Editor for the eService Journal (<http://www.e-sj.org/>).

2004 Associate Editor for the International Journal of Mobile Computing and Commerce. (<http://www.idea-group.com/journals/>) *Not Launched*.

**JOURNAL REFEREEING.**

MIS Quarterly

Information Systems Research (ISR)

Communications of the ACM

Organization Science

Human Relations

Information & Organization

Journal of the Association of Information Systems (JAIS)

Journal of Information Technology (JIT)  
Journal of Management Information Systems  
Information Systems Journal (ISJ)  
Decision Sciences  
Management Learning  
British Journal of Sociology.  
IEEE Transactions on Systems, Man, and Cybernetics-Part C (SMCC)  
Information Technology & People (IT&P)  
Computer Supported Cooperative Work: Journal of Collaborative Computing (CSCW)  
The Information Society.  
Journal of Environment and Planning B.  
Journal of Information Technology.  
Scandinavian Journal of Information Systems (SJIS)  
British Journal of Management.  
Behaviour & Information Technology (BIT)  
European Journal of Information System (EJIS)  
International Journal of Strategic Information Systems (JSIS). Awarded outstanding contribution as reviewer in 2005  
eService Journal (eSJ)  
International Journal of Human Computer Studies  
Journal or Organizational Computing  
Journal of Intelligent Systems  
International Journal of Technology Management  
Journal of Computing and Information Technology (CIT)  
Journal of Information Technology Theory and Application (JITTA)  
Plus a good deal more.....

#### **CONFERENCE REFEREEING.**

Too many to mention, but essentially all the major IS conferences for the past 25 years.

#### **PEER REVIEWS.**

July 2016: Internal Examiner for Akarapat Charoenpanich, LSE.

April 2014: External Examiner for Dr Fatemeh Nikayin, Technical University Delft.

October 2013: External examiner for Karthik Jayaraman, Oslo University

April 2013: External Examiner for Gerhard Drexler's PhD defence, Leeds Metropolitan University.

June 2012: External examiner for Dr Åsa Fasth's PhD defence, Chalmers Technical University, Gothenburg

April 2012: External examiner for Dr Hakon Ursin Steen's PhD defence, Oslo University

June 2011: External examiner for Dr Greg Gimpel, Copenhagen Business School.

April 2011: External examiner for Khawar Hameed, Staffordshire University.

March 2011: External examiner for Dr Bidit Dey, Queens University Belfast.

2011: Member of national Swedish committee for the assessment of teaching quality in Information Systems across all universities

2011: Member of committee evaluating research quality at Uppsala University

2010: September: External examiner for Dr Endre Grønnes' PhD exam at Oslo University

2010: June: Internal Examiner for Dr Maryam Ali, LSE.

2010: May: External Examiner for Dr Mutaz M. Al-Debei's PhD exam at Brunel University

March 2010: Member of appointments committee for LSE lectureship in Statistics

June 2009: Panel member for Dr Kevin Desouza's promotion

June 2009: Panel member for grant application at Høgskolan i Østfold, Norway

March 2009: External Examiner for Dr Lars Knutsen's PhD exam at the Copenhagen Business School.

October 2008: Internal Examiner for Dr Esra Ahmed Wali's PhD exam at the Institute of Education, University of London.

October 2008: Reviewed EPSRC project proposal

September 2008: Reviewed completed EPSRC project

July 2008: Assessor on EPSRC research proposal.

June 2008: External Examiner at Dr Morten Bach Jensen's PhD viva, The IT University, Copenhagen.

October 2007-2010: External Examiner for the MSc programmes in Information Systems at Brunel University.

May 2008: Assessor on EPSRC research proposal.

February 2008: Member of appointments committee for LSE lectureship in International History

December 2007: Internal Examiner for Dr Matthew Smith's Doctoral Viva, LSE.

November 2007: Assessor for a Docent application from Professor Helena Karasti at University of Turku.

October 2007: External Examiner for Dr Tom McMaster's Doctoral Viva, University of Salford.

May 2006: Committee member for Dr Petter Nielsen's Doctoral Viva, Oslo University.

February 2006: Assessor of research grant submitted to the Canadian Social Sciences and Humanities Research Council.

July, 2005: Member of the interview panel for a Research Officer in Economics History for the project "Understanding the effects of different generations of large-scale technological change" under the direction of Professor N.F.R. Crafts and Dr Tim Leunig.

February 2006: Assessor on ESRC research proposal.

January 2006: Member of appointments committee for LSE lectureship in Comparative Politics

October 2005: Invited on a long-term research steering committee to consult Department of Informatics at Umeå University in improving research outcome and profile. Professor Ole Hanseth and Professor Jannis Kallinikos are the two other members.

November 2005: Committee Member, Dr Johan Lundin's Doctoral Viva, Gothenburg University.

September 2005: Member of appointment committee for professorship in Information Systems at Luleå University, Sweden.

September 2005: Member of appointment committee for tenured lectureship in Software Application Development at The IT University in Gothenburg, Sweden.

July 2005: Member of research evaluation panel for Norwegian Research Council for assessing VERDIKT applications on wireless innovation.

July 2005. Internal Examiner Dr Narushige Shiode, Department of Geography, UCL.

April 2005: External referee for Dr Mikael Wiberg's promotion application for Docent (Reader). Umeå University, Sweden.

November 2004: Tenure track committee member for Dr Vladimir Fomin, Copenhagen Business School, Denmark.

November 2004: External Examiner for Dr Khaled Sabry, Brunel University, UK.

October 2004: External Examiner, Dr Petteri Kaitovaara's Doctoral Viva, Turku University.

September 2004: Committee Member, Dr Carina Ihlström's Doctoral Viva, Gothenburg University.

March 2004: Member of appointments committee for LSE lectureship in Economic History

September 2002: Internal Examiner, Dr Changsu Kim's Doctoral Viva. LSE.

August 2002: External Examiner for Msc Dissertation, Informatics, Oslo University.

December 2001: External examiner on Dr Mikael Wiberg's PhD dissertation, Department for Informatics, Umeå University, Sweden.

October 2001: External examiner on Dr Bob Smyth's PhD dissertation. Information Systems Management Research Centre. Queensland University of Technology.

June 2000: External examiner on Dr Jacob Iversen's PhD dissertation, Institute for Computer Science, Aalborg University, Denmark.

April 2000: External examiner on Dr Jamil El-Imad's PhD dissertation, Leicester University, United Kingdom.

December 1999: External examiner on Dr Monica Divitini's PhD dissertation, Institute for Computer Science, Aalborg University, Denmark.

November 1999: External examiner on Dr Ola Henfridsson's PhD dissertation, Department for Informatics, Umeå University, Sweden.

April 1999: External examiner on Dr Tone Sandahl's PhD dissertation, Department for Informatics, Oslo University, Norway.

June 1998: Internal examiner of Dr David Lawrence's PhD dissertation, Computer Science, Aston University.

Feb. 1998: External examiner for master of science dissertation examination, Department of Informatics, Oslo University, Norway.

Dec. 1996: External examiner at master of science course examination, Department of Informatics, Oslo University, Norway.

Nov. 1996: Committee member for appointment of senior lecturer at Department of Informatics, Copenhagen Business School, Denmark.

May 1996: Session chair at Ann Johansson's licentiate thesis (Mphil) seminar. Institute for Production Technologies, Chalmers Technical University.

Dec. 1994: External examiner at licentiate dissertation defence at Department of Informatics, Gothenburg University.

1994–1998: Appointed external examiner in computer engineering at the Danish technical universities: Danish Veterinarian University, Copenhagen University, Odense University, Aalborg University, and Aarhus University.

1994–1998: Appointed external examiner in information systems and computer science at the Danish universities: Danish Veterinarian University, Copenhagen University, Odense University, Aalborg University, and Aarhus University.



1994–1998: Appointed external examiner in information systems and computer science at the Danish Business Schools: Copenhagen Business School, Odense University, Roskilde University, Southern Denmark Business School, Aalborg University, and Aarhus Business School.

1993: External examiner, Copenhagen Business School.