

**Safety and Awareness for
Tweens (SAFT) - Parents**

Prosjekt	75954PEN
Skjemanummer	

1 Hello my name is and I am calling from institute. We are conducting a survey on behalf of the EU (European Commission) concerning safe Internet use among families with children. Please be assured that we are not selling or soliciting anything. The interview will approximately take 12-14 minutes

INITIAL SCREENING

We would like to speak to a parent or guardian of a child between 6 and 16 years.

Are there any children in your home between 6 and 16 years of age?

Yes..... 1

No (**Terminate**)..... 2

2 Do you have Internet access at home?

Yes..... 1

No/Don't know (**Terminate**)..... 2

3 IF PARENT/GUARDIAN AVAILABLE, RE-INTRODUCE THE CALL. IF NOT AVAILABLE, TRY AND SET UP AN APPOINTMENT

What type of Internet access do you have at home?

MORE THAN ONE ANSWER POSSIBLE

ISDN 1,

Dial-up via phone and modem 2,

ADSL 3,

Broadband via cable..... 4,

Access via network..... 5,

Other..... 6,

Do not know 7.

4 If you have more than one child between 6-16 years, what is the age of the child that had the most recent birthday?

ONE ANSWER

6 years 01

7 years 02

8 years 03

9 years 04

10 years 05

11 years 06

12 years 07

13 years 08

14 years 09

15 years 10

16 years 11

5 What is the gender of this child?

Boy..... 1

Girl 2

6 Have you ever personally used the Internet?

Yes..... 1

No/Don't know (⇒ **9**)..... 2

7 How often do you use Internet?

READ IF NECESSARY

Every day or almost every day 1

1-2 days per week..... 2

3-4 days per week..... 3

More seldom..... 4

Almost never..... 5

Don't know 6

8 How would you characterize your abilities to go online and navigate on the Internet? Would you say you are ...

READ

A beginner 1

An intermediate user 2

An advanced user 3

An expert user 4

Don't know 5

9 I am now going to ask you some questions about PC- and Internet use. When I ask about your child's internet use, always think of and answer for the child that has the most recent birthday.

What is the **BIGGEST** benefit for your child using the Internet?

DO NOT READ, ACCEPT ONLY ONE ANSWER

Fun/hobbies 01

Homework/useful information 02

Getting information other than homework..... 03

Meeting new friends (chatting) 04

Communication with family and friends 05

Develop data skills 06

Playing games 07

Download music 08

Download films 09

Sending e-mails..... 10

Shopping..... 11

Other benefits 12

Don't know 13

10	What is the BIGGEST concern for your child using the Internet?
DO NOT READ, ACCEPT ONLY ONE ANSWER	
Meeting strangers/dangerous people	01
Bullying/harassment (E-mail, IM, Web-sites)	02
Shopping with credit card.....	03
Visiting pornographic sites	04
Visiting hateful/racist sites	05
Download of illegal content	06
Playing violent games	07
Time consuming	08
Incorrect information.....	09
Exposure to commercial oriented web-sites	10
Risks related to protecting personal information...	11
Receipt of Virus Attacks on your personal computer.....	12
Hacker attacks on your own system	13
Financial cost.....	14
Passive/inactive children	15
Asocial behavior from your children.....	16
Other concerns	17
Don't know	18
11	The benefits of the Internet for children are greater than the negative aspects of the Internet. Do you...
READ	
Strongly agree	1
Somewhat agree	2
Somewhat disagree.....	3
Strongly disagree.....	4
Don't know	5
12	Does your child use the Internet?
Yes.....	1
No/Don't know (⇒ 38)	2
13	From what locations does your child have access to the Internet?
DO NOT READ, ACCEPT ALL ANSWERS	
School.....	1,
Public library	2,
Home	3,
Someone else's house	4,
Parent's workplace	5,
Internet café.....	6,
Other locations	7,
Don't know	8.
14	How much would you say that you know about your child's use of the Internet? Do you know ...
READ	
Very much	1
Somewhat.....	2
Not very much	3
Not at all	4
Don't know	5

15	As far as you know, what does your child use the Internet for?
DO NOT READ, ACCEPT ALL ANSWERS	
Banking.....	01,
Browsing, general.....	02,
Chat rooms	03,
E-mail.....	04,
Messages	05,
Make personal web sites.....	06,
Publishpictures/MMS	07,
Games, downloading.....	08,
Software, downloading	09,
Illegal download/filesharing (music, movies, games, etc).....	10,
Games, playing.....	11,
Instant messaging	12,
Music, downloading	13,
Music, playing.....	14,
Newsgroups/USENet.....	15,
Purchasing goods and services on-line	16,
Research, conducting.....	17,
Schoolwork, other	18,
Sport/entertainments	19,
Bullying	20,
Window-shopping for goods and services	21,
Work related activities	22,
Watching pornography	23,
Visiting fan sites	24,
Visiting sites for hobbies (knitting, cats, model airplanes, etc)	25,
Visiting news sites (newspapers, online news services, etc)	26,
Other answers	27,
Don't know	28.
16	Would you say you talk to your child about safety on the Internet ...
READ, ONE ANSWER	
A great deal	1
A fair bit	2
Very little.....	3
Not at all	4
Don't know	5
17	When your child uses the Internet from home, is he/she most often
READ, ONE ANSWER	
Alone.....	1
With a parent	2
With a brother, sister or other relative	3
With a friend	4
With someone else (volunteered)	5
Child does not use the Internet at home	6
Don't know	7

18	When your child uses the Internet from home, is the PC most often used located in...
READ, ONE ANSWER	
A public room such as a family room, den, kitchen or living room.....	1
His or her own bedroom.....	2
Someone else's bedroom.....	3
In another room.....	4
Have laptop that is moved around.....	5
Don't know.....	6
19	Have you ever checked the bookmarks or browser history log to see which sites your child has visited, or don't you know how to check?
Yes.....	1
No.....	2
Don't know how to check.....	3
Don't know.....	4

20	Do you sit with your child while he/she is on the Internet?
READ	
Often.....	1
Sometimes.....	2
Never.....	3
Don't know.....	4
21	Have you set any rules of usage of any of the following devices in your home?
READ. ACCEPT ALL ANSWERS	
Television.....	1,
Cell phone.....	2,
Gaming device (PS2, GameCube, GameBoy, etc) ..	3,
Computer (for other than Internet use).....	4,
Internet.....	5,
Video/ DVD.....	6,
No rules.....	7.

ASKED IF USE INTERNET

22	What rules have you set regarding your child's usage of the Internet?
DO NOT READ, ACCEPT ALL ANSWERS	
Not allowed to give out any personal information.....	01, *
There are certain sites my child is not supposed to visit.....	02,
NOT allowed to visit pornographic websites.....	03,
Tell parents if the child finds something on the Internet that makes your child feel uncomfortable.....	04,
Not allowed to say insulting things, in IM or e-mails.....	05,
Not allowed to meet in person someone they only know from the Internet.....	06,
Not allowed to copy words/pictures from someone else's website without their permission.....	07,
Not allowed to talk to strangers in chat rooms.....	08,
Not allowed to download music or films.....	09,
Not allowed to download software.....	10,
Not allowed to buy anything online.....	11,
Rules about how much time a child is allowed to spend on the Internet.....	12,
Keeping phone lines free at certain times of day.....	13,
Ensure access equitably shared among family members.....	14,
Other rules.....	15,
Don't know.....	16.

23	Do you use any blocking software, filters, or devices on your browser to limit access to certain sites by your child?
Yes.....	1
No.....	2
Don't know what blocking/filter is.....	3
Don't know.....	4
24	Do you permit your child to participate in games, quizzes, surveys or other such activities on commercial child-oriented web-sites?
Yes.....	1
No.....	2
Don't know.....	3
25	Does your child have his/her own e-mail account?
Yes.....	1
No (⇒ 29).....	2
Don't know (⇒ 29).....	3

26	How many accounts does your child have?
1 account.....	1
2 accounts.....	2
3 accounts.....	3
4 accounts.....	4
5 accounts.....	5
6-9 accounts.....	6
10-19 accounts.....	7
20 accounts or more.....	8
27	Who created these accounts?
DO NOT READ, ACCEPT ALL ANSWERS	
Themselves.....	1,
Mother.....	2,
Father.....	3,
Brother or sister.....	4,
Friends.....	5,
Others.....	6,
Don't know.....	7.

28 Do you have access to these accounts?
 READ

Yes, all..... 1
 Yes, some..... 2
 None 3
 Don't know 4

29 Has your child ever been sent unsolicited sexual material over the Internet?
 READ

Yes..... 1
 No 2
 Don't know 3

30 For each of the following questions, please answer YES or NO
 READ, ONE ANSWER PER STATEMENT

	Yes	No	I don't know	
• Has your child ever spent time in a chat room?.....	1	2	3	1
• Has your child made new friends over the Internet?.....	1	2	3	2
• Has your child ever come across sexually explicit material when surfing on the Internet?	1	2	3	3
• Has your child ever come across gory and violent material when surfing on the Internet?	1	2	3	4
• Has your child ever been threatened while on the Internet?.....	1	2	3	5
• Has your child ever met someone in person that they first encountered over the Internet?	1	2	3	6
• Has your child been offered money in exchange for sex?.....	1	2	3	7
• Has your child done anything illegal on the Internet?	1	2	3	8
• Has your child visited hateful websites?	1	2	3	9
• Has your child published pictures on the Internet?	1	2	3	10
• Has your child ever bullied or harassed someone over the Internet?.....	1	2	3	11

31 Does your child have his/her own web page/blogg on the Internet?
 READ

Yes..... 1
 No 2
 Don't know 3

35 Do you think your child has learned how to judge whether information provided on the Internet is reliable and truthful?
 READ

Yes..... 1
 Somewhat..... 2
 No 3
 Don't know 4

ASKED IF THE CHILD HAS OWN WEB PAGE/BLOGG

32 Have you looked at your child's page/blogg on the Internet?
 READ

Yes..... 1 *
 No 2
 Don't know 3

36 Does your child ever talk about situations on the Internet that makes him/her uncomfortable?
 READ

Yes..... 1
 Somewhat..... 2
 No 3
 Don't know 4

33 Do you think your child has learned how to protect his/her own privacy on the Internet?
 READ

Yes..... 1
 Somewhat..... 2
 No 3
 Don't know 4

37 How do you feel that your child's school has performed when it comes to teaching your child about protecting personal information on the Internet and to evaluate whether the information they find is reliable. Are you ...
 READ

Very satisfied 1
 Somewhat satisfied 2
 Not satisfied 3
 Don't know 4

34 Do you think your child has learned what to do if a situation on the Internet makes him or her uncomfortable?
 READ

Yes..... 1
 Somewhat..... 2
 No 3
 Don't know 4

38 I would like to ask you first about a few areas in which parents may supervise their children. For each of the following, please tell me whether you provide a great deal of supervision, some supervision, not much supervision, or none supervision at all. How much supervision do you provide when it comes to....

ONE ANSWER PER STATEMENT

	A great deal of supervision	Some supervision	Not much supervision	None at all	Not applicable	Don't know	
• Your child's use of television.....	1	2	3	4	5	6	1
• Your child's use of Internet	1	2	3	4	5	6	2
• Your child's use of electronic games	1	2	3	4	5	6	3
• Your child's use of mobile phone.....	1	2	3	4	5	6	4
• Your child's use of video/DVD	1	2	3	4	5	6	5

39 Do you think someone should be responsible for managing or supervising content on the Internet?

Yes..... 1
 No (⇒ 41) 2
 Don't know (⇒ 41) 3

40 Who do you think should be responsible for managing or supervising content on the Internet?

DO NOT READ, ACCEPT ALL ANSWERS

Impossible to supervise 01,
 Government 02,
 Internet users..... 03,
 Internet Service Providers (ISPs)..... 04,
 An independent organization..... 05,
 Producers of web sites..... 06,
 Parents 07,
 School..... 08,
 Other answers 09,
 Don't know 10.

41 How effective do you think blocking software, filters or devices are in restricting children's access to web-sites? Is it...

READ

Very effective..... 1
 Somewhat effective 2
 Not very effective..... 3
 Not at all effective..... 4
 Don't know 5

42 What kind of content would you like the filters to block?

DO NOT READ, ACCEPT ALL ANSWERS

Pornography 01,
 Child pornography 02,
 Racial discrimination..... 03,
 Extreme political information 04,
 Religious or anti-religious information 05,
 Information on sex, birth control, abortion, etc 06,
 Information on drugs, alcohol or tobacco..... 07,
 Information on guns, explosives, etc..... 08,
 Information on hacking 09,
 Personal information..... 10,
 Viruses..... 11,
 Violent or gory content 12,
 Abuse or bullying 13,
 Games/gambling..... 14,
 Chatting-possibilities 15,
 Shopping..... 16,
 Movies or MP3s..... 17,
 Illegal software..... 18,
 Other..... 19.

43 Do you believe that Internet advertising aimed at children should be regulated?

Yes..... 1
 No 2
 Don't know 3

44 Would you allow your child to submit the following personal information on web-sites directed towards children

READ, ONE ANSWER PER LINE

	Yes	No	Don't know	
• Personal e-mail address.....	1	2	3	1
• Full name.....	1	2	3	2
• Postal address.....	1	2	3	3
• Age and date of birth.....	1	2	3	4
• Gender.....	1	2	3	5
• Phone number	1	2	3	6
• Personal interests or hobbies.....	1	2	3	7
• A photography of itself	1	2	3	8

45 Do you feel that you need more information on Internet Safety?

Yes..... 1
 No 2
 Don't know 3

IF NEEDED MORE INFORMATION	
46	How would you like to receive this information? DO NOT READ, ACCEPT ALL ANSWERS
Through your ISP or phone company.....	01, *
School, parents' meetings	02,
School, seminars	03,
Government in regular mail.....	04,
On-line resource	05,
CD-ROM	06,
Media, computer magazine	07,
Media, newspaper	08,
Media, TV	09,
Media, on-line	10,
Advertising campaign	11,
Your employer	12,
Computer retailer.....	13,
Library	14,
Other.....	15,
Don't care	16.
47	Has your child ever asked you for this kind of information?
Yes.....	1
No	2
Don't know	3
48	How important is it that schools educate children on Internet safety? Do you think it is ... READ
Very important	1
Somewhat important.....	2
Not important.....	3
Don't know	4
49	Then some questions about mobile phones. Please continue to answer on behalf of the child that has the most recent birthday. Does your child have his/her own mobile phone?
Yes.....	1
No (⇒ 65)	2
Don't know (⇒ 65)	3
50	How old was your child when he/she got his/her first mobile phone?
Younger than 6 years.....	01
6 years	02
7 years	03
8 years	04
9 years	05
10 years	06
11 years	07
12 years	08
13 years	09
14 years	10
15 years	11
16 years	12
Don't know/ Don't remember	13

51	Was your child's first mobile phone brand new or did he/she get a mobile phone that earlier had been used by someone else, for instance parents?
Got a new mobile	1
Got an old mobile, used by someone else	2
Don't know	3

TO THOSE WHOSE CHILD GOT NEW MOBILDE	
52	Who bought this mobile phone? SEVERAL ANSWERS POSSIBLE
Mother.....	1, *
Father	2,
The child themself	3,
Other family member	4,
Friends.....	5,
Others	6,
Don't know	7.

53	What kind of subscription does your child have on his/her mobile phone? READ
Prepaid	1
Subscription in parent's name	2
Subscription in child's name.....	3
Other.....	4
Don't know	5

54	Who pays for your child's phone usage?
The child itself	1
Parents	2
The child and the parents share	3
Other.....	4
Don't know	5

55	Approximately how many NOK does your child use on their mobile phone pr month?
Less than NOK 50.....	1
NOK 50-99.....	2
NOK 100-149.....	3
NOK 150-199.....	4
NOK 200-299.....	5
NOK 300-499.....	6
NOK 500-1.000.....	7
More than NOK 1.000	8
Don't know	9

56	Does your child have a mobile phone with a camera?
Yes.....	1
No	2
Don't know	3

57	What kind of things does your child use his/her mobile phone for?
SVEREAL ANSWERS POSSIBLE	
Talk	01,
Send and receive SMS	02,
Send and receive MMS	03,
Take pictures	04,
Play online games	05,
Play games on the mobile phone	06,
Buying accessories, ringtomes, etc.....	07,
Buy products and services	08,
Other things	09,
Don't know	10.
58	What rules have you set for your child's usage of the mobile phone?
DO NOT READ	
SEVERAL ANSWERS POSSIBLE	
There are no rules.....	1,
Not allowed to send messages/SMS with insulting content	2,
Not allowed to take pictures of others without them knowing.....	3,
Not allowed to buy anything.....	4,
Not allowed to have mobile on in clas/ school	5,
Rules about how much time they can talk.....	6,
Rules about how much money to spend on the mobile	7,
Other rules.....	8,
Don't know	9.
59	Has your child ever received a message on his/her mobile phone that threatened or frightened them?
Yes.....	1
No	2
Don't know	3
IF RECEIVED THREATENING/ FRIGHTENING MESSAGE	
60	Who sent your child threatening or frightening messages?
People the know.....	1, ☆
People they don't know	2,
Don't know	3.
61	What did your child do with this message?
FLERE SVAR MULIG	
Nothing	1, ☆
Showed it to parents	2,
Showed it to friends.....	3,
Replied to the message	4,
Forwarded it to some of their friends	5,
Told the police	6,
Other things	7,
Don't know	8.
62	Has your child ever bullied or teased someone over the mobile phone?
Yes.....	1
No	2
Don't know	3

63	Has your child learnt about safe mobile usage? If so, where? I så fall, hvor?
FLERE SVAR MULIG	
Yes, at home	1,
Yes, at school.....	2,
Yes, both at home and at school	3,
Yes, other places.....	4,
No	5,
Don't know	6.
64	Has your child bought products or services over the mobile phone?
Yes.....	1
No	2
Don't know	3
65	And finally, i'd like to ask you some questions about you and your household. Please be assured that all your answers are treated as strictly confidential.
Does you child has his/her own ...	
READ, ACCEPT ALL ANSWERS	
PC.....	1,
Cell phone or pager.....	2,
TV set	3,
Video game console (PS2, GameCube, GameBoy, etc).....	4,
Video/ DVD.....	5.
66	Does the child you have answered on behalf of have any older or younger siblings living at home?
Yes, older	1
Yes, younger	2
Yes, both	3
No	4
67	Which of the following best describes your current marital status?
READ, ONE ANSWER	
Living together/common law/married	1
Single parent - share custody	2
Single parent - exclusive custody	3
Other.....	4
Don't know	5
68	What is your present employment status?
READ IF NECESSARY, ONE ANSWER	
Working full-time	01
Working part-time	02
Going to school and working.....	03
Going to school and not working	04
Unemployed or laid off	05
Stay at home full-time	06
Volunteer without pay.....	07
Retired	08
Disability pension.....	09
Don't know	10

69	What is your highest level of education that you have reached?
READ IF NECESSARY, ONE ANSWER	
Primary School (8 years of education).....	1
Secondary School (9-11 years of education).....	2
High school (11-13 years of education)	3
University level (More than 12 years of education) ..	4
70	For statistical purposes only, we need information about your income. All individual responses will be kept confidential. Please tell me which category applies to your total household income for 2004, before taxes.
READ IF NECESSARY, ONE ANSWER	
Under kr. 100,000.....	01
NOK 100 - 199,000	02
NOK 200 - 299,000	03
NOK 300 - 399,000	04
NOK 400 - 499,000	05
NOK 500 - 599,000	06
NOK 600 - 799,000	07
NOK 800 - 999,000	08
NOK 1 mill.+	09
Refuse to answer	10
Don't know	11

71	What is your age?
WRITE AGE <input type="text"/>	
72	Gender
RECORD RESPONDENTS SEX	
Male	1
Female.....	2
73	RECORD AREA CODE FROM LIST.
AREA CODE.	<input type="text"/>
END OF QUESTIONNAIRE. THANK RESPONDENT FOR THEIR INPUT AND TIME	